

## Reimbursement Log

Email, fax, or mail completed logs and Driver Documents to:

Email: [payme@mtm-inc.net](mailto:payme@mtm-inc.net) for Trip Logs  
[IAGMR@mtm-inc.net](mailto:IAGMR@mtm-inc.net) for Driver Documents


Fax: 888.513.1610

MTM, Attention: Trip Logs  
 16 Hawk Ridge Circle  
 Lake St. Louis, MO 63367

### Instructions:

- You must call MTM on or before the day of your medical appointment. The number to call can be found on the back of your card or by calling Member Services. You will receive a trip number during this call. You will need to write the number down on this Trip Log.
- **To be reimbursed, you must submit a Trip Log for all trip requests. MTM must have a copy of your Driver's valid state issued Driver's License and Liability Insurance for the vehicle use to transport you file before payment can be issued. Please submit documents as instructed in above right corner.**
- Submit Trip Logs no more than 120 days past the date of the first appointment.
- Any healthcare professional at the facility may sign the Trip Log. *This includes nurses, therapists, physician assistants, or nurse practitioners.* It doesn't have to be the doctor.
- We suggest you make copies of your blank Reimbursement Trip Log. If you need a new copy of this form, you may download this form at [www.memberportal.net](http://www.memberportal.net), or you may call and request one be mailed to you.
- A one-way trip is from your home to the appointment. A round trip is from your home to the appointment and then back home. For trips with more stops, such as an extra trip from the first appointment to a second appointment before going back home, please enter each trip leg on a separate line, for example:
  - 1<sup>st</sup> leg- home to first doctor
  - 2<sup>nd</sup> leg- first doctor to second doctor
  - 3<sup>rd</sup> leg- second doctor to home
- Incomplete forms cannot be processed. It is your responsibility to complete this form correctly.
- Keep a copy of your Trip Log for your records.
- **Questions about the Reimbursement Process? Please call: (888) 513-0703.**

<b>Member Info</b>	First Name:	Last Name:	Medicaid #:
	Address:		Phone:
	City:	State:	Zip:
<b>Payment Info</b>	Make payment to:	Relationship to Member: <input type="checkbox"/> Self <input type="checkbox"/> Other:	Date of Birth:
	Address:		Phone:
	City:	State:	Zip:

	<b>Reimbursement Log (Continued)</b>
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<b>Trip #1</b>	Trip Number (Call MTM for this before your trip):	Appointment Date:	Appointment Time:	Type: <input type="checkbox"/> Round Trip <input type="checkbox"/> One-Way	
	Starting Address: <input type="checkbox"/> Home <input type="checkbox"/> Other:			Healthcare Provider Phone:	
	Healthcare Provider Name:		Destination Address:		
	I certify that this patient was seen for a Medicaid covered health service.		<b>Signature &amp; Title of Healthcare Provider:</b> ▶		

<b>Trip #2</b>	Trip Number (Call MTM for this before your trip):	Appointment Date:	Appointment Time:	Type: <input type="checkbox"/> Round Trip <input type="checkbox"/> One-Way	
	Starting Address: <input type="checkbox"/> Home <input type="checkbox"/> Other:			Healthcare Provider Phone:	
	Healthcare Provider Name:		Destination Address:		
	I certify that this patient was seen for a Medicaid covered health service.		<b>Signature &amp; Title of Healthcare Provider:</b> ▶		

<b>Trip #3</b>	Trip Number (Call MTM for this before your trip):	Appointment Date:	Appointment Time:	Type: <input type="checkbox"/> Round Trip <input type="checkbox"/> One-Way	
	Starting Address: <input type="checkbox"/> Home <input type="checkbox"/> Other:			Healthcare Provider Phone:	
	Healthcare Provider Name:		Destination Address:		
	I certify that this patient was seen for a Medicaid covered health service.		<b>Signature &amp; Title of Healthcare Provider:</b> ▶		

<b>Trip #4</b>	Trip Number (Call MTM for this before your trip):	Appointment Date:	Appointment Time:	Type: <input type="checkbox"/> Round Trip <input type="checkbox"/> One-Way	
	Starting Address: <input type="checkbox"/> Home <input type="checkbox"/> Other:			Healthcare Provider Phone:	
	Healthcare Provider Name:		Destination Address:		
	I certify that this patient was seen for a Medicaid covered health service.		<b>Signature &amp; Title of Healthcare Provider:</b> ▶		

<b>Trip #5</b>	Trip Number (Call MTM for this before your trip):	Appointment Date:	Appointment Time:	Type: <input type="checkbox"/> Round Trip <input type="checkbox"/> One-Way	
	Starting Address: <input type="checkbox"/> Home <input type="checkbox"/> Other:			Healthcare Provider Phone:	
	Healthcare Provider Name:		Destination Address:		
	I certify that this patient was seen for a Medicaid covered health service.		<b>Signature &amp; Title of Healthcare Provider:</b> ▶		

<b>Trip #6</b>	Trip Number (Call MTM for this before your trip):	Appointment Date:	Appointment Time:	Type: <input type="checkbox"/> Round Trip <input type="checkbox"/> One-Way	
	Starting Address: <input type="checkbox"/> Home <input type="checkbox"/> Other:			Healthcare Provider Phone:	
	Healthcare Provider Name:		Destination Address:		
	I certify that this patient was seen for a Medicaid covered health service.		<b>Signature &amp; Title of Healthcare Provider:</b> ▶		

<b>Trip #7</b>	Trip Number (Call MTM for this before your trip):	Appointment Date:	Appointment Time:	Type: <input type="checkbox"/> Round Trip <input type="checkbox"/> One-Way	
	Starting Address: <input type="checkbox"/> Home <input type="checkbox"/> Other:			Healthcare Provider Phone:	
	Healthcare Provider Name:		Destination Address:		
	I certify that this patient was seen for a Medicaid covered health service.		<b>Signature &amp; Title of Healthcare Provider:</b> ▶		

I have completed this form and I verify that the information on this trip log is true.	<b>Signature of Member, Parent/Legal Guardian, or Representative:</b> ▶
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This communication contains information that is confidential and is solely for the use of the intended recipient. It may contain information that is privileged and exempt from disclosure under applicable law. If you are not the intended recipient of this communication, please be advised that any disclosure, copying, distribution or unauthorized use of this communication is strictly prohibited. Please also notify MTM at 1-888-561-8747 and return the communication to the originating address. If you, or someone you're helping, has questions about MTM, you have the right to get help and information in your language at no cost. To talk to an interpreter, call (888) 561-8747.

Si usted, o alguien a quien usted esté ayudando, tiene preguntas acerca de MTM, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al (888) 561-8747. Non-discrimination. The client has a right to receive services in compliance with Title VI of the Civil Rights Act of 1964, 42 U.S.C.A., 2000d, et seq; 504 of the Rehabilitation Act of 1973, 29 U.S.C.A. 794; the Americans with Disabilities Act of 1990, 42 U.S.C.A. 12101, et seq; and all amendments to each, and all requirements imposed by the regulations issued pursuant to these Acts, in particular 45 C.F.R. Part 80 (relating to race, color, national origin), 45 C.F.R. Part 84 (relating to handicap), 45 C.F.R. Part 86 (relating to sex), and 45 C.F.R. Part 91 (relating to age)