



Iowa Department of Human Services

Terry E. Branstad
Governor

Kim Reynolds
Lt. Governor

Charles M. Palmer
Director

Current_Date

Contact_Name
Address
City, State Zip

RE: Member_Name State_ID

This is in response to your call about a bill from Provider_Name for services provided to you/member name on date of service (\$ amount).

Iowa Medicaid spoke with the provider's billing office who said they will submit the claim to Magellan Behavioral Services (MBC) for payment consideration. Payment for mental health and substance abuse services are provided by MBC. If you should continue to receive a bill for these services in the future, you may contact Magellan at 1-800-317-3738.

If you have any questions, please contact the Member Services Call Center again.

Iowa Medicaid Enterprise
Member Services Unit

Code #017A
Log ID # Contact_Log

470-4753 (Rev. 06/13)

Call or write the **Member Services Call Center** at:

PO Box 36510, Des Moines, Iowa 50315 – (800) 338-8366; (515) 256-4606 (local in the Des Moines area)
Please visit our website at www.dhs.iowa.gov/ime or e-mail us at IMEMemberServices@dhs.state.ia.us

Iowa Medicaid Enterprise – 100 Army Post Road - Des Moines, IA 50315