



Iowa Department of Human Services

## Resuming Overpayment Collection

Date:

Account Number:

Name

Address

City State Zip

A timely appeal was filed on your:

(The line(s) appearing below should be dynamic, based on the program(s) being appealed.)

- \$ \_\_\_\_\_ FIP or RCA overpayment for period of \_\_\_\_\_
- \$ \_\_\_\_\_ Food Assistance overpayment for period of \_\_\_\_\_
- \$ \_\_\_\_\_ Child Care Assistance overpayment for period of \_\_\_\_\_
- \$ \_\_\_\_\_ Medical Assistance overpayment for period of \_\_\_\_\_
- \$ \_\_\_\_\_ **hawk-i** overpayment for period of \_\_\_\_\_
- \$ \_\_\_\_\_ PROMISE JOBS overpayment for period of \_\_\_\_\_
- \$ \_\_\_\_\_ State Supplementary Assistance for period of \_\_\_\_\_

The Department's decision has been affirmed and all collection actions will resume on the above overpayments. DIA will collect on this debt by doing one of the following:

- Bill you for the debt, or
- Reduce the amount of assistance you are currently receiving if you have a debt for and are currently receiving benefits for the following programs:
  - Family Investment Program
  - Food Assistance

If do not make payments or if you become past due on your account, we may also:

- Take money that is owed to you by any state agency. For example, all or part of your income tax refund or state wages.
- Take money that is owed to you by any federal agency. For example, all of part of your federal tax refund or Social Security benefits. Food Assistance debts only.
- Hold all or part of any casino or lottery winnings.
- File a suit to collect the debt.

If you have additional overpayments that are not listed on this form, you must also continue to make payments on those overpayments.

### **Questions about this letter?**

Call the Department of Inspections and Appeals at **1-800-572-3945**.

### **Questions on your appeal or on how your debt was figured?**

For most DHS Programs

For the **HIPP** Program

For the **hawk-i** Program

**Call your DHS worker at**

Call the HIPP Unit at **1-888-346-9562**

Call **hawk-i** Customer Service at **1-800-257-8563**

**For more information about DHS programs:** [www.dhs.iowa.gov/](http://www.dhs.iowa.gov/)