

AMERIGROUP Iowa, Inc.

Managed Care Network Geographic Access Reports Reporting Period: SFY2023 Q2

January 15, 2023

Table of Contents

Report Contents
Table 1 - Primary Care Provider (PCP) Section
Table 2 - Specialty Care Section 2 - 5
Table 3 - Behavioral Health Section6
Table 4 - Hospital Section 7
Table 5 - Other Services Section
Table 6 - Long- Term Care Services Section 9-12
Other Services - Lab and X-ray Services - Iowa Members - Less than 100% Standard
Long - Term Care Services - BI - Transportation - BI Urban Members - < 100% Standard
Long - Term Care Services - Elderly - Transportation - Elderly Urban Members - < 100% Standard
Long - Term Care Services - ID: Prevocational Services - ID Urban Members - < 100% Standard
Long - Term Care Services - ID - Transportation - ID Urban Members - < 100% Standard
Long - Term Care Services - ID - Transportation - ID Rural Members - < 100% Standard

Table 1 - Primary Care Provider (PCP) Section

Table displays the percentage of members within the contract standards for Adult [all adults 19 years or older] and Pediatric [all children with age 0 to 18] PCP Providers and whether or not the contract standard was met (Y/N). The contract standard is to have access within 30 minutes or 30 miles from their personal residence for 100% of population. Percentages marked in red did not meet contract standards.

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
Adult - PCP	30 minutes or 30 miles	7374	237553	100.0%	Y	1.8
Pediatric - PCP	30 minutes or 30 miles	7405	212349	100.0%	Y	1.9

Table 2 - Specialty Care Section

Table displays the percentage of members within the contract standards for Specialty Care Adult [all adults 19 years or older] and Pediatric [all children with age 0 to 18], OB/GYN [all females with age 12 or older], and Neonatology [all newborns with age less than 1] providers and whether or not the contract standard was met (Y/N). The contract standard is to have access within 60 minutes or 60 miles for 75% of population, and 90 minutes or 90 miles for 100% of population from their personal residence. Percentages marked in red did not meet contract standards.

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
Allergy - Adult	60 minutes or 60 miles	83	193866	98.4%	Y	13.1
Allergy - Adult	90 minutes or 90 miles	83	196949	100.0%	Y	13.9
Cardiology - Adult	60 minutes or 60 miles	661	196949	100.0%	Y	5.1
Cardiology - Adult	90 minutes or 90 miles	661	196949	100.0%	Y	5.1
Dermatology - Adult	60 minutes or 60 miles	181	196944	100.0%	Y	9.6
Dermatology - Adult	90 minutes or 90 miles	181	196949	100.0%	Y	9.6
Endocrinology - Adult	60 minutes or 60 miles	156	193120	98.1%	Y	15.3
Endocrinology - Adult	90 minutes or 90 miles	156	196949	100.0%	Y	16.4
Gastroenterolog y - Adult	60 minutes or 60 miles	344	195181	99.1%	Y	13.1
Gastroenterolog y - Adult	90 minutes or 90 miles	344	196949	100.0%	Y	13.6
General Surgery - Adult	60 minutes or 60 miles	716	196949	100.0%	Y	4.4
General Surgery - Adult	90 minutes or 90 miles	716	196949	100.0%	Y	4.4
Nephrology - Adult	60 minutes or 60 miles	432	196949	100.0%	Y	6.8
Nephrology - Adult	90 minutes or 90 miles	432	196949	100.0%	Y	6.8
Neurology - Adult	60 minutes or 60 miles	530	196949	100.0%	Y	7.8
Neurology - Adult	90 minutes or 90 miles	530	196949	100.0%	Y	7.8
Neurosurgery - Adult	60 minutes or 60 miles	141	188172	95.5%	Y	14.9
Neurosurgery - Adult	90 minutes or 90 miles	141	196949	100.0%	Y	17.2
OB/GYN - Adult	60 minutes or 60 miles	462	154103	100.0%	Y	5.4

