

PAYORS NAME STREET ADDRESS CITY, STATE, ZIP (from REFCARD screen)

(Date generated)

Dear (Clients name from REFCARD screen),

A new refund has been issued to your U.S. Bank ReliaCard in the amount of (amount from PRREFUND screen).

If you have questions about the refund please contact your local Child support office Monday-Friday 8:00 am to 4:30 pm (except state holidays).

If you have misplaced or lost your ReliaCard, have questions about your ReliaCard, or the activity on your account please contact U.S. Bank at 1-855-233-8372.

LOCAL CHILD SUPPORT NAME STREET ADDRESS CITY, STATE, ZIP LOCAL OFFICE PHONE NUMBER (local office using the worker ID on the case screen)