

Using Your Disaster SNAP (D-SNAP) Card

Your D-SNAP Card

Your PIN is the last 4 numbers on the front of your EBT card. Please change your PIN immediately by calling 1-800-359-5802. The call is free 24 hours a day/7 days a week. Do not share your PIN with anyone. D-SNAP benefits cannot be replaced. Your PIN cannot have repeating numbers (8855, 3669) or be in numerical order (1234, 6789).

Call 1-800-359-5802 right away if your card is lost or stolen. A replacement card can be mailed to you. The call is free 24 hours a day/7 days a week.

The benefits will be available for you to use immediately. They are available for nine months, at that time any unused benefits will be removed from the card.

Using Your D-SNAP Benefits

You can use your D-SNAP EBT card to purchase eligible food items anywhere SNAP/EBT cards are accepted. Eligible food items include dairy products, eggs, meat, cereal, rice, pasta, bread, fresh, frozen canned or dried vegetables and fruit, any ingredients you use for cooking, baby formula, diabetic foods, garden seeds, plants for growing food at home, and ice. You cannot buy pet food, non-food items, including alcohol. For more information, please visit <https://www.fns.usda.gov/snap/eligible-food-items>

When you use the card at the store, choose the EBT option on the point-of-sale machine at the checkout and enter your 4-digit PIN. The amount of your purchase is immediately deducted from your D-SNAP account. Most receipts will show the benefits you have left in your account. You may also call 1-800-359-5802 anytime to check your balance.

Your card will not work at ATMs. You can only purchase eligible food items with your D-SNAP card. Your D-SNAP card is for you to use. It is illegal to give the card away or to sell it.