

STATE OF IOWA

CHESTER J. CULVER, GOVERNOR PATTY JUDGE, LT. GOVERNOR

DEPARTMENT OF HUMAN SERVICES
CHARLES J. KROGMEIER, DIRECTOR

February 19, 2010

GENERAL LETTER NO. 14-P(1)-1

ISSUED BY: Division of Field Operations

SUBJECT: Employees' Manual, Title 14, Chapter P(1), OVERPAYMENT RECOVERY

DETAIL, Title page, new; Contents (page 1), new; and pages 1 through

13, new.

Summary

This letter transmits a new chapter of the manual, Chapter 14-P(1), **OVERPAYMENT RECOVERY DETAIL**, that describes the Overpayment Recovery System detail screens used to determine the amounts of Medicaid overpayments.

Effective Date

Upon receipt.

Material Superseded

None.

Additional Information

Refer questions about this general letter to your area income maintenance administrator.



Iowa Department of Human Services

Terry E. Branstad Governor Kim Reynolds Lt. Governor

Charles M. Palmer Director

May 11, 2012

GENERAL LETTER NO. 14-P(1)-2

ISSUED BY: Division of Field Operations

SUBJECT: Employees' Manual, Title 14, Chapter P(1), OVERPAYMENT RECOVERY

DETAIL, Title page, revised; and pages 1, 2, 3, 5, and 9 through 12,

revised.

Summary

This chapter is revised to:

- ♦ Change references for printing the report and placing in the case file to exporting as an Excel or PDF document and uploading to the Electronic Case file.
- Update access information for the Overpayment Payment Detail screen.
- ♦ Change the definition of the "Waiver Claims Only" report type to include Targeted Case Management (TCM) claims.
- ♦ Removed the report type "Prisoners."

Effective Date

Upon receipt.

Material Superseded

This material replaces the following pages from Employees' Manual, Title 14, Chapter P(1):

<u>Page</u> <u>Date</u>

Title page February 19, 2010 1-3, 5, 9-12 February 19, 2010

Additional Information

Refer questions about this general letter to your area income maintenance administrator.



February 14, 2020

GENERAL LETTER NO. 14-P(1)-3

ISSUED BY: Bureau of Field Operations

SUBJECT: Employees' Manual, Title 14, Chapter P(1), *Overpayment Recovery*

Detail, Title page, revised; Contents (page 1), revised; and pages 1

through 9, revised.

Summary

Chapter 14-P(1) is revised to:

- ♦ Update instructions for accessing Overpayment Recovery Detail.
- ♦ Update all screen shots to reflect current display view.
- Revise screen descriptions and fields to correspond to the current display view.
- ♦ Revise worker step action charts.

Effective Date

Upon receipt.

Material Superseded

This material replaces the entire Chapter P(1) from Employees' Manual, Title 14, which includes the following pages:

<u>Page</u>	<u>Date</u>
Title page Contents (page 1) 1-3 4 5 6-8 9-12	May 11, 2012 February 19, 2010

Additional Information

Refer questions about this general letter to your area income maintenance administrator.