STATE OF IOWA DEPARTMENT OF Health and Human services

Recruitment, Retention, Training, and Support Worker (RRTS) ROLES AND RESPONSIBILITIES

PURPOSE

A Therapeutic Foster Care Resource Parent is required to complete more training than other foster parents; there is more alignment of services and service planning with Iowa Medicaid and its managed care partners, HHS Mental Health and Disability Services, education, and others; the number of children in the home is lower; the payment rates are higher; and the payment methodologies are different than standard foster care. Placement of children is staggered, meaning a child should be in the home for three months before another child enters.

Primary Role

The RRTS:

- Recruit and identify high quality TFC Resource Parent(s).
- Train TFC Resource Parent(s) on basic foster parenting, plus provide enhanced training to meet TFC standards. Required training includes:
 - Advanced Training as directed by RRTS.
 - On demand training to meet the needs of a child referred prior to placement.
- Provide matching services for TFC homes.
- Educate the TFC Resource Parent(s) about services and supports available to them.
- Invite strong TFC Resource Parent(s) to become leaders among their peers, in support groups or other venues where caregivers help each other.
- Participate in pre-placement services to coordinate roles and responsibilities of team members.
- Meet the parent and child prior to placement, as appropriate.
- Based on the needs of the child and family, maintains a training plan with the TFC Resource Parent(s).
- When requested and appropriate, participate in team meetings, staffings, and other meetings which will further outcomes with the children served and of the TFC program.
- Ensure TFC Resource Parent(s) have access (phone call) to a Clinically Trained staff person within 24 hours of an emergency or crisis.
- Contact/check in with the TFC Resource Parent(s) at least monthly or as directed by the RRTS contract.
- Hold a support group for TFC Resource Parent(s), including scheduling, staff support, and seeking resources desired by the participants.
- Coordinate a respite plan with TFC Resource Parent(s) and secure a respite provider.
- Ensure TFC Resource Parent(s) maintains license and meets required regulations.

Strategies and approaches

The RRTS should:

Collaborate with the Therapeutic Case Manager with questions about the treatment needs of the child, including the role
of other clinical service providers.

 Collaborate with the Social Work Case Manager with questions about the safety, permanency and well-being needs of the child, including the role of other clinical service providers.

Performance outcome:

• Retention of TFC Resource Parent.

Resources

The following resources are available:

 Clinical team calls are routinely held at least once every month for each child. These calls will be set up by the Therapeutic Case Manager.