

Iowa Department of Human Services

For Human Services use only:

General Letter No. 8-AP-59
Employees' Manual, Title 8
Medicaid Appendix

April 27, 1998

CHIROPRACTIC SERVICES MANUAL TRANSMITTAL NO. 98-1

ISSUED BY: Division of Medical Services, Iowa Department of Human Services

SUBJECT: *Chiropractic Services Manual*, Title Page, revised; Table of Contents (page 4), revised; Chapter E, *Coverage and Limitations*, pages 1 through 3, revised; pages 4 through 10, new; and Chapter F, *Billing and Payment*, pages 1 through 17, revised.

Chapter E is revised to change the billing codes to be used by chiropractors, set out the utilization criteria for providers, and remove the x-ray requirement for children under the age of 18.

These changes are being made to make the Medicaid policy comparable to the Medicare policy.

Chapter F is revised to update billing and payment instructions.

Date Effective

April 1, 1998

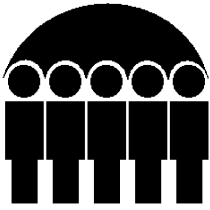
Material Superseded

Remove the following pages from the *Chiropractic Services Manual* and destroy them:

<u>Page</u>	<u>Date</u>
Contents (page 4)	October 1, 1992
Chapter E	
1	September 1, 1992
2	July 1, 1987
3	January 1, 1998
Chapter F	
1	October 1, 1992
2	Undated
3, 4	12/90
5, 6	October 1, 1992
7-10	January 1, 1994
11-14	October 1, 1992
15-18	Undated
19, 20	October 1, 1992

Additional Information

If any portion of this manual is not clear, please direct your inquiries to Consultec, fiscal agent for the Department of Human Services.



Iowa Department of Human Services

For Human Services use only:
General Letter No. 8-AP-153
Employees' Manual, Title 8
Medicaid Appendix

October 23, 2000

CHIROPRACTIC SERVICES PROVIDER MANUAL TRANSMITTAL NO. 00-1

ISSUED BY: Division of Medical Services, Iowa Department of Human Services

SUBJECT: *Chiropractic Services Provider Manual*, Table of Contents (page 4), revised; Chapter E, *Coverage and Limitations*, pages 3 and 4, revised; and Chapter F, *Billing and Payment*, pages 18 through 21, new.

Summary

Chapter E is revised to indicate new policy allowing chiropractors to provide, order and be reimbursed for selected x-ray procedures they perform in their offices. This revision specifies the criteria and limitations under which chiropractors may bill for these services and lists the x-ray CPT codes for which chiropractors may submit claims.

Chapter F is revised to update billing and payment instructions by providing for an inquiry process for denied claims or if claim payment was not in the amount expected. Two forms are added: 470-3744, *Provider Inquiry*; and 470-0040, *Credit/Adjustment Request*.

Complete the *Provider Inquiry* if you wish to inquire about a denied claim or if claim payment was not as expected. Complete the *Credit/Adjustment Request* to notify Consultec that: a paid claim amount needs to be changed; or funds need to be credited back; or an entire *Remittance Advice* should be canceled.

Date Effective

September 1, 2000

Material Superseded

Remove the following pages from *Chiropractic Services Provider Manual* and destroy them.

<u>Page</u>	<u>Date</u>
Table of Contents (page 4)	April 1, 1998
Chapter E 3, 4	April 1, 1998

Additional Information

If any portion of this manual is not clear, please direct your inquiries to Consultec, fiscal agent for the Department of Human Services.



Iowa Department of Human Services

Terry E. Branstad
Governor

Kim Reynolds
Lt. Governor

Charles M. Palmer
Director

For Human Services use only:

General Letter No. 8-AP-369

Employees' Manual, Title 8
Medicaid Appendix

April 25, 2014

CHIROPRACTIC SERVICES MANUAL TRANSMITTAL NO. 14-1

ISSUED BY: Iowa Medicaid Enterprise

SUBJECT: **CHIROPRACTIC SERVICES MANUAL**, Title page, new; Table of Contents (page 1), new; Chapter III, *Provider-Specific Policies*, Title page, new; Table of Contents (page 1), new; and pages 1 through 11, new.

Summary

The **CHIROPRACTIC SERVICES MANUAL** is revised to:

- ◆ Reformat and revise the chapters on coverage and limitations and billing and payment to reflect the implementation of the Iowa Medicaid Enterprise and the reorganization of the Medicaid "All Providers" manual chapters. This includes:
 - Removing Chapter E. Information on coverage and limitations is now included in Chapter III. *Provider-Specific Policies*.
 - Removing Chapter F. Billing and payment information and forms are now included in Chapter IV. *Billing Iowa Medicaid*.
- ◆ Align with current policies, procedures, and terminology.
- ◆ Ensure that current contact information is provided.
- ◆ Within the manual, the form samples have been removed from the numbered pages and connected to the on-line manual through hypertext links. This will make sure that the most recent version of the form is accessible.

Date Effective

Upon receipt.

