


# Electronic Visit Verification (EVV) Implementation

Home Health Care Services Implementation Update

# What is EVV?

EVV is a solution used to electronically verify service delivery by a personal care provider or home health provider.



EVV systems must verify the:

Type of service performed

Individual receiving the service

Date of service

Location of service delivery

Individual providing the service

Time the service begins and ends

# Benefits of EVV

1

Improves program efficiencies through electronic documentation and facilitation of flexibility for appointments and services

2

Strengthens quality assurance through service delivery validation

3

Supports program integrity efforts by validating services were delivered as stated in the person-centered plan

4

Complies with federal requirements

# Requirements to Implement



21st Century Cures Act requires implementation of EVV for Personal Care Services and Home Health Care Services.



Iowa Administrative Code has been updated to reflect the EVV requirements. [Chapter 73](#)  
[Chapter 78](#)  
[Chapter 79](#)



PCS has already been implemented and compliance for applicable Home Health Care Services is required by January 1, 2024.

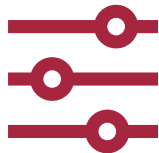
# Iowa's Model



EVV for HHCS is being implemented through a managed care choice (MCO) model.



MCOs work with CareBridge as their chosen EVV solution.



Providers can use the free CareBridge EVV solution or use their own compliant EVV system that is integrated with CareBridge.

# What is Happening Now?



Currently implementing EVV for Home Health Care Services.



Providers are encouraged to adopt EVV early. Early adoption launched October 1, 2023.



CareBridge offers many resources on their dedicated website.

<https://www.carebridgehealth.com/iaevv>



The EVV team and providers implementing EVV are regularly meeting through an EVV stakeholder call on the fourth Tuesday of each month.

If you are interested in participating, sign up here: <https://hhs.iowa.gov/ime/providers/evv-trainings>

# Next Steps

Compliance is required no later than January 1, 2024

If a provider chooses to use a 3<sup>rd</sup> party vendor, it is vital integration with CareBridge is complete prior to January 2024.

Any services requiring EVV with dates of service January 1, 2024 and after will need to go through EVV or they will be denied.

Engage in early adoption, training and integration efforts with CareBridge and monthly EVV stakeholder sessions.

# Resources

<https://www.carebridgehealth.com/iaevv>

<https://www.carebridgehealth.com/trainingiaevv>

<https://carebridgehealth.zendesk.com/hc/en-us/categories/360004330014-IOWA>

<https://hhs.iowa.gov/ime/providers/EVV>



# Questions?

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