

{Current Date}

{MEM HIPAA Authorized Rep}
{Address Line 1}{Address Line 2}
{City},{State} {Zip}

RE: {Member Name} {State ID}

This is in response to your call about a bill from {Prov Name} for services provided to you/member name on date of service (\$ amount).

Iowa Medicaid has received a claim that has denied for the charges listed above. Our records indicate you were eligible for the Qualified Medicare Beneficiary (QMB) program during Month/Year. Under QMB, Iowa Medicaid only pays for your premiums, coinsurance, and deductibles for Medicare covered services.

Please be advised that the services you received may not be covered by Medicare. Please contact Medicare at 1-800-633-4227 to discuss payment of the claim. If Medicare pays for this service, your provider may then resubmit the claim to Iowa Medicaid for payment consideration.

If you have any questions, please contact the Member Services Call Center again. If you disagree with this action, you have the right to appeal as explained on the backside of this letter.

Iowa Medicaid Enterprise
Member Services Unit

Code #018B
Log ID # {Contact Log Number}

470-4791 (01/19)

Call or write the **Member Services Call Center** at:

PO Box 36510, Des Moines, Iowa 50315 – (800) 338-8366; (515) 256-4606 (local in the Des Moines area)
Please visit our website at www.dhs.iowa.gov/ime or e-mail us at IMEMemberServices@dhs.state.ia.us

Iowa Medicaid Enterprise – 100 Army Post Road - Des Moines, IA 50315