Material Superseded

This material replaces the entire Chapter E and Chapter F from the **CHIROPRACTIC SERVICES MANUAL**. This includes the following:

<u>Page</u>	<u>Date</u>
Title Page	Undated
Contents (page 4)	September 1, 2000
Chapter E	
1, 2	April 1, 1998
3, 4	September 1, 2000
5-10	April 1, 1998
Chapter F	
1-8	April 1, 1998
9, 10 (HCFA-1500)	12/90
11, 12	April 1, 1998
13 (Remittance Advice)	6/12/97
15-17	April 1, 1998
18	September 1, 2000
19 (470-3744)	4/00
21 (470-0040)	4/00

Additional Information

The updated provider manual containing the revised pages can be found at:
http://www.dhs.state.ia.us/policyanalysis/PolicyManualPages/Manual_Documents/Provman/chiropr.pdf

If any portion of this manual is not clear, please contact the Iowa Medicaid Enterprise Provider Services Unit at 800-338-7909 or locally (in Des Moines) at 515-256-4609, or email at imeproviderservices@dhs.state.ia.us.



Iowa Department of Human Services

Terry E. Branstad
Governor

Kim Reynolds
Lt. Governor

Charles M. Palmer
Director

For Human Services use only:

General Letter No. 8-AP-433

Employees' Manual, Title 8
Medicaid Appendix

November 13, 2015

CHIROPRACTIC SERVICES MANUAL TRANSMITTAL NO. 15-1

ISSUED BY: Iowa Medicaid Enterprise

SUBJECT: **CHIROPRACTIC SERVICES MANUAL**, Chapter III, *Provider-Specific Policies*, Contents (page 1), revised; and pages 6 through 11, revised; and pages 12 through 25, new.

Summary

The **CHIROPRACTIC SERVICES MANUAL** is revised to:

- ◆ Align with current ICD-10 policies, procedures, and terminology.
- ◆ Update links due to the Department's new website.

Effective Date

October 1, 2015

Material Superseded

This material replaces the following pages from the **CHIROPRACTIC SERVICES MANUAL**:

<u>Page</u>	<u>Date</u>
Chapter III	
Contents (page 1)	April 1, 2014
6-11	April 1, 2014

Additional Information

The updated provider manual containing the revised pages can be found at:

<http://dhs.iowa.gov/sites/default/files/Chiropr.pdf>

If any portion of this manual is not clear, please contact the Iowa Medicaid Enterprise Provider Services Unit at 800-338-7909 or locally (in Des Moines) at 515-256-4609, or email at imeproviderservices@dhs.state.ia.us.

For Human Services use only:

General Letter No. 8-AP-488
Employees' Manual, Title 8
Medicaid Appendix

September 27, 2019

CHIROPRACTIC SERVICES MANUAL TRANSMITTAL NO. 19-1

ISSUED BY: Iowa Medicaid Enterprise

SUBJECT: **Chiropractic Services Manual**, Chapter III, *Provider-Specific Policies*, Contents (page 1), revised; and pages 1 and 4 through 9, revised.

Summary

The **Chiropractic Services Manual** is revised to:

- ◆ Align with current ICD-10 policies, procedures, and terminology.
- ◆ Update billing codes.
- ◆ Revise language and references throughout.
- ◆ Update links due to the Department's new website.

Effective Date

October 1, 2019

Material Superseded

This material replaces the following pages from the **Chiropractic Services Manual**:

<u>Page</u>	<u>Date</u>
Chapter III	
Contents (page 1)	October 1, 2015
1, 4, 5	April 1, 2014
6-25	October 1, 2015

Additional Information

The updated provider manual containing the revised pages can be found at:

<http://dhs.iowa.gov/sites/default/files/Chiropr.pdf>

If any portion of this manual is not clear, please contact the Iowa Medicaid Enterprise Provider Services Unit at 800-338-7909 or locally (in Des Moines) at 515-256-4609, or email at imeproviderservices@dhs.state.ia.us.

For Human Services use only:

General Letter No. 8-AP-501

Employees' Manual, Title 8
Medicaid Appendix

February 4, 2022

CHIROPRACTIC SERVICES MANUAL TRANSMITTAL NO. 22-1

ISSUED BY: Division of Medical Services
SUBJECT: **Chiropractic Services**, Chapter III., **Provider-Specific Policies**, Title Page, Table of Contents Page I, Title Page 2, Contents Page 1, pages 1-9, revised

Summary

The Chiropractic Services manual is revised to:

- ◆ Include a link to the list of ICD-10 CM Diagnosis codes, page 6.
- ◆ Remove tables listing outdated ICD-9 and ICD-10 codes, this information will be maintained on the DHS website where it can be edited and updated more frequently than the manual, pages 7-22.
- ◆ Update style and formatting throughout

Date Effective

Upon receipt.

Material Superseded

This material replaces the following pages from the **Chiropractic Services** manual:

<u>Page</u>	<u>Date</u>
Chapter III	
Title Page	
Table of Contents Page i	April 1, 2014
Title Page 2	
Contents Page 1	October 1, 2019
1	October 1, 2019
2 and 3	April 1, 2014
4-9	October 1, 2019

Additional Information

The updated provider manual containing the revised pages can be found at:
<http://dhs.iowa.gov/sites/default/files/Chiro.pdf>

If any portion of this manual is not clear, please contact the Iowa Medicaid Enterprise Provider Services Unit at 800-338-7909 or locally (in Des Moines) at 515-256-4609, or email at imeproviderservices@dhs.state.ia.us.