For Human Services Use Only

General Letter No. 8-A-AP(II)-582

Subject: Employees' Manual, Title VIII, Chapter A, Appendix, Part Two

# COMMUNITY MENTAL HEALTH CENTER MANUAL TRANSMITTAL NO. 96-1

Subject: *Community Mental Health Center Manual*, Contents (page 5), revised; Chapter E, *Coverage and Limitations*, pages 7, 8, and 13 through 18, revised.

The prior authorization system for day treatment services through the Iowa Foundation for Medical Care (IFMC) is discontinued. The vast majority of these services are currently authorized under managed care arrangements.

Date Effective

March 1, 1996

Material Superseded

Remove from *Community Mental Health Center Manual*, Chapter E, pages 7, 8, and 13 through 18, dated June 1, 1993, and destroy them.

## Additional Information

If any portion of this manual is not clear, please direct your inquiries to Unisys Corporation, fiscal agent for the Iowa Department of Human Services.

IOWA DEPARTMENT OF HUMAN SERVICES Charles M. Palmer, Director

Donald W. Herman, Administrator DIVISION OF MEDICAL SERVICES For Human Services Use Only

General Letter No. 8-AP-3

Subject: Employees' Manual, Title 8, Appendix

# **COMMUNITY MENTAL HEALTH CENTER MANUAL TRANSMITTAL NO. 96-2**

Subject: *Community Mental Health Center Manual*, Chapter E, *Coverage and Limitations*, pages 25 and 26, revised.

This revision:

- Adds the CPT code for psychological testing. The previous code of W0929 will be discontinued.
- Adds local codes for services for mental retardation and drug administration.

#### **Date Effective**

October 1, 1996

## **Material Superseded**

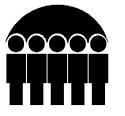
Remove from *Community Mental Health Center Manual*, Chapter E, pages 25 and 26, dated September 1, 1994, and destroy them.

#### **Additional Information**

If any portion of this manual is not clear, please direct your inquiries to Unisys Corporation, fiscal agent for the Iowa Department of Human Services.

IOWA DEPARTMENT OF HUMAN SERVICES Charles M. Palmer, Director

Donald W. Herman, Administrator DIVISION OF MEDICAL SERVICES



For Human Services use only:

General Letter No. 8-AP-92 Employees' Manual, Title 8 Medicaid Appendix

Iowa Department of Human Services

December 21, 1998

# COMMUNITY MENTAL HEALTH CENTER MANUAL TRANSMITTAL NO. 98-1

ISSUED BY: Division of Medical Services, Iowa Department of Human Services

SUBJECT: *Community Mental Health Center Manual*, Table of Contents (pages 4 and 5), revised; Chapter F, *Billing and Payment*, pages 1 through 28, revised.

Chapter F is revised to update billing and payment instructions.

# **Date Effective**

Upon receipt.

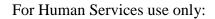
# **Material Superseded**

Remove the following pages from the *Community Mental Health Center Manual* and destroy them:

| Page                                   | Date                               |
|--|------------------------------------|
| Contents (page 4)<br>Contents (page 5) | September 1, 1994<br>March 1, 1996 |
| Chapter F                              | ,                                  |
| 1, 2                                   | June 1, 1993                       |
| 3, 4                                   | 12/90                              |
| 5-14                                   | June 1, 1993                       |
| 15                                     | Undated                            |
| 16-18                                  | 03/19/93                           |
| 19-32                                  | June 1, 1993                       |

# **Additional Information**

If any portion of this manual is not clear, please direct your inquiries to Consultec, fiscal agent for the Department of Human Services.



General Letter No. 8-AP-212 Employees' Manual, Title 8 Medicaid Appendix

Iowa Department of Human Services

May 14, 2003

# COMMUNITY MENTAL HEALTH CENTER MANUAL TRANSMITTAL NO. 03-1

- ISSUED BY: Division of Medical Services, Iowa Department of Human Services
- SUBJECT: *COMMUNITY MENTAL HEALTH CENTER MANUAL*, Table of Contents, page 4, revised; Chapter E, *Coverage and Limitations*, pages 1 and 2, revised; Chapter F, *Billing and Payment*, page 16, revised; and pages 29 through 33, new.

