



STATE OF IOWA

CHESTER J. CULVER, GOVERNOR
PATTY JUDGE, LT. GOVERNOR

DEPARTMENT OF HUMAN SERVICES
CHARLES J. KROGMEIER, DIRECTOR

February 19, 2010

GENERAL LETTER NO. 14-P-1

ISSUED BY: Division of Field Operations

SUBJECT: Employees' Manual, Title 14, Chapter P, **Overpayment Recovery Direct Claim Entry**, Title page, new; Contents (pages 1 and 2), new; and pages 1 through 68, new.

Summary

This letter transmits a new chapter of the manual, 14-P, **Overpayment Recovery Direct Claim Entry**, that describes the direct claim entry screens in the Overpayment Recovery System. A description of the overpayment recovery detail screens used to determine the amounts of Medicaid overpayments is being released in a separate chapter.

Effective Date

Upon receipt.

Material Superseded

None.

Additional Information

Refer questions about this general letter to your area income maintenance administrator.



Iowa Department of Human Services

Terry E. Branstad
Governor

Kim Reynolds
Lt. Governor

Charles M. Palmer
Director

June 29, 2012

GENERAL LETTER NO. 14-P-2

ISSUED BY: Division of Field Operations

SUBJECT: Employees' Manual, Title 14, Chapter P, **OVERPAYMENT RECOVERY DIRECT CLAIM ENTRY**, Title page, revised; Contents (pages 1 and 2), revised; pages 1 through 10, 46, 53, and 61 through 68, revised; and pages 69 through 72, new.

Summary

Chapter 14-P is revised to:

- ◆ Update system access information.
- ◆ Update the screen shot for the Initial Claim Entry screen.
- ◆ Add information on the KT provider identifier field on the Initial Claim Entry screen.
- ◆ Clarify statements regarding when the OPR system will use the ABC case number, the *hawk-i* case number, or the SRS or KT number.
- ◆ Update information on which codes cannot be submitted electronically through Initial Claim Entry screen.
- ◆ Change references for printing and placing copies in the case file to saving and uploading to the electronic case file.
- ◆ Update the step action chart "Correcting a Submitted Claim" to "Correcting a Submitted Claim by Paper."
- ◆ Add a new step action chart "Correcting a Submitted Claim Electronically."
- ◆ Update DIA information for submission of claim corrections.

Effective Date

Upon receipt.

Material Superseded

This material replaces the following pages from Employees' Manual, Title 14, Chapter P:

<u>Page</u>	<u>Date</u>
Title page	February 19, 2010
Contents (pages 1 and 2)	February 19, 2010
1-10, 46, 53, 61-68	February 19, 2010

Additional Information

Refer questions about this general letter to your area income maintenance administrator.



Iowa Department of Human Services

Terry E. Branstad
Governor

Kim Reynolds
Lt. Governor

Charles M. Palmer
Director

February 26, 2016

GENERAL LETTER NO. 14-P-3

ISSUED BY: Bureau of Financial, Health and Work Supports
Division of Adult, Children and Family Services

SUBJECT: Employees' Manual, Title 14, Chapter P, **OVERPAYMENT RECOVERY
DIRECT CLAIM ENTRY**, obsolete.

Summary

Chapter 14-P is obsolete. Effective January 19, 2016, the Overpayment Recovery (OPR) System is replaced with a web-based system. The new system is called Web-based Overpayment Recoupment System (WOPR). The WOPR User Guide replaces Chapter 14-P.

Effective Date

Immediately.

Material Superseded

This material rescinds the entire Chapter P from Employees' Manual, Title 14, which includes the following pages:

<u>Page</u>	<u>Date</u>
Title page	June 29, 2012
Contents (pages 1 and 2)	June 29, 2012
1-10	June 29, 2012
11-45	February 19, 2010
46	June 29, 2012
47-52	February 19, 2010
53	June 29, 2012
54-60	February 19, 2010
61-72	June 29, 2012

Additional Information

Refer questions about this general letter to your area income maintenance administrator.