

Iowa Department of Human Services  
Requests for Payment Information

Date: \_\_\_\_\_

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Thank you for your request for payment information on case «case nمبر».

A recent clarification in federal regulations has confirmed that Child Support Recovery Unit payment records are confidential information<sup>1</sup>. Because of this clarification, only case parties or other authorized recipients may receive payment information. At this time, we are unable to determine that you are a party who may get this information.

Therefore, we are unable to provide the payment record you requested.

To obtain this confidential information, you must get a written release of information (ROI) from either party on the case or provide documentation indicating that you are a case party.

Once you have a release or additional documentation, please resubmit your request along with the ROI. If the regulations allow, we will release the payment record based on your new request.

If you have questions regarding this information, please contact the Child Support Recovery Office listed below.

Child Support Recovery Unit

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Thank you.

<sup>1</sup> Federal Regulation 45 CFR 303.21(c) as published in Federal Register Vol 73. No. 188, September 26, 2008 became effective December 30, 2010