



Iowa Department of Human Services
Billing Statement

Account Number:

Write this number on your check or money order

Billing Date:

Make check or money order payable to:
Iowa Department of Human Services
(Do not send cash)

Send payment to:
Iowa Department of Human Services
Cashiers Office
1305 E Walnut St
Des Moines, Iowa 50319-0114

Or make a payment by Credit/Debit Card or
Electronic Check at
https://appengine.egov.com/apps/ia/dhs\_overpayment

Please make address corrections above

Return top part with payment

Amount Enclosed:

Cut here scissors icons

Keep bottom part as your record

Account Number:

Billing Date:

Current Amount Due

Amount Past Due

Payment Due Date

Minimum Payment Due

Account Activity (see back for detail)

Amount

Previous Balance

Payments Received

Adjustments

New Claims

New Account Balance

Payments made after the 25th of the month may not show on this statement.

Important Messages about your Account (More information on the other side)

Questions about this Billing Statement or how to make payments?

Call the Department of Inspections and Appeals at 1 (800) 572-3945 or (515) 281-5714 in the Des Moines area.

Questions on how your debt was figured?

For most DHS Programs

Call your DHS worker

For the HIPP Program

Call the HIPP Unit at 1 (888) 346-9562

For the Hawki Program

Call Hawki Customer Service at 1 (800) 257-8563

For more information about DHS programs: www.dhs.state.ia.us

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