

Iowa LIHEAP Program Notice 25-02

September 13, 2024

## **Iowa LIHEAP Program Notice (PN) 25-02**

To: Executive Directors and LIHEAP Coordinators  
From: Bill Marquess, LIHEAP Program Manager  
Date: September 13, 2024  
Re: Changes to Iowa LIHEAP Policy and Procedures Manual

### **Effective Date: October 1, 2024**

#### Iowa LIHEAP FY25 Policy and Procedures Manual

Listed below are notable changes to the *Iowa LIHEAP Policy and Procedures Manual* for the FY25 program year.

- 4.90 Determination Letter
  - Removes the former requirement that a determination letter sent by email must also have a read receipt from the customer on file. We do not require verification of receipt for any other method (such as having to send through certified mail) so this change corrects an existing inconsistency.
  
- Appendix C – Income Source Guide: Interest and Interest Bearing Bank Accounts
  - Updated Interest Bearing Bank Accounts to not countable. Interest (Bonds, investments, etc.) still countable per DOE regulations. This change was made to make a distinction between low-earning personal bank accounts from more substantial sources of interest payments such as from bonds or investments.
  
- Appendix I – Benefit Maximums
  - ECIP Crisis Assistance updated to include Window AC and Fans with Emergency Cooling benefits under a shared maximum with Central AC Unit Repair / Replacement per agency preference as indicated on the September LIHEAP update call.

Revised Appendix I ECIP Crisis Assistance Maximums Below

## ECIP CRISIS ASSISTANCE MAXIMUMS FOR FY25

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**Type of Funding Year:** (refer to [section 15.20](#) for related operational rules)

### FY25 - Single Award - Standard Model

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**ECIP Bill Pay Services & Maximums:** (waiver eligible)

The services listed below have a **shared** maximum for FY25 of **\$800.00**

- Service Continuity
- Reconnection
- Low Tank – Emergency Delivery
- Empty Tank – Emergency Delivery

**ECIP Primary Heating Equipment Services & Maximums:** (waiver eligible)

The services listed below have a **shared** maximum for FY25 of **\$4,000.00**

- Primary Heating Unit Repair
- Primary Heating Unit Replacement

**ECIP Primary Heating Equipment Inspection Maximum:** (not waiver eligible)

The service listed below has a **separate** maximum for FY25 of **\$200.00**

- Heating Unit Replacement Inspection Fee

**ECIP Emergency Cooling Services & Maximums:**

The services listed below have a **shared** maximum for FY25 of **\$500.00**

- Central AC Unit Repair (waiver eligible)
- Central AC Unit Replacement (not waiver eligible)
- Fans, Window AC Units, or other types of portable cooling units

**ECIP – Other Low-Cost Measures & Maximums:** (not waiver eligible)

The service listed below have a **shared** maximum for FY25 of **\$300.00**

- Space Heaters or other types of portable heating units
- Blankets or warm clothing, plastic window coverings, heating unit filters, etc.

**ECIP Temporary Shelter Service & Maximum:** (waiver eligible)

The service listed below has a **separate** maximum for FY25 of **\$500.00**

- Temporary Shelter