

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

\_\_\_\_\_

Date

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

\_\_\_\_\_

**A New Law Satisfies Support Payments**

A new state law\* satisfies a limited amount of child support. Satisfy means to give credit for some of the support owed to the State.

**What support is satisfied?** Unpaid child support older than October 1, 1997 that is owed to the State is satisfied.

**Why isn't all my unpaid support satisfied?** The law clearly says what support can be satisfied. The law limits the satisfaction to support owed to the State.

**How much support is being satisfied?** The amount satisfied on your case is \$\_\_\_\_\_ and is payable to the State.

**Do I still owe any support?** You may still owe support to the family or to the State.

**What should I do if I think the satisfaction amount is wrong?** Call us at 888-229-9223. Outside the United States call 641-844-5390. The call center hours are weekdays 8:00 am to 5:00 pm. Or write a letter to the address listed at the top of this letter.

**Iowa Department of Human Services**

**Policy Regarding Discrimination, Harassment, Affirmative Action, and Equal Employment Opportunity**

It is the policy of the Iowa Department of Human Services (DHS) to provide equal treatment in employment and provision of services to applicants, employees and clients without regard to race, color, national origin, sex, sexual orientation, gender identity, religion, age, disability, political belief or veteran status.

If you feel DHS has discriminated against or harassed you, please send a letter detailing your complaint to:

Iowa Department of Human Services, Office of Human Resources, Hoover Building- 1<sup>st</sup> Floor, 1305 E. Walnut, Des Moines IA 50319-0114; fax (515) 281-4243; or email: [dhscontact@dhs.state.ia.us](mailto:dhscontact@dhs.state.ia.us)

**If you have any questions about this letter, please call 1-888-229-9223 or 641-844-5390 outside the United States (weekdays 8:00 AM to 5:00 PM).**

\* 2009 Iowa Acts, House File 811, Section 8, Subsection 4