

MEETING AGENDA

DIVISION	Iowa Medicaid		
MEETING TITLE	Member Town Hall		
FACILITATOR	Lisa Cook – Medicaid Senior Advisor		
DATE	October 5, 2023	TIME	4 p.m. – 5 p.m.
LOCATION	Join ZoomGov Meeting https://www.zoomgov.com/j/1603247371 Meeting ID: 160 324 7371		

MEETING OBJECTIVES

- Update Medicaid members on current happenings within the program.
- Provide reminders to members concerning open enrollment and Medicaid applications.
- Announce dates, times and locations of the upcoming HOMEtown Conversations roadshow.
- Provide recent MCO updates and initiatives that have an impact on members.
- Open the floor for members to ask MCOs questions.
- Open discussion

MEETING PARTICIPANTS

Iowa Medicaid Leadership & Staff:

Lisa Cook, Iowa Medicaid Senior Advisor
 Elizabeth Matney, Medicaid Director
 Julie Lovelady, Deputy Medicaid Director
 Joanne Bush, Iowa Medicaid Bureau Chief
 Norm Edgington, Iowa Medicaid Bureau Chief
 Rebecca Curtiss, Iowa Medicaid Bureau Chief
 Paula Motsinger, Iowa Medicaid Bureau Chief
 Jennifer Steenblock, Iowa Medicaid Bureau Chief
 Kera Oestreich, Iowa Medicaid Bureau Chief
 Emily Eppens, Medicaid Communications
 Manager Nell Bennett, Communications
 Specialist
 Emma Nutter, Communications Specialist
 Iowa Medicaid Team Members

Managed Care Organizations:

Amerigroup Iowa, Inc.
 Iowa Total Care
 Molina Healthcare, Inc.

AGENDA TOPIC

PRESENTOR

Medicaid Updates	Lisa Cook, Medicaid Senior Advisor
Member Services Open Enrollment and Application Reminders	Vicki Shearer, Member Services Operations Manager
HOMEtown Conversations Itinerary Announcement	Emily Eppens, Medicaid Communications Manager

STATE OF IOWA DEPARTMENT OF
Health AND **Human**
SERVICES

MCO Updates	Amerigroup Iowa Iowa Total Care Molina Healthcare
Open Floor for MCO Questions	Open
Open	Open