

MEETING AGENDA

DIVISION	Iowa Medicaid		
MEETING TITLE	August Provider Town Hall		
FACILITATOR	Elizabeth Matney, Iowa Medicaid Director		
DATE	Thursday, August 24, 2023	TIME	4:00 PM to 5:00 PM
LOCATION	Virtual (Zoom) Zoom Link: https://www.zoomgov.com/j/1614499821 Meeting ID: 161 449 9821		

MEETING OBJECTIVES

- Update providers on Medicaid current happenings
- Update on the continuous coverage unwind and MCO outreach
- Explain the differences between the dental open choice period and the MCO open enrollment
- Update on provider rates
- Announce HOMEtown Conversation locations
- Inform providers how to submit suggestions to the rule review
- Announce annual provider trainings
- Inform members on how to escalate issues
- Answer provider questions

MEETING PARTICIPANTS

Iowa Medicaid Staff:

Elizabeth Matney, Iowa Medicaid Director
 Julie Lovelady, Deputy Medicaid Director
 Joanne Bush, Iowa Medicaid Bureau Chief
 Rebecca Curtiss, Iowa Medicaid Bureau Chief
 Paula Motsinger, Iowa Medicaid Bureau Chief
 Jennifer Steenblock, Iowa Medicaid Bureau Chief
 Amela Alibasic, Iowa Medicaid Bureau Chief
 Kera Oestreich, Iowa Medicaid Bureau Chief
 Kimberly Pierson, Iowa Medicaid Program Integrity Director
 Emily Eppens, Medicaid Communications Manager
 Nell Bennett, Communications Specialist
 Iowa Medicaid Team Members

Managed Care Organizations:

Amerigroup Iowa, Inc.
 Iowa Total Care
 Molina Healthcare, Inc.

AGENDA TOPIC

PRESENTER

STATE OF IOWA DEPARTMENT OF
Health AND **Human**
SERVICES

1. Medicaid director updates	Elizabeth Matney, Iowa Medicaid Director
2. Continuous Coverage Unwind and MCO Outreach	Anna Casteel, Medical Assistance Policy and Program Management Bureau Chief
3. Choice Period for MCOs and Dental	Joanne Bush, Managed Care and Oversight Bureau Chief
4. Rate Updates	Rebecca Curtiss, Quality Innovation and Medical Policy Bureau Chief
5. HOMEtown Conversations	Emily Eppens, Medicaid Communications Manager
6. Rule Reviews	Jennifer Steenblock, Program Integrity and Compliance Bureau Chief
7. Annual Provider Training	Kera Oestreich, Contracting Bureau Chief
8. Escalations	Elizabeth Matney, Iowa Medicaid Director
9. Open Discussion	Open