



Promoting Opportunities for Parents Program Eligibility Letter

_____, _____

RE: CSC# _____

Dear _____

Thank you for participating in the Promoting Opportunities for Parents Program (POPP).

At this time, your case is not eligible for the POPP satisfaction incentive from CSS. Only cases with a balance owed to the State of Iowa are eligible for satisfactions. CSS cannot satisfy any portion of your child support balance that is due to the custodial parent.

However, there are other benefits from participating in POPP, such as, CSS will not do a levy to your bank account or license sanctions. These incentives continue for twelve months after graduation (which must be verified by the POPP provider) as long as you continue to make monthly child support payments on all of your cases.

Graduation from the program must be verified by the POPP provider. Payments will be verified by CSS. This incentive is only available one time. Again, thank you for your participation and making the effort to becoming a better parent. Your efforts to support the needs of your child(ren) are greatly appreciated.

Thank you for participating in the Promoting Opportunities for Parents Program (POPP). As a participant you may qualify for forgiveness of child support balances owed to the state. In order to be eligible for the child support incentives, you must complete all classes, graduate and receive a certificate of completion and make regular payments from the date of your graduation.

Only cases with balances owed to the State of Iowa are eligible for satisfactions. Child Support Services (CSS) cannot satisfy any portion of your child support balance that is due to the custodial parent.

CSS reviewed the following cases:

_____ (closed) _____ (closed) _____ (closed)
_____ (closed) _____ (closed) _____ (closed)
_____ (closed) _____ (closed) _____ (closed)
_____ (closed) _____ (closed) _____ (closed)

You must pay your monthly child support obligation on all cases each month in order to qualify for the satisfactions on balances owed to the State of Iowa. At this time, your full monthly payment amount is \$«MONTHPAY» (any changes in your cases may affect this amount).

If you pay the full amount during the first 6 months, the satisfaction will be 50 percent of the balance owed to the state. If you pay the full amount for twelve months, the final satisfaction would be 100 percent of the remaining balance owed to the state. The satisfaction amount will be based on your payment amount. If you pay less than the full amount, the satisfaction amount will be reduced.

Graduation from the program must be verified by the POPP provider. Payments will be verified by CSS. This incentive is only available one time. Again, thank you for your participation and making the effort to becoming a better parent. Your efforts to support the needs of your child(ren) and be a better parent are greatly appreciated.

Sincerely,

POPP Coordinator
