



Department of
HUMAN SERVICES

**Promoting Opportunities for Parents Program
No Open Case Letter**

Dear _____,

Thank you for participating in the Promoting Opportunities for Parents Program (POPP).

The Child Support Recovery Unit (CSRU) received your Participant Agreement Form. Currently CSRU does not have an open case for you. Therefore, you are not eligible for POPP incentives from CSRU. Only cases being enforced by CSRU with balances owed to the State of Iowa are eligible for satisfactions. CSRU cannot satisfy any portion of your child support balance that is due to the custodial parent.

We encourage you to continue and complete the parenting classes with your POPP provider. Thank you for your participation and making the effort to becoming a better parent. Your efforts to support the needs of your child(ren) and be a better parent are greatly appreciated.

Sincerely,
