

MCO Care Coordinator

ROLES AND RESPONSIBILITIES

PURPOSE

Children in Therapeutic Foster Care (TFC) receive daily care, guidance, and modeling from specialized, highly trained, and skilled foster parents. TFC families receive support and supervision from private foster care agencies with the purpose of stabilizing a child's mental/behavioral health issues, facilitating children's timely and successful transition into permanent placements (e.g., reunification, adoption, or independent living), and achieving individualized goals and outcomes based upon a comprehensive, multifocal care plan.

The MCO Care Coordinator will:

- Familiarize themselves with the roles and responsibilities of all other entities involved in the TFC Pilot Program.
- Attend and actively participate in professional development and training opportunities made available by the Iowa Department of Health and Human Services.
- Work collaboratively with the interdisciplinary team supporting the member prior to the TFC placement, during the member's time in the resource parents' home, and ultimately in their home of origin.
- Engage in transition planning to ensure ongoing home and community-based services after completing TFC.
- Assist in the identification of providers (including identifying, enrolling, and contracting with providers of B3 services) and coordination of services based on the recommendations of the interdisciplinary team.
- Provide guidance to the team on the appropriate processes and procedures for obtaining any needed prior authorizations.
- Actively identify additional services that would assist the child and inform the team of these opportunities as they arise.
- Monitor pending authorizations and communicate requests for additional information when needed to ensure there is no gap or delay in the delivery of services.