

Date
Case Number

Regarding Your Newborn's Managed Care Organization

The Iowa Medicaid Enterprise (IME) made a mistake. We assigned your newborn to a Managed Care Organization (MCO) that is not your current MCO.

Your child should have been enrolled in the same MCO as you.

If you're OK with your child being enrolled in a different MCO than you, you do not have to do anything.

If you wish to change the MCO enrollment of your newborn child, please call Iowa Medicaid Member Services at **1-800-338-8366** by **October 30, 2020**.

For telephone accessibility assistance if you are deaf, hard-of-hearing, deaf-blind, or have difficulty speaking, call Relay Iowa TTY at 1-800-735-2942.

Llame al 1-800-735-2942, a Relay Iowa TTY (teléfono de texto para personas con problemas de audición, del habla y ceguera) si necesita asistencia telefónicamente.