



STATE OF IOWA

THOMAS J. VILSACK, GOVERNOR
SALLY J. PEDERSON, LT. GOVERNOR

DEPARTMENT OF HUMAN SERVICES
KEVIN W. CONCANNON, DIRECTOR

August 12, 2005

GENERAL LETTER NO. 14-N-1

ISSUED BY: Field Operations Support Unit

SUBJECT: Employees' Manual, Title 14, Chapter N, *ELIGIBILITY TRACKING SYSTEM (ETS)*, Title page, new; Contents (pages 1 and 2), new; and pages 1 through 39, new.

Summary

This letter transmits Title 14, Chapter N, a new chapter of the manual describing the Eligibility Tracking System.

Effective Date

Upon receipt.

Material Superseded

None

Additional Information

Refer questions about this general letter to your area income maintenance supervisor 2.



STATE OF IOWA

THOMAS J. VILSACK, GOVERNOR
SALLY J. PEDERSON, LT. GOVERNOR

DEPARTMENT OF HUMAN SERVICES
KEVIN W. CONCANNON, DIRECTOR

February 17, 2006

GENERAL LETTER NO. 14-N-2

ISSUED BY: Field Operations Support Unit

SUBJECT: Employees' Manual, Title 14, Chapter N, *ELIGIBILITY TRACKING SYSTEM (ETS)*, pages 2, 5, 6, and 38, revised.

Summary

This chapter is revised to:

- ◆ Add language to the action code, "X" under the section, "ISSV Information."
- ◆ Update the language and screen images in the section, "DHS Access Procedures."
- ◆ Add language to the section, "PROMISE JOBS Regional Report."

Effective Date

Upon receipt.

Material Superseded

Remove the following pages from Employees' Manual, Title 14, Chapter N, and destroy them:

<u>Page</u>	<u>Date</u>
2, 5, 6, 38	August 12, 2005

Additional Information

Refer questions about this general letter to your area income maintenance administrator.



Iowa Department of Human Services

Terry E. Branstad
Governor

Kim Reynolds
Lt. Governor

Charles M. Palmer
Director

November 18, 2016

GENERAL LETTER NO. 14-N-3

ISSUED BY: Bureau of Financial, Health and Work Supports
Division of Adult, Children and Family Services

SUBJECT: Employees' Manual, Title 14, Chapter N, *ELIGIBILITY TRACKING SYSTEM*, obsolete.

Summary

Chapter 14-N is obsolete and removed from the Department's website. Information on the Eligibility Tracking System (ETS) is now contained in the Worker Information System Exchange (WISE) User Guide.

Effective Date

Immediately.

Material Superseded

This general letter rescinds the entire Chapter N from Employees' Manual, Title 14, which includes the following pages:

<u>Page</u>	<u>Date</u>
Title page	August 12, 2005
Contents (pages 1 and 2)	August 12, 2005
1	August 12, 2005
2	February 17, 2006
3, 4	August 12, 2005
5, 6	February 17, 2006
7-37	August 12, 2005
38	February 17, 2006
39	August 12, 2005

Additional Information

Refer questions about this general letter to your area income maintenance administrator.