



AMERIGROUP Iowa, Inc.

Managed Care Network Geographic Access Reports

Reporting Period: SF2023 Q4

July 26, 2023

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Table 1 - Primary Care Provider (PCP) Section

Table displays the percentage of members within the contract standards for Adult [all adults 19 years or older] and Pediatric [all children with age 0 to 18] PCP Providers and whether or not the contract standard was met (Y/N). The contract standard is to have access within 30 minutes or 30 miles from their personal residence for 100% of population. Percentages marked in red did not meet contract standards.

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
Adult - PCP	30 minutes or 30 miles	7603	224822	100.0%	Y	1.8
Pediatric - PCP	30 minutes or 30 miles	7638	201777	100.0%	Y	1.9

Table 2 - Specialty Care Section

Table displays the percentage of members within the contract standards for Specialty Care Adult [all adults 19 years or older] and Pediatric [all children with age 0 to 18] , OB/GYN [all females with age 12 or older], and Neonatology [all newborns with age less than 1] providers and whether or not the contract standard was met (Y/N). The contract standard is to have access within 60 minutes or 60 miles for 75% of population, and 90 minutes or 90 miles for 100% of population from their personal residence. Percentages marked in red did not meet contract standards.

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
Allergy - Adult	60 minutes or 60 miles	84	190390	98.9%	Y	13.9
Allergy - Adult	90 minutes or 90 miles	84	192420	100.0%	Y	14.4
Cardiology - Adult	60 minutes or 60 miles	706	192420	100.0%	Y	5.3
Cardiology - Adult	90 minutes or 90 miles	706	192420	100.0%	Y	5.3
Dermatology - Adult	60 minutes or 60 miles	215	192420	100.0%	Y	8.0
Dermatology - Adult	90 minutes or 90 miles	215	192420	100.0%	Y	8.0
Endocrinology - Adult	60 minutes or 60 miles	161	189486	98.5%	Y	14.7
Endocrinology - Adult	90 minutes or 90 miles	161	192420	100.0%	Y	15.5
Gastroenterology - Adult	60 minutes or 60 miles	323	188156	97.8%	Y	13.7
Gastroenterology - Adult	90 minutes or 90 miles	323	192420	100.0%	Y	14.9
General Surgery - Adult	60 minutes or 60 miles	700	192420	100.0%	Y	4.9
General Surgery - Adult	90 minutes or 90 miles	700	192420	100.0%	Y	4.9
Nephrology - Adult	60 minutes or 60 miles	443	192420	100.0%	Y	8.7
Nephrology - Adult	90 minutes or 90 miles	443	192420	100.0%	Y	8.7
Neurology - Adult	60 minutes or 60 miles	557	192420	100.0%	Y	8.9
Neurology - Adult	90 minutes or 90 miles	557	192420	100.0%	Y	8.9
Neurosurgery - Adult	60 minutes or 60 miles	152	182327	94.8%	Y	15.1
Neurosurgery - Adult	90 minutes or 90 miles	152	192410	100.0%	Y	18.0
OB/GYN - Adult	60 minutes or 60 miles	468	149785	100.0%	Y	5.6