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
OB/GYN - Adult	90 minutes or 90 miles	462	154103	100.0%	Y	5.4
Occupational Therapy - Adult	60 minutes or 60 miles	564	196949	100.0%	Y	3.7
Occupational Therapy - Adult	90 minutes or 90 miles	564	196949	100.0%	Y	3.7
Oncology/ Hematology - Adult	60 minutes or 60 miles	471	196949	100.0%	Y	7.1
Oncology/ Hematology - Adult	90 minutes or 90 miles	471	196949	100.0%	Y	7.1
Ophthalmology - Adult	60 minutes or 60 miles	287	196949	100.0%	Y	6.9
Ophthalmology - Adult	90 minutes or 90 miles	287	196949	100.0%	Y	6.9
Orthopedics - Adult	60 minutes or 60 miles	654	196949	100.0%	Y	4.7
Orthopedics - Adult	90 minutes or 90 miles	654	196949	100.0%	Y	4.7
Otolaryngology (ENT) - Adult	60 minutes or 60 miles	247	196949	100.0%	Y	6.3
Otolaryngology (ENT) - Adult	90 minutes or 90 miles	247	196949	100.0%	Y	6.3
Pathology - Adult	60 minutes or 60 miles	351	196949	100.0%	Y	10.1
Pathology - Adult	90 minutes or 90 miles	351	196949	100.0%	Y	10.1
Physical Therapy- Adult	60 minutes or 60 miles	1760	196949	100.0%	Y	2.7
Physical Therapy- Adult	90 minutes or 90 miles	1760	196949	100.0%	Y	2.7
Psychiatry- Adult	60 minutes or 60 miles	1047	196949	100.0%	Y	3.6
Psychiatry- Adult	90 minutes or 90 miles	1047	196949	100.0%	Y	3.6
Pulmonology - Adult	60 minutes or 60 miles	396	196939	100.0%	Y	9.6
Pulmonology - Adult	90 minutes or 90 miles	396	196949	100.0%	Y	9.6
Radiology - Adult	60 minutes or 60 miles	1213	196949	100.0%	Y	5.0
Radiology - Adult	90 minutes or 90 miles	1213	196949	100.0%	Y	5.0
Reconstructive Surgery - Adult	60 minutes or 60 miles	86	194802	98.9%	Y	14.5

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
Reconstructive Surgery - Adult	90 minutes or 90 miles	86	196949	100.0%	Y	15.1
Rheumatology - Adult	60 minutes or 60 miles	105	196458	99.8%	Y	12.7
Rheumatology - Adult	90 minutes or 90 miles	105	196949	100.0%	Y	12.8
Speech Therapy - Adult	60 minutes or 60 miles	358	196949	100.0%	Y	7.3
Speech Therapy - Adult	90 minutes or 90 miles	358	196949	100.0%	Y	7.3
Urology - Adult	60 minutes or 60 miles	225	196949	100.0%	Y	6.8
Urology - Adult	90 minutes or 90 miles	225	196949	100.0%	Y	6.8
Allergy - Pediatric	60 minutes or 60 miles	85	209311	98.6%	Y	14.2
Allergy - Pediatric	90 minutes or 90 miles	85	212346	100.0%	Y	14.9
Cardiology - Pediatric	60 minutes or 60 miles	665	212346	100.0%	Y	5.6
Cardiology - Pediatric	90 minutes or 90 miles	665	212346	100.0%	Y	5.6
Dermatology - Pediatric	60 minutes or 60 miles	181	212339	100.0%	Y	10.3
Dermatology - Pediatric	90 minutes or 90 miles	181	212346	100.0%	Y	10.3
Endocrinology - Pediatric	60 minutes or 60 miles	156	207725	97.8%	Y	16.2
Endocrinology - Pediatric	90 minutes or 90 miles	156	212346	100.0%	Y	17.4
Gastroenterolog y - Pediatric	60 minutes or 60 miles	344	210341	99.1%	Y	14.3
Gastroenterolog y - Pediatric	90 minutes or 90 miles	344	212346	100.0%	Y	14.8
General Surgery - Pediatric	60 minutes or 60 miles	716	212346	100.0%	Y	4.7
General Surgery - Pediatric	90 minutes or 90 miles	716	212346	100.0%	Y	4.7
Neonatology - Pediatric	60 minutes or 60 miles	295	7625	89.5%	Y	17.4
Neonatology - Pediatric	90 minutes or 90 miles	295	8518	100.0%	Y	22.9
Nephrology - Pediatric	60 minutes or 60 miles	250	212346	100.0%	Y	9.7
Nephrology - Pediatric	90 minutes or 90 miles	250	212346	100.0%	Y	9.7

