



Iowa Department of Human Services

Terry E. Branstad
Governor

Kim Reynolds
Lt. Governor

Charles M. Palmer
Director

Current_Date

Contact_Name
Address
City, State Zip

RE: Member_Name State_ID

This is in response to your call about a bill from Provider_Name for services provided to you/member name on date of service (\$ amount).

We spoke with the provider's billing office who has informed us they are currently billing you for the Client Participation Fee. Our records indicate that the member has a Client Participation Fee of Client Participation Amount for the service dates above. These charges will remain your responsibility to pay.

For questions concerning the Client Participation Fee, please contact your Income Maintenance Worker at your local Department of Human Services office.

Iowa Medicaid Enterprise
Member Services Unit

Code # 010
Log ID # Contact_Log

470-4746 (Rev. 06/13)

Call or write the **Member Services Call Center** at:

PO Box 36510, Des Moines, Iowa 50315 – (800) 338-8366; (515) 256-4606 (local in the Des Moines area)
Please visit our website at www.dhs.iowa.gov/ime or e-mail us at IMEMemberServices@dhs.state.ia.us

Iowa Medicaid Enterprise – 100 Army Post Road - Des Moines, IA 50315