

{Current Date}

{Member Name}

{Address Line 1}{Address Line 2}

{City}, {State} {Zip}

Dear {Member Name}

Based on information we've received from you or your provider you have been enrolled in the Iowa Medicaid State Plan. Your Iowa Medicaid State Plan coverage will begin {Effective Date}. To help manage your health care, covered services include:

- Inpatient/Outpatient mental health and substance abuse services
- Nursing Facility services
- Intensive psychiatric rehabilitation
- Behavioral Health Intervention Services
- Community Support Services
- Peer Support
- Residential substance abuse treatment
- Durable Medical Equipment (DME)
- Non-Emergency Medical Transportation
- Prescription medications
- Home-based habilitation
- Day habilitation
- Prevocational habilitation
- Supported employment habilitation

You may disenroll from the Medicaid State Plan at any time and enroll in the alternative plan. An alternative plan, the Iowa Wellness Plan, is available to you. This plan covers fewer services and may require you to pay more out of pocket for the care you receive. If you wish to switch to the Iowa Wellness Plan please call Iowa Medicaid Member Services at 1-800-338-8366 or in the Des Moines area at 515-256-4606.

If you have questions or want more information about your health plan please call Iowa Medicaid Member Services at 1-800-338-8366 or in the Des Moines area at 515-256-4606 between 7 a.m. and 5 p.m., Monday through Friday.

Form 470-5195 (01/19)

Call or write the **Member Services Call Center** at:

PO Box 36510, Des Moines, Iowa 50315 – (800) 338-8366; (515) 256-4606 (local in the Des Moines area)
Please visit our website at www.dhs.iowa.gov/ime or e-mail us at IMEMemberServices@dhs.state.ia.us

Iowa Medicaid Enterprise – 100 Army Post Road - Des Moines, IA 50315