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
Neurology - Pediatric	60 minutes or 60 miles	704	212346	100.0%	Y	8.0
Neurology - Pediatric	90 minutes or 90 miles	704	212346	100.0%	Y	8.0
Oncology/ Hematology - Pediatric	60 minutes or 60 miles	472	212346	100.0%	Y	7.8
Oncology/ Hematology - Pediatric	90 minutes or 90 miles	472	212346	100.0%	Y	7.8
Ophthalmology - Pediatric	60 minutes or 60 miles	287	212346	100.0%	Y	7.4
Ophthalmology - Pediatric	90 minutes or 90 miles	287	212346	100.0%	Y	7.4
Orthopedics - Pediatric	60 minutes or 60 miles	655	212346	100.0%	Y	5.0
Orthopedics - Pediatric	90 minutes or 90 miles	655	212346	100.0%	Y	5.0
Otolaryngology (ENT) - Pediatric	60 minutes or 60 miles	248	212346	100.0%	Y	6.7
Otolaryngology (ENT) - Pediatric	90 minutes or 90 miles	248	212346	100.0%	Y	6.7
Pulmonology - Pediatric	60 minutes or 60 miles	401	212338	100.0%	Y	10.1
Pulmonology - Pediatric	90 minutes or 90 miles	401	212346	100.0%	Y	10.1
Rheumatology - Pediatric	60 minutes or 60 miles	105	211676	99.7%	Y	13.7
Rheumatology - Pediatric	90 minutes or 90 miles	105	212346	100.0%	Y	13.8
Urology - Pediatric	60 minutes or 60 miles	225	212346	100.0%	Y	7.2
Urology - Pediatric	90 minutes or 90 miles	225	212346	100.0%	Y	7.2

Table 3 - Behavioral Health Section

Table displays the percentage of all members [all age groups] within the contract standards for Behavioral Health providers and whether or not the contract standard was met (Y/N). The contract standard is to have access within 30 minutes or 30 miles , 60 minutes or 60 miles for Urban counties, and 90 minutes or 90 miles for Rural counties from their personal residence for 100% of population. Zip codes with population lesser than 1,000 per square mile are classified as Rural and zip codes with a population of 1,000 or higher per square mile are classified as Urban. Percentages marked in red did not meet contract standards.

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
Behavioral Health - Outpatient	30 minutes or 30 miles	4880	449902	100.0%	Y	2.2
Behavioral Health - Inpatient	60 minutes or 60 miles	56	266763	100.0%	Y	5.5
Behavioral Health - Inpatient	90 minutes or 90 miles	56	183139	100.0%	Y	18.8

Table 4 - Hospital Section

Table displays the percentage of all members [all age groups] within the contract standards for Hospitals and whether or not the contract standard was met (Y/N). The contract standard is to have access within 30 minutes or 30 miles from personal residence for 100% of population. Percentages in red did not meet contract standards.

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
Hospital	30 minutes or 30 miles	354	449902	100.0%	Y	4.4

Table 5 - Other Services Section

Table displays the percentage of all members [all age groups] within the contract standards for Other Services (General Optometry, Lab and X-ray services, and Pharmacies) providers and whether or not the contract standard was met (Y/N). The contract standard is to have access within 30 minutes or 30 miles from personal residence for 100% of population. Percentages in red did not meet contract standards.

