

<Date>

<Case Number>

Your Annual Choice Period Has Begun

You/your family are currently enrolled in the Iowa Health Link managed care program, with health coverage through a Managed Care Organization (MCO). There are three MCOs to choose from. You can change your MCO during your Annual Choice Period.

Your annual Choice Period has begun and ends <<End Date>>

During this Annual Choice Period the person(s) listed on the back of this letter has the opportunity to change their MCO for any reason.

In this mailing you will find information about the MCOs that you can choose from:


- ▶ Amerigroup Iowa, Inc.
- ▶ Iowa Total Care
- ▶ Molina Healthcare


If you want to keep things the way they are, you do not have to do anything.

TO CHANGE YOUR MCO

 **Online:** Complete the IA Health Link MCO Change form on the HHS website at hhs.iowa.gov/iahealthlink/choice.

 **Email:** Iowa Medicaid Member Services at IMEMemberServices@dhs.state.ia.us.

 **Mail:** If you want, you can return the MCO Change form to:
Member Services, PO Box 36510, Des Moines, IA 50315.

 **Phone:** Call Iowa Medicaid Member Services at 1-800-338-8366 or 515-256-4606 in the Des Moines area.

If you decide to change your MCO, your coverage with your new MCO will begin on <<Coverage Begin Date>>. After your Annual Choice Period has ended, and throughout the year, you can change your MCO for reasons of Good Cause. An example of Good Cause is if a member's preferred provider is not within the plan's network. For more information, please refer to the IA Health Link member handbook or call Iowa Medicaid Member Services at **1-800-338-8366** or **515-256-4606** in the Des Moines area.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-338-8366 (TTY: 1-800-735-2942).
注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 1-800-338-8366 (TTY: 1-800-735-2942).

Iowa Medicaid Member Services: 1-800-338-8366 | www.IAHealthLink.gov

State ID Number	Member Name	MCO	MCO Phone Number
<0000000X>	<MEMBER NAME>	<MCO>	<###-###-####>
<0000000X>	<MEMBER NAME>	<MCO>	<###-###-####>
<0000000X>	<MEMBER NAME>	<MCO>	<###-###-####>
<0000000X>	<MEMBER NAME>	<MCO>	<###-###-####>
<0000000X>	<MEMBER NAME>	<MCO>	<###-###-####>
<0000000X>	<MEMBER NAME>	<MCO>	<###-###-####>
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<0000000X>	<MEMBER NAME>	<MCO>	<###-###-####>
<0000000X>	<MEMBER NAME>	<MCO>	<###-###-####>
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<0000000X>	<MEMBER NAME>	<MCO>	<###-###-####>
<0000000X>	<MEMBER NAME>	<MCO>	<###-###-####>
<0000000X>	<MEMBER NAME>	<MCO>	<###-###-####>



For telephone accessibility assistance if you are deaf, hard-of-hearing, deaf-blind or have difficulty speaking, call Relay Iowa TTY at 1-800-735-2942.

Llame al 1-800-735-2942, a Relay Iowa TTY (teléfono de texto para personas con problemas de audición, del habla y ceguera) si necesita asistencia telefónicamente.

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