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
OB/GYN - Adult	90 minutes or 90 miles	468	149785	100.0%	Y	5.6
Occupational Therapy - Adult	60 minutes or 60 miles	509	192420	100.0%	Y	4.2
Occupational Therapy - Adult	90 minutes or 90 miles	509	192420	100.0%	Y	4.2
Oncology/Hematology - Adult	60 minutes or 60 miles	505	192420	100.0%	Y	8.1
Oncology/Hematology - Adult	90 minutes or 90 miles	505	192420	100.0%	Y	8.1
Ophthalmology - Adult	60 minutes or 60 miles	284	192420	100.0%	Y	7.8
Ophthalmology - Adult	90 minutes or 90 miles	284	192420	100.0%	Y	7.8
Orthopedics - Adult	60 minutes or 60 miles	744	192420	100.0%	Y	5.1
Orthopedics - Adult	90 minutes or 90 miles	744	192420	100.0%	Y	5.1
Otolaryngology (ENT) - Adult	60 minutes or 60 miles	259	192420	100.0%	Y	7.7
Otolaryngology (ENT) - Adult	90 minutes or 90 miles	259	192420	100.0%	Y	7.7
Pathology - Adult	60 minutes or 60 miles	355	192121	99.8%	Y	12.2
Pathology - Adult	90 minutes or 90 miles	355	192420	100.0%	Y	12.2
Physical Therapy- Adult	60 minutes or 60 miles	1653	192420	100.0%	Y	2.9
Physical Therapy- Adult	90 minutes or 90 miles	1653	192420	100.0%	Y	2.9
Psychiatry- Adult	60 minutes or 60 miles	1125	192420	100.0%	Y	3.7
Psychiatry- Adult	90 minutes or 90 miles	1125	192420	100.0%	Y	3.7
Pulmonology - Adult	60 minutes or 60 miles	408	192420	100.0%	Y	9.5
Pulmonology - Adult	90 minutes or 90 miles	408	192420	100.0%	Y	9.5
Radiology - Adult	60 minutes or 60 miles	1244	192420	100.0%	Y	4.9
Radiology - Adult	90 minutes or 90 miles	1244	192420	100.0%	Y	4.9
Reconstructive Surgery - Adult	60 minutes or 60 miles	93	186825	97.1%	Y	15.1

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
Reconstructive Surgery - Adult	90 minutes or 90 miles	93	192381	100.0%	Y	16.8
Rheumatology - Adult	60 minutes or 60 miles	105	190281	98.9%	Y	14.4
Rheumatology - Adult	90 minutes or 90 miles	105	192420	100.0%	Y	15.0
Speech Therapy - Adult	60 minutes or 60 miles	337	192420	100.0%	Y	7.7
Speech Therapy - Adult	90 minutes or 90 miles	337	192420	100.0%	Y	7.7
Urology - Adult	60 minutes or 60 miles	223	192420	100.0%	Y	7.4
Urology - Adult	90 minutes or 90 miles	223	192420	100.0%	Y	7.4
Allergy - Pediatric	60 minutes or 60 miles	84	199833	99.0%	Y	15.0
Allergy - Pediatric	90 minutes or 90 miles	84	201774	100.0%	Y	15.5
Cardiology - Pediatric	60 minutes or 60 miles	711	201774	100.0%	Y	5.7
Cardiology - Pediatric	90 minutes or 90 miles	711	201774	100.0%	Y	5.7
Dermatology - Pediatric	60 minutes or 60 miles	215	201774	100.0%	Y	8.5
Dermatology - Pediatric	90 minutes or 90 miles	215	201774	100.0%	Y	8.5
Endocrinology - Pediatric	60 minutes or 60 miles	161	198324	98.3%	Y	15.6
Endocrinology - Pediatric	90 minutes or 90 miles	161	201774	100.0%	Y	16.5
Gastroenterology - Pediatric	60 minutes or 60 miles	323	196899	97.6%	Y	14.7
Gastroenterology - Pediatric	90 minutes or 90 miles	323	201774	100.0%	Y	15.9
General Surgery - Pediatric	60 minutes or 60 miles	700	201774	100.0%	Y	5.2
General Surgery - Pediatric	90 minutes or 90 miles	700	201774	100.0%	Y	5.2
Neonatology - Pediatric	60 minutes or 60 miles	295	7780	94.1%	Y	17.3
Neonatology - Pediatric	90 minutes or 90 miles	295	8272	100.0%	Y	20.5
Nephrology - Pediatric	60 minutes or 60 miles	245	201774	100.0%	Y	11.6
Nephrology - Pediatric	90 minutes or 90 miles	245	201774	100.0%	Y	11.6