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
General Optometry	30 minutes or 30 miles	550	449902	100.0%	Y	3.5
Lab and X-ray Services	30 minutes or 30 miles	208	442829	98.4%	N	6.3
Pharmacies	30 minutes or 30 miles	982	449902	100.0%	Y	2.4

Table 6 - Long- Term Care Services Section

Table displays the percentage of members [Waiver members are identified based on state designation of these members to waiver services] within the contract standards for Long-Term Care Services and whether or not the contract standard was met (Y/N). The contract standard is to have access within 30 minutes or 30 miles in Urban counties, and and 60 minutes or 60 miles for Rural counties from their personal residence for 100% of population. HCBS waiver services may be performed at the member's home, the provider's office, or both. All waiver services have a 2 provider per county standard; however time distance standards only apply to servies where members must travel to the provider location. Zip codes with population lesser than 1,000 per square mile are classified as Rural and zip codes with a population of 1,000 or higher per square mile are classified as Urban. Percentages marked in red did not meet contract standards.

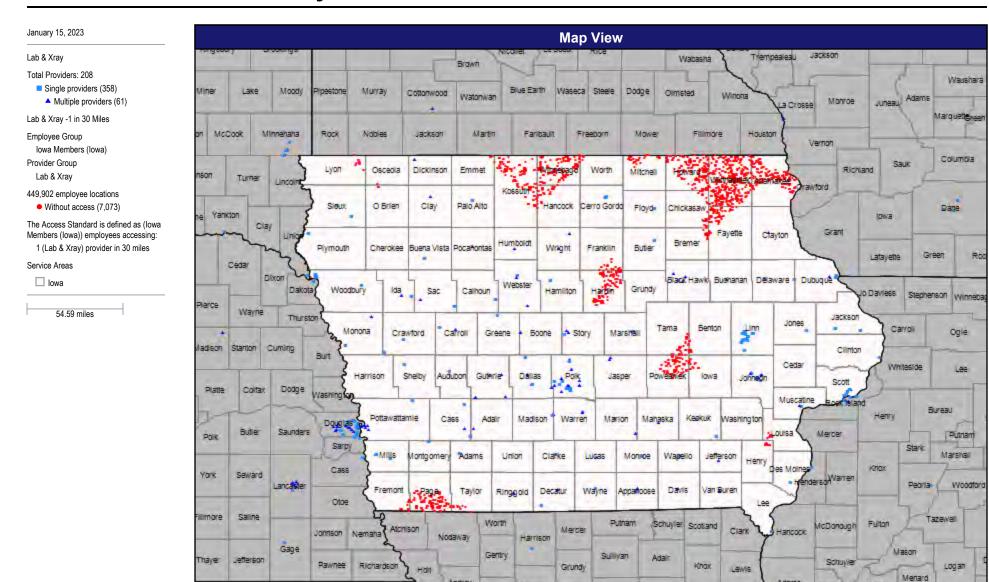
Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
ICF/ID - Individuals with Intellectual Disabilities	30 minutes or 30 miles	226	735	100.0%	Y	1.5
ICF/ID - Individuals with Intellectual Disabilities	60 minutes or 60 miles	226	382	100.0%	Y	4.5
ICF/SNF - Skilled Nursing Care Facility	30 minutes or 30 miles	478	374	100.0%	Y	2.4
ICF/SNF - Skilled Nursing Care Facility	60 minutes or 60 miles	478	222	100.0%	Y	4.1
AIDS/HIV: Adult Day Care	30 minutes or 30 miles	18	0	N/A	Y	N/A
AIDS/HIV: Adult Day Care	60 minutes or 60 miles	18	0	N/A	Y	N/A
AIDS/HIV - Counseling Services	30 minutes or 30 miles	2	0	N/A	Y	N/A
AIDS/HIV - Counseling Services	60 minutes or 60 miles	2	0	N/A	Y	N/A
AIDS/HIV: Respite	30 minutes or 30 miles	92	0	N/A	Y	N/A
AIDS/HIV: Respite	60 minutes or 60 miles	92	0	N/A	Y	N/A
BI: Adult Day Care	30 minutes or 30 miles	18	22	100.0%	Y	4.9
BI: Adult Day Care	60 minutes or 60 miles	18	5	100.0%	Y	11.4
BI: Prevocational Services	30 minutes or 30 miles	20	0	N/A	Y	N/A

