



Solution Focused Meeting (SFM) Satisfaction Survey – For Use With Families

Introduction and Purpose

The purpose of a Solution Focused Meeting (SFM) is to partner with families to create a safe life for their children by focusing on pragmatic solutions to everyday life problems as well as to document and celebrate success. It is hoped that the family members will:

1. Feel satisfied with the meeting,
2. Feel they have been heard during the meeting,
3. Feel their concerns have been addressed during the meeting, and
4. Feel they will receive the necessary support to carry out any plans developed during the meeting.

The purpose of this survey is to assess whether the meeting has met these goals. The data collected from these surveys should be used to evaluate the ongoing quality of SFM facilitators and adherence to the SFM model.

Solution Focused Meeting (SFM)
Satisfaction Survey – For Use With Families

Date of the Meeting	Facilitator Name	Family Member/Informal Support Role
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Preparation

1. Were you involved in the process of deciding who would attend your meeting?
 Yes No
2. Did the facilitator meet with you before the meeting to explain the meeting process and goal(s) of the meeting?
 Yes No
3. Did the time and location of the meeting work for you?
 Yes No
 If *No*, why not?

Meeting

4. Were you able to discuss what you thought was important?
 Yes No
 If *No*, why not?
5. Did you feel like the/your family's values and culture were respected and considered when decisions/plans were being made?
 Yes No
6. Did the meeting address your concerns?
 Yes No
7. Were you offered private family time?
 Yes No
8. Did this meeting help you in planning to meet the needs of your child(ren)?
 Yes No
9. Do you know and understand what will be happening next (next steps)?
 Yes No
10. Please provide any comments you may have.