

June 26, 2020

GENERAL LETTER NO. 18-C(3)-1

ISSUED BY: Bureau of Child Welfare and Community Services
Division of Adult, Children, and Family Services

SUBJECT: Employees' Manual, Title 18, Chapter C(3), ***Family-Centered Services***,
Title page, new; Contents page 1, new; and pages 1 through 17, new.

Summary

This chapter is created to provide guidance on the new Family-Centered Services.

Effective Date

July 1, 2020

Material Superseded

None.

Additional Information

Refer questions about this general letter to your service area administrator.

June 11, 2021

GENERAL LETTER NO. 18-C3-2

ISSUED BY: Bureau of Child Welfare and Community Services
Division of Adult, Children and Family Services

SUBJECT: Employees' Manual, Title 18, Chapter C(3), ***Family-Centered Services***,
Contents page 1, 3-5, 10, 11, 13, and 15-18, revised.

Summary

This chapter is updated to:

- ◆ Reflect the transition from Family Team Decision-Making (FTDM) Meetings to Solution Focused Meetings (SFMs)
- ◆ Add Kinship Navigator Services to the chapter as an additional service package
- ◆ Revise definitions of terms within the chapter

Effective Date

July 1, 2021

Material Superseded

Remove the following pages from Employees' Manual, Title 18, Chapter C(3), and destroy them:

<u>Page</u>	<u>Date</u>
Contents 1	June 26, 2020
3-5, 10, 11, 13, 15-18	June 26, 2020

Additional Information

Refer questions about this general letter to your area service administrator.

August 29, 2025

GENERAL LETTER NO. 18-C3-3

ISSUED BY: Bureau of Child Protective Services
Division of Family Well-Being and Protection

SUBJECT: Employees' Manual, Title 18, Chapter C(3), **Family Centered Services**, Title Page, Contents 1, 1 and 2, 3-5, 6-9, 10 and 11, 12, 13, 14, 15, 16-18, revised; 19, new.

Summary

This chapter is revised to reflect changes to Family Centered Services programming, including a shift in evidence-based interventions which incorporates Motivational Interviewing into the primary service, Family Casework. Revisions also reflect Iowa Code change regarding suspension of Family Interactions.

Effective Date

Immediately.

Material Superseded

Remove the following pages from Employees' Manual, Title 18, Chapter C(3), and destroy them:

Page	Date
Title Page	June 26, 2020
Contents 1	June 11, 2021
1 and 2	June 26, 2020
3-5	June 11, 2021
6-9	June 26, 2020
10 and 11	June 11, 2021
12	June 26, 2020
13	June 11, 2021
14	June 26, 2020
15	June 11, 2021
16-18	June 11, 2021

Additional Information

Refer questions about this general letter to your service area administrator.