

MEETING AGENDA

DIVISION	Iowa Medicaid		
MEETING TITLE	August Member Town Hall		
FACILITATOR	Elizabeth Matney, Iowa Medicaid Director		
DATE	Thursday, August 24, 2023	TIME	5:00 PM to 6:00 PM
LOCATION	Virtual (Zoom) Join ZoomGov Meeting https://www.zoomgov.com/j/1617230542 Meeting ID: 161 723 0542		

MEETING OBJECTIVES

- Update members on Medicaid current happenings
- Update on the continuous coverage unwind and MCO outreach
- Explain the differences between the dental open choice period and the MCO open enrollment
- Announce HOMEtown Conversations locations
- Inform members how to submit suggestions to the rule review
- Inform members on how to escalate issues
- Answer member questions

MEETING PARTICIPANTS

Iowa Medicaid Staff:

Elizabeth Matney, Iowa Medicaid Director
 Julie Lovelady, Deputy Medicaid Director
 Joanne Bush, Iowa Medicaid Bureau Chief
 Rebecca Curtiss, Iowa Medicaid Bureau Chief
 Paula Motsinger, Iowa Medicaid Bureau Chief
 Jennifer Steenblock, Iowa Medicaid Bureau Chief
 Anna Casteel, Community Access Bureau Chief
 Kera Oestreich, Iowa Medicaid Bureau Chief
 Kimberly Pierson, Iowa Medicaid Program
 Integrity Director
 Emily Eppens, Medicaid Communications Manager
 Nell Bennett, Communications Specialist
 Iowa Medicaid Team Members

Managed Care Organizations:

Amerigroup Iowa, Inc.
 Iowa Total Care
 Molina Healthcare, Inc.

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SERVICES

AGENDA TOPIC	ITEMS
1. Medicaid Director Updates	Elizabeth Matney
2. Continuous Coverage Unwind and MCO Outreach	Anna Casteel
3. Choice period for MCOs and Dental	Joanne Bush
4. HOMEtown Conversations	Emily Eppens
5. Rule Review Email	Jennifer Steenblock
6. Escalations	Elizabeth Matney
7. Open Discussion	Open