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
BI: Prevocational Services	60 minutes or 60 miles	20	0	N/A	Y	N/A
BI: Supported Employment	30 minutes or 30 miles	77	19	100.0%	Y	3.0
BI: Supported Employment	60 minutes or 60 miles	77	23	100.0%	Y	5.6
BI: IMMT	30 minutes or 30 miles	11	2	100.0%	Y	5.4
BI: IMMT	60 minutes or 60 miles	11	0	N/A	Y	N/A
BI - Respite	30 minutes or 30 miles	92	127	100.0%	Y	3.3
BI - Respite	60 minutes or 60 miles	92	83	100.0%	Y	5.4
BI - Transportation	30 minutes or 30 miles	7	2	50.0%	N	23.2
BI - Transportation	60 minutes or 60 miles	7	7	100.0%	Y	21.2
CMH: Respite	30 minutes or 30 miles	92	220	100.0%	Y	3.3
CMH: Respite	60 minutes or 60 miles	92	167	100.0%	Y	6.0
Elderly: Adult Day Care	30 minutes or 30 miles	18	30	100.0%	Y	2.9
Elderly: Adult Day Care	60 minutes or 60 miles	18	3	100.0%	Y	2.0
Elderly - Respite	30 minutes or 30 miles	92	16	100.0%	Y	2.9
Elderly - Respite	60 minutes or 60 miles	92	13	100.0%	Y	3.8
Elderly - Transportation	30 minutes or 30 miles	7	8	88.9%	N	18.1
Elderly - Transportation	60 minutes or 60 miles	7	2	100.0%	Y	35.4
HD: Adult Day Care	30 minutes or 30 miles	18	6	100.0%	Y	6.1
HD: Adult Day Care	60 minutes or 60 miles	18	0	N/A	Y	N/A
	30 minutes or 30 miles	2	0	N/A	Y	N/A
HD: Counseling Services	60 minutes or 60 miles	2	0	N/A	Y	N/A
HD - IMMT	30 minutes or 30 miles	11	3	100.0%	Y	6.4
HD - IMMT	60 minutes or 60 miles	11	3	100.0%	Y	9.8

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
HD - Respite	30 minutes or 30 miles	92	347	100.0%	Y	3.6
HD - Respite	60 minutes or 60 miles	92	189	100.0%	Y	5.7
ID: Adult Day Care	30 minutes or 30 miles	18	154	100.0%	Y	3.6
ID: Adult Day Care	60 minutes or 60 miles	18	48	100.0%	Y	8.0
ID: Day Habilitation	30 minutes or 30 miles	107	1205	100.0%	Y	2.3
ID: Day Habilitation	60 minutes or 60 miles	107	1146	100.0%	Y	3.4
ID: Prevocational Services	30 minutes or 30 miles	20	24	96.0%	N	3.4
ID: Prevocational Services	60 minutes or 60 miles	20	45	100.0%	Y	11.1
ID: Supported Employment	30 minutes or 30 miles	77	545	100.0%	Y	3.3
ID: Supported Employment	60 minutes or 60 miles	77	723	100.0%	Y	4.4
ID - IMMT	30 minutes or 30 miles	11	5	100.0%	Y	7.6
ID - IMMT	60 minutes or 60 miles	11	1	100.0%	Y	12.9
ID - Respite	30 minutes or 30 miles	92	871	100.0%	Y	3.5
ID - Respite	60 minutes or 60 miles	92	493	100.0%	Y	4.9
ID - Transportation	30 minutes or 30 miles	7	70	70.7%	N	13.9
ID - Transportation	60 minutes or 60 miles	7	79	98.8%	N	26.0
PD - Transportation	30 minutes or 30 miles	7	1	100.0%	Y	1.7
PD - Transportation	60 minutes or 60 miles	7	0	N/A	Y	N/A
Hab - Day Habilitation	30 minutes or 30 miles	107	9	100.0%	Y	0.5
Hab - Day Habilitation	60 minutes or 60 miles	107	10	100.0%	Y	3.0
Hab - Prevocational Services	30 minutes or 30 miles	20	0	N/A	Y	N/A
Hab - Prevocational Services	60 minutes or 60 miles	20	0	N/A	Y	N/A

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
Hab - Supported Employment	30 minutes or 30 miles	77	3	100.0%	Y	5.5
Hab - Supported Employment	60 minutes or 60 miles	77	4	100.0%	Y	4.2

Other Services - Lab and X-ray Services - Iowa Members - Less than 100% Standard



Andrew

Buchanan

Davless

Caldwell

Unn

Charlton

Livingston

Carroll 208 providers at 419 locations

Macon

Randolph

DeKalb

Clinton

© 2023 Quest Analytics, LLC.

