

Iowa Department of Human Services
SNAP Complaint Summary

Month of _____, 20____

Problem:

- _____ Treatment received from worker
- _____ Inability to contact worker to answer questions or set up appointments
- _____ Information requested or not requested to determine eligibility
- _____ Explanation needed on how SNAP benefits were figured
- _____ Explanation of where SNAP benefits are or why they haven't yet been received
- _____ Other: