



# Iowa Department of Human Services

Terry E. Branstad  
Governor

Kim Reynolds  
Lt. Governor

Charles M. Palmer  
Director

Current\_Date

Contact\_Name

Address

City, State Zip

SID: State\_ID

DOB: DOB

Dear Member\_Name:

The Department of Human Services coordinates the Lock-in program. This letter is written with respect to a request for a Lock-in provider change or addition. Listed below are your designated providers effective .

If you have any questions, call 1-800-338-8366 or locally at 256-4606.

## DESIGNATED PROVIDERS:

|                   |                    |
|-------------------|--------------------|
| Primary Provider  | Pharmacy Provider  |
|                   |                    |
| Hospital Provider | Specialty Provider |
|                   |                    |

Iowa Medicaid Enterprise  
Member Services

cc: Income Maintenance Worker  
Providers (Prior and Current)

470-4927 (7/10)

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Call or write the **Member Services Call Center** at:

PO Box 36510, Des Moines, Iowa 50315 – (800) 338-8366; (515) 256-4606 (local in the Des Moines area)  
Please visit our website at [www.dhs.iowa.gov/ime](http://www.dhs.iowa.gov/ime) or e-mail us at [IMEMemberServices@dhs.state.ia.us](mailto:IMEMemberServices@dhs.state.ia.us)

Iowa Medicaid Enterprise – 100 Army Post Road - Des Moines, IA 50315