# Summary

The revisions to Chapter E are being made to agree with changes made to 441 Iowa Administrative Code 78.16(1)"b," 78.16(2), and 78.16(3). Changes to these rules were made consistent with 2002 Iowa Acts, Chapter 1120, section 13. These revisions address the following:

- Under the heading "Centers Eligible to Participate," the reference to "Division of Mental Health, Mental Retardation, and Developmental Disabilities" is replaced with this division's current title of "Division of Behavioral, Developmental and Protective Services for Families, Adults and Children (BDPS)."
- Under the subheading "Conditions of Payment":
  - Changes to paragraph 1 replace the requirement that CMHCs conduct n initial patient staffing by a psychiatrist with an initial staffing by a mental health professional, as defined under Iowa Code Section 228.1, with a referral to a psychiatrist if needed.
  - Changes to paragraph 2 replace the requirement for a four-week staffing to occur involving a psychiatrist with ongoing reviews that are part of the CMHC's peer review process.
  - Changes to paragraph 3 replace the requirement for a four-month staffing involving a psychiatrist with ongoing reviews conducted by appropriate staff, as required by the CMHC's peer review process, and evaluation and revision of the patient's treatment plan as necessary.
  - Changes to paragraph 4 replace references to the four-week and four-month patient staffings with ongoing reviews under the CMHC's peer review process, relative to such reviews not being separately payable services under Iowa Medicaid. However, the requirement under this paragraph that these reviews must be documented and are subject to review by the Department is retained.

The revisions to Chapter F:

- Add form 470-3744, *Provider Inquiry*. Complete this form if you wish to inquire about a denied claim or if claim payment was not as expected.
- Add form 470-0040, *Credit/Adjustment Request*. Complete this form to notify ACS that.
  - A paid claim amount needs to be changed; or
  - Funds need to be credited back; or
  - An entire *Remittance Advice* should be canceled.
- Change references from "Consultec" to "ACS."

## Date Effective

February 1, 2003

## **Material Superseded**

Remove the following pages from *COMMUNITY MENTAL HEALTH CENTER MANUAL* and destroy them:

| Page                       | Date             |
|----------------------------|------------------|
| Table of Contents (page 4) | December 1, 1998 |
| Chapter E                  |                  |
| 1, 2                       | June 1, 1993     |
| Chapter F                  |                  |
| 16                         | December 1, 1998 |

## **Additional Information**

The updated provider manual containing the revised pages can be found at:

## www.dhs.state.ia.us/policyanalysis

If you do not have Internet access, you may request a paper copy of this manual transmittal by sending a written request to:

ACS Manual Transmittal Requests PO Box 14422 Des Moines, IA 50306-3422

Include your Medicaid provider number, name, address, provider type, and the transmittal number that you are requesting.

If any portion of this manual is not clear, please direct your inquiries to ACS, fiscal agent for the Department of Human Services.



Charles M. Palmer Director

For Human Services use only:

General Letter No. 8-AP-383 Employees' Manual, Title 8 Medicaid Appendix

May 30, 2014

# COMMUNITY MENTAL HEALTH CENTERS MANUAL TRANSMITTAL NO. 14-1

**ISSUED BY:** Iowa Medicaid Enterprise

SUBJECT: COMMUNITY MENTAL HEALTH CENTERS MANUAL, Title page, revised; Table of Contents (page 1), new; Chapter III, Provider-Specific Policies, Title page, new; Table of Contents (page 1), new; pages 1 through 23, new; and the following form:

#### Summary

The **COMMUNITY MENTAL HEALTH CENTERS MANUAL** is revised to:

- Reformat and revise the chapters on coverage and limitations and billing and payment to reflect the implementation of the Iowa Medicaid Enterprise and the reorganization of the Medicaid "All Providers" manual chapters. This includes:
  - Removing Chapter E. Information on coverage and limitations is now included in Chapter III. Provider-Specific Policies.
  - Removing Chapter F. Billing and payment information and forms are now included in Chapter IV. Billing Iowa Medicaid.
- Align with current policies, procedures, and terminology.
- Ensure that current contact information is provided.
- Within the manual, the form samples have been removed from the numbered pages and connected to the on-line manual through hypertext links. This will make sure that the most recent version of the form is accessible.

## **Date Effective**

Upon receipt.

