



CASE NUMBER: <Case Number>

<First Name Last Name>
<Address Line 1>
<Address Line 2>
<City>, IA <Zip>-<Zip+4>

Important Notice Regarding Your Hawki Coverage

The Department of Human Services (DHS) is reviewing eligibility for members currently enrolled in the Hawki program. This is a regular process that had been put on hold due to the COVID-19 public health emergency.

This review directly impacts you. Since you are 19 years old, or will soon celebrate your 19th birthday, your Hawki coverage will be ending soon because you no longer meet the program's age requirement. Hawki is for children under age 19.

DHS is reviewing your eligibility to determine if you qualify for another Medicaid program when your Hawki coverage ends.

If you meet the income requirements to qualify for Medicaid, you will continue to receive health coverage through a Managed Care Organization (MCO).

If you do not meet the income requirements to qualify for Medicaid, you will be referred to the federal marketplace for health coverage.

Once the review is complete, you will be notified.

If you have questions, please contact the DHS Contact Center at 1-855-889-7985.

For telephone accessibility assistance if you are deaf, hard-of-hearing, deaf-blind, or have difficulty speaking, call Relay Iowa TTY at 1-800-735-2942.

Llame al 1-800-735-2942, a Relay Iowa TTY (teléfono de texto para personas con problemas de audición, del habla y ceguera) si necesita asistencia telefónicamente.

470-5653 (4/21)

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-257-8563 (TTY: 1-800-735-2942).

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-800-257-8563 (TTY: 1-800-735-2942)。

Hawki Member Services: 1-800-257-8563 | www.dhs.iowa.gov/hawki