

Welcome to Dental Wellness Plan Kids

The Iowa Department of Human Services (DHS) is moving all children who currently get Medicaid dental benefits through DHS to a new program, Dental Wellness Plan Kids (DWP Kids).

DWP Kids is very similar to the IA Health Link program. The IA Health Link program provides medical care to many children through a Managed Care Organization (MCO). DWP Kids provides dental benefits to kids through a dental carrier.

There are two dental carriers for the DWP Kids program. The dental carriers are the same for adults enrolled in the Dental Wellness Plan. They are:

- **Delta Dental of Iowa**

- **MCNA Dental**

Information about each dental carrier is included in this packet. Children will continue to receive the same Medicaid dental benefits as they do today from either dental carrier.

DHS has assigned all children to one of the two dental carriers listed above. Your child's assignment can be found on the back of this letter. This dental carrier assignment is effective July 1, 2021.

IF YOU ARE HAPPY WITH YOUR CHILD'S ASSIGNMENT, YOU DO NOT HAVE TO DO ANYTHING.

If you wish to change your child's assignment, you can switch dental carriers for any reason through September 30, 2021. After this date, you may only change your child's dental carrier for reasons of "Good Cause" until their annual choice period.

These are the deadlines to change your dental carrier:

- **Choose by June 17, 2021, for coverage effective July 1, 2021**
- **Choose by July 19, 2021, for coverage effective August 1, 2021**
- **Choose by August 19, 2021, for coverage effective September 1, 2021**
- **Choose by September 16, 2021, for coverage effective October 1, 2021**
- **Choose by September 30, 2021, for coverage effective November 1, 2021**

How to change your dental carrier:



Online: Complete the Dental Carrier Change form on the DHS website at:
www.dhs.iowa.gov/dental-wellness-plan/choice.



Email: Iowa Medicaid Member Services at IMEMemberServices@dhs.state.ia.us.



Phone: Call Iowa Medicaid Member Services at **1-800-338-8366** or locally in the Des Moines area at **515-256-4606**.



Mail: If you wish, you may return the Dental Carrier Change form to:
Member Services, PO Box 36510, Des Moines, IA 50315.

(Mail is not processed daily and your dental carrier choice may be delayed.)

470-5658 (05/21)



Case Number: <Case Number>

| State ID Number | Member Name | Dental Carrier | Dental Carrier Phone |
|------------------------|--------------------|-----------------------|-----------------------------|
| <0000000X> | <MEMBER NAME> | <DENTAL CARRIER> | <###-###-####> |
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For telephone accessibility assistance if you are deaf, hard-of-hearing, deaf-blind, or have difficulty speaking, call Relay Iowa TTY at 1-800-735-2942.

Llame al 1-800-735-2942, a Relay Iowa TTY (teléfono de texto para personas con problemas de audición, del habla y ceguera) si necesita asistencia telefónicamente.