Sangamon

Christian

Adams

Marion

Ralls

Shelby

Monroe

Brown

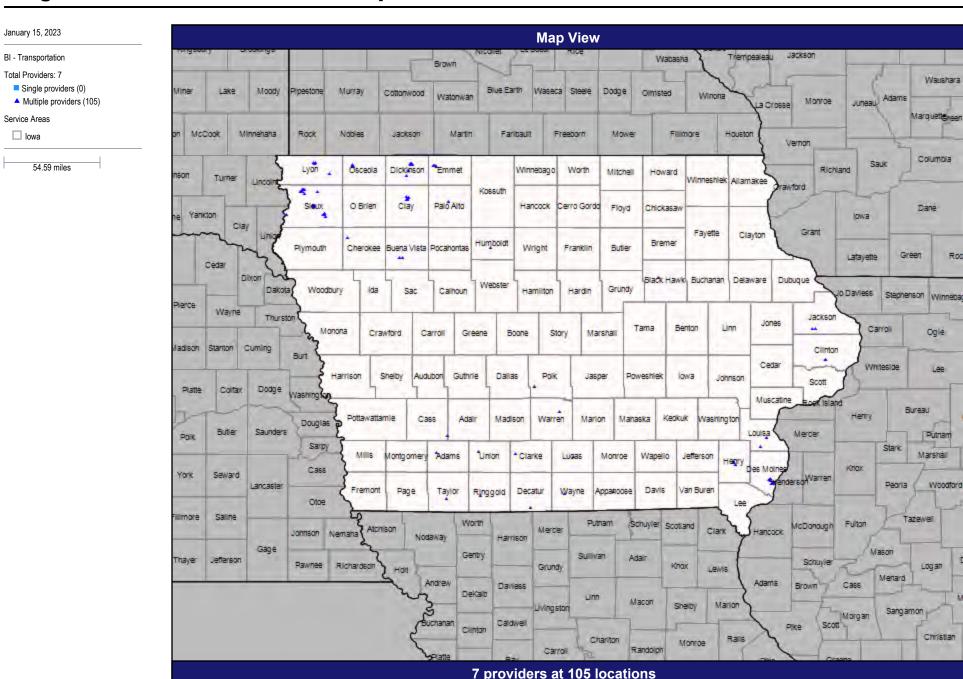
Pike

Cass

Morgan

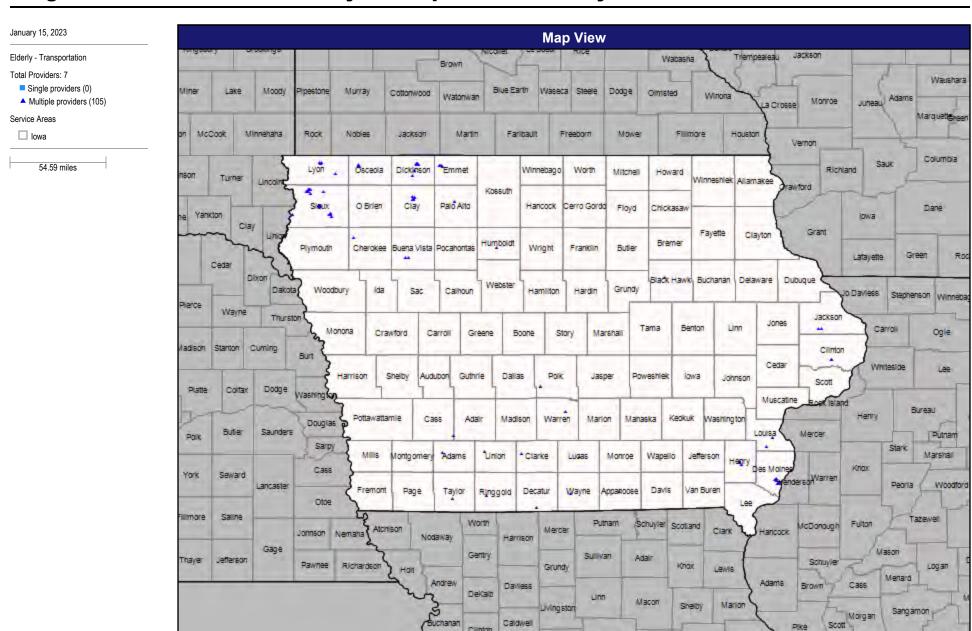
Scott

Long - Term Care Services - BI - Transportation - BI Urban Members - < 100% Standard



© 2023 Quest Analytics, LLC.

Long - Term Care Services - Elderly - Transportation - Elderly Urban Members - < 100% Standard



Clinton

© 2023 Quest Analytics, LLC.

Ralls

Monroe

