

<Member_First_Name> <Member_Last_Name>
<Member Address 1>
<Member Address 2>
<City>, IA <Zip>-<Zip+4>

Important Notice About Your Medicaid Benefits

The Department of Human Services (DHS) is reviewing eligibility for members currently enrolled in Medicaid. This is a regular process that had been put on hold due to the COVID-19 public health emergency.

This review directly impacts you. Because of your age, or other circumstances, you may qualify for Medicare, or you are currently receiving Medicare and full Medicaid benefits. This means your Medicaid coverage may end or your Medicaid benefits may change.

Some members may continue to get full Medicaid coverage. Some members will transition to Medicare, but may still receive limited Medicaid benefits to help pay for their Medicare expenses, like premiums, deductibles and coinsurance.

Once the review is complete, you will receive a notice in the mail from DHS if your benefits will change, and the effective date of the change. You may also receive a letter in the mail from DHS requesting more information from you.

If you need help choosing a Medicare plan, or have questions, call the **Senior Health Insurance Information Program (SHIIP)** at **1-800-351-4664**. SHIIP volunteers are trained to help you with your Medicare questions and can help you choose a Medicare plan that meets your needs.

If you have questions about this letter, please contact the DHS Contact Center at 1-855-889-7985.

For telephone accessibility assistance if you are deaf, hard-of-hearing, deaf-blind, or have difficulty speaking, call Relay Iowa TTY at 1-800-735-2942.

Llame al 1-800-735-2942, a Relay Iowa TTY (teléfono de texto para personas con problemas de audición, del habla y ceguera) si necesita asistencia telefónicamente.

470-5660 (05/21)

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-338-8366 (TTY: 1-800-735-2942).

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-800-338-8366 (TTY: 1-800-735-2942)。

Iowa Medicaid Member Services: 1-800-338-8366 | www.iahealthlink.gov