Community Mental Health Center (CMHC) Financial and 470-4419 Statistical Report, new

## Material Superseded

This material replaces the entire Chapter E and Chapter F from the *COMMUNITY MENTAL HEALTH CENTER MANUAL*, which includes the following:

| Page   | <u>Date</u>   |
|--|---|
| Title page   | Undated   |
| Contents (page 4)  | February 1, 2003  |
| Contents (page 5)  | December 1, 1998  |
| Chapter E<br>1, 2<br>3-6<br>7, 8<br>9-12<br>13-18<br>19-22<br>23, 24<br>25, 26<br>27-29<br>Chapter F | February 1, 2003<br>June 1, 1993<br>March 1, 1996<br>June 1, 1993<br>March 1, 1996<br>June 1, 1993<br>September 1, 1994<br>October 1, 1996<br>September 1, 1994 |
| 1, 2   | December 1, 1998  |
| 3 (470-2464)   | 4/90  |
| 5-15   | December 1, 1998  |
| 16   | February 1, 2003  |
| 17-20  | December 1, 1998  |
| 21, 22 (HCFA-1500)   | 12/90   |
| 23, 24   | December 1, 1998  |
| 25 (Remittance Advice)   | 6/12/97   |
| 27, 28   | December 1, 1998  |
| 29, 30   | February 1, 2003  |
| 31 (470-3744)  | 10/02   |
| 33 (470-0040)  | 10/02   |

# **Additional Information**

The updated provider manual containing the revised pages can be found at: <u>http://dhs.iowa.gov/sites/default/files/cmhc\_0.pdf</u>

If any portion of this manual is not clear, please contact the Iowa Medicaid Enterprise Provider Services Unit at 800-338-7909 or locally (in Des Moines) at 515-256-4609, or email at <u>imeproviderservices@dhs.state.ia.us</u>.



Charles M. Palmer Director

For Human Services use only:

General Letter No. 8-AP-432 Employees' Manual, Title 8 Medicaid Appendix

November 13, 2015

# COMMUNITY MENTAL HEALTH CENTERS MANUAL TRANSMITTAL NO. 15-1

- ISSUED BY: Iowa Medicaid Enterprise
- SUBJECT: COMMUNITY MENTAL HEALTH CENTERS MANUAL, Chapter III, Provider-Specific Policies, pages 22 and 23, revised.

#### Summary

The COMMUNITY MENTAL HEALTH CENTERS MANUAL is revised to:

- Align with current ICD-10 policies, procedures, and terminology.
- Update links due to the Department's new website.

## **Effective Date**

October 1, 2015

## **Material Superseded**

This material replaces the following pages from the **COMMUNITY MENTAL HEALTH** CENTERS MANUAL:

| <u>Page</u> | Date        |
|-------------|-------------|
| Chapter III |             |
| 22, 23      | May 1, 2014 |

# **Additional Information**

The updated provider manual containing the revised pages can be found at: http://dhs.iowa.gov/sites/default/files/CMHC.pdf

If any portion of this manual is not clear, please contact the Iowa Medicaid Enterprise Provider Services Unit at 800-338-7909 or locally (in Des Moines) at 515-256-4609, or email at imeproviderservices@dhs.state.ia.us.



For Human Services use only:

General Letter No. 8-AP-452 Employees' Manual, Title 8 Medicaid Appendix

July 22, 2016

#### COMMUNITY MENTAL HEALTH CENTERS MANUAL TRANSMITTAL NO. 16-1

- ISSUED BY: Iowa Medicaid Enterprise
- SUBJECT: **COMMUNITY MENTAL HEALTH CENTERS MANUAL**, Chapter III, *Provider-Specific Policies*, pages 20 through 23, revised.

#### Summary

The **COMMUNITY MENTAL HEALTH CENTERS MANUAL** is revised to align with current IA Health Link policies, procedures, and terminology.

#### Effective Date

January 1, 2016

#### **Material Superseded**

This material replaces the following pages from the *COMMUNITY MENTAL HEALTH CENTERS MANUAL*:

| <u>Page</u> | <u>Date</u>     |
|-------------|-----------------|
| Chapter III |                 |
| 20, 21      | May 1, 2014     |
| 22, 23      | October 1, 2015 |
|             |                 |

#### Additional Information

The updated provider manual containing the revised pages can be found at: <u>http://dhs.iowa.gov/sites/default/files/CMHC.pdf</u>

If any portion of this manual is not clear, please contact the Iowa Medicaid Enterprise Provider Services Unit at 800-338-7909 or locally (in Des Moines) at 515-256-4609, or email at <u>imeproviderservices@dhs.state.ia.us</u>.