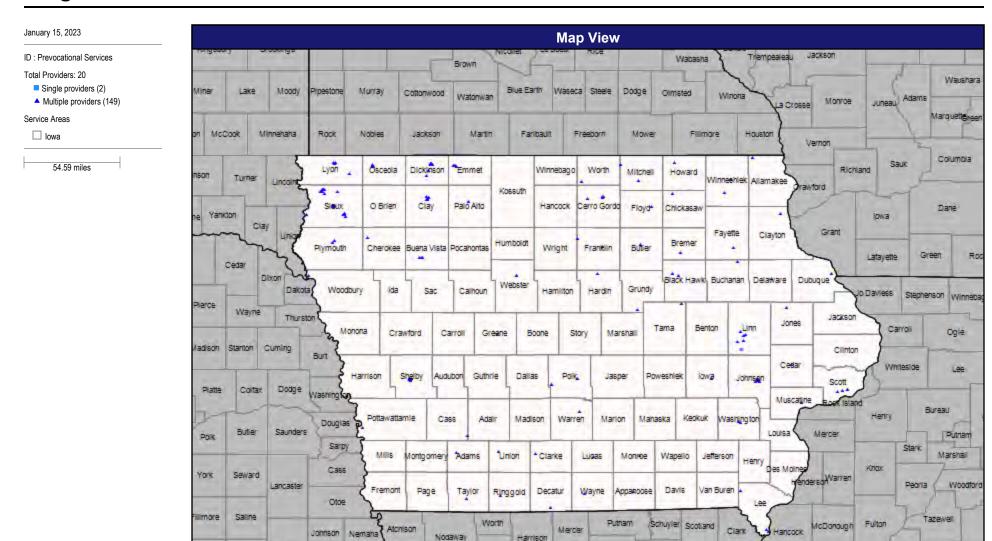
Chariton

Carroli 7 providers at 105 locations

Randolph

Christian

Long - Term Care Services - ID: Prevocational Services - ID Urban Members - < 100% Standard



Gentry

DeKalb

Clinton

Sullivan

Unn

Chariton

Grundy

Livingston

Carroli 20 providers at 151 locations

Daviess

Caldwell

Adali

Macon

Randolph

Kinax

Shelby

Monroe

Lewis

Marion

Ralls

Adams

© 2023 Quest Analytics, LLC.

