



Promoting Opportunities for Parents Program  
Six-Month Satisfaction Not Available

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\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_, \_\_\_\_\_

RE: CSC# \_\_\_\_\_

Dear \_\_\_\_\_,

Thank you for participating in the Promoting Opportunities for Parents Program (POPP). At this time, your case is not eligible for the POPP satisfaction incentive from CSS. Only cases with a balance owed to the State of Iowa are eligible for satisfactions. CSS cannot satisfy any portion of your child support balance that is due to the custodial parent.

I encourage you to make regular payments with the goal of paying off all your child support obligations.

As a result of your POPP participation, your actions can significantly benefit your child(ren). In addition, there are other benefits from participating in POPP, such as CSS will not do a levy to your bank account or license sanctions. These incentives will continue for twelve months after graduation.

Your efforts to support the needs of your child(ren) and be a better parent are greatly appreciated.

Thank you for participating in POPP.

Sincerely,

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

\_\_\_\_\_