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**A New Law Satisfies Support Payments**

A new state law\* satisfies a limited amount of child support. Satisfy means to give credit for all or some of the support owed to the State.

**What support is satisfied?** Unpaid support older than October 1, 1997 owed to the State is satisfied under this law.

**Is support due my family being satisfied?** No, support due the family is not being satisfied. We will continue to enforce this balance for you.

**Why is the law satisfying this old support?** Satisfying older support owed to the State allows more of the support that is collected to be paid to the family.

**How much support is being satisfied?** The amount satisfied on your case is \$\_\_\_\_\_ and is payable to the State. No support due the family is being satisfied.

**What should I do if I believe this amount is wrong?** Call us at 888-229-9223. Outside the United States call 641-844-5390. The call center hours are weekdays 8:00 am to 5:00 pm. Or write a letter to the address listed at the top of this letter.

**Iowa Department of Human Services**

**Policy Regarding Discrimination, Harassment, Affirmative Action, and Equal Employment Opportunity**

It is the policy of the Iowa Department of Human Services (DHS) to provide equal treatment in employment and provision of services to applicants, employees and clients without regard to race, color, national origin, sex, sexual orientation, gender identity, religion, age, disability, political belief or veteran status.

If you feel DHS has discriminated against or harassed you, please send a letter detailing your complaint to:

Iowa Department of Human Services, Office of Human Resources, Hoover Building- 1<sup>st</sup> Floor, 1305 E. Walnut, Des Moines IA 50319-0114; fax (515) 281-4243; or email: [dhscontact@dhs.state.ia.us](mailto:dhscontact@dhs.state.ia.us)

**If you have any questions about this letter, please call 1-888-229-9223 or 641-844-5390 outside the United States (weekdays 8:00 AM to 5:00 PM).**

\* 2009 Iowa Acts, House File 811, Section 8, Subsection 4