Thayer

Gage

Pawnee

Richardson

Holt

Andrew

Suchanan

Logan

Christian

Mason

Cass

Morgan

Menard

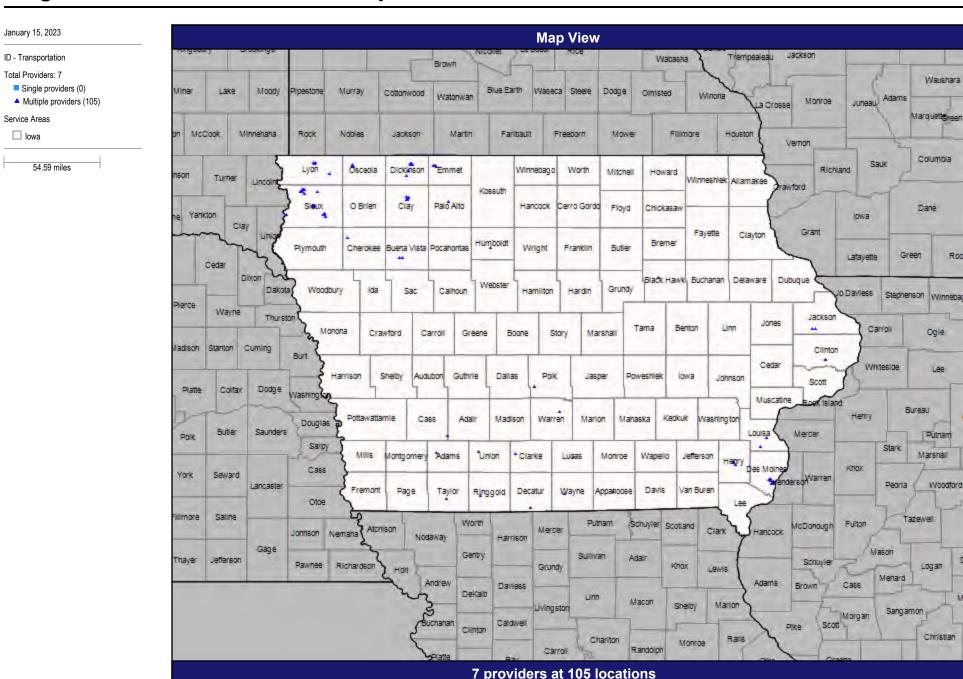
Sangamon

Schuyler

Brown

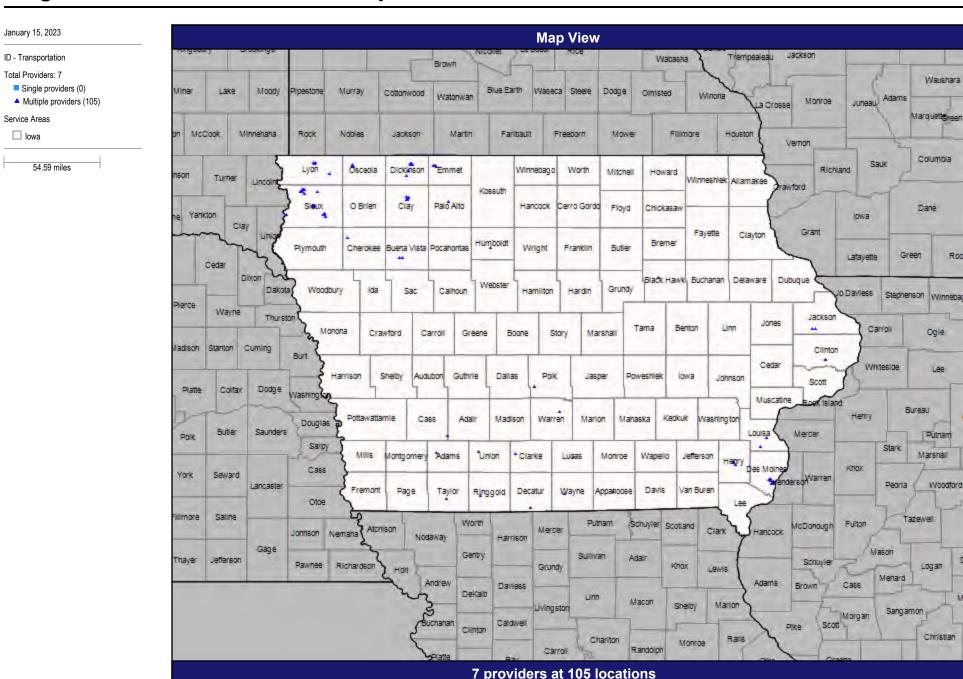
Pike

Long - Term Care Services - ID - Transportation - ID Urban Members - < 100% Standard



© 2023 Quest Analytics, LLC.

Long - Term Care Services - ID - Transportation - ID Rural Members - < 100% Standard



© 2023 Quest Analytics, LLC.