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
Neurology - Pediatric	60 minutes or 60 miles	746	201774	100.0%	Y	8.9
Neurology - Pediatric	90 minutes or 90 miles	746	201774	100.0%	Y	8.9
Oncology/ Hematology - Pediatric	60 minutes or 60 miles	506	201774	100.0%	Y	8.8
Oncology/ Hematology - Pediatric	90 minutes or 90 miles	506	201774	100.0%	Y	8.8
Ophthalmology - Pediatric	60 minutes or 60 miles	284	201774	100.0%	Y	8.6
Ophthalmology - Pediatric	90 minutes or 90 miles	284	201774	100.0%	Y	8.6
Orthopedics - Pediatric	60 minutes or 60 miles	744	201774	100.0%	Y	5.4
Orthopedics - Pediatric	90 minutes or 90 miles	744	201774	100.0%	Y	5.4
Otolaryngology (ENT) - Pediatric	60 minutes or 60 miles	260	201774	100.0%	Y	8.3
Otolaryngology (ENT) - Pediatric	90 minutes or 90 miles	260	201774	100.0%	Y	8.3
Pulmonology - Pediatric	60 minutes or 60 miles	409	201774	100.0%	Y	10.1
Pulmonology - Pediatric	90 minutes or 90 miles	409	201774	100.0%	Y	10.1
Rheumatology - Pediatric	60 minutes or 60 miles	105	199143	98.7%	Y	15.2
Rheumatology - Pediatric	90 minutes or 90 miles	105	201774	100.0%	Y	15.9
Urology - Pediatric	60 minutes or 60 miles	223	201774	100.0%	Y	8.0
Urology - Pediatric	90 minutes or 90 miles	223	201774	100.0%	Y	8.0

Table 3 - Behavioral Health Section

Table displays the percentage of all members [all age groups] within the contract standards for Behavioral Health providers and whether or not the contract standard was met (Y/N). The contract standard is to have access within 30 minutes or 30 miles , 60 minutes or 60 miles for Urban counties, and 90 minutes or 90 miles for Rural counties from their personal residence for 100% of population. Zip codes with population lesser than 1,000 per square mile are classified as Rural and zip codes with a population of 1,000 or higher per square mile are classified as Urban. Percentages marked in red did not meet contract standards.

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
Behavioral Health - Outpatient	30 minutes or 30 miles	5112	426599	100.0%	Y	2.0
Behavioral Health - Inpatient URBAN	60 minutes or 60 miles	56	253412	100.0%	Y	5.5
Behavioral Health - Inpatient RURAL	90 minutes or 90 miles	56	173187	100.0%	Y	26.4

Table 4 - Hospital Section

Table displays the percentage of all members [all age groups] within the contract standards for Hospitals and whether or not the contract standard was met (Y/N). The contract standard is to have access within 30 minutes or 30 miles from personal residence for 100% of population. Percentages in red did not meet contract standards.

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
Hospital	30 minutes or 30 miles	337	426599	100.0%	Y	4.5

Table 5 - Other Services Section

Table displays the percentage of all members [all age groups] within the contract standards for Other Services (General Optometry, Lab and X-ray services, and Pharmacies) providers and whether or not the contract standard was met (Y/N). The contract standard is to have access within 30 minutes or 30 miles from personal residence for 100% of population. Percentages in red did not meet contract standards.

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
General Optometry	30 minutes or 30 miles	531	426510	100.0%	Y	3.6
Lab and X-ray Services	30 minutes or 30 miles	155	403843	94.7%	N	7.7
Pharmacies	30 minutes or 30 miles	987	426599	100.0%	Y	2.4

Table 6 - Long- Term Care Services Section

Table displays the percentage of members [Waiver members are identified based on state designation of these members to waiver services] within the contract standards for Long-Term Care Services and whether or not the contract standard was met (Y/N). The contract standard is to have access within 30 minutes or 30 miles in Urban counties, and and 60 minutes or 60 miles for Rural counties from their personal residence for 100% of population. HCBS waiver services may be performed at the member's home, the provider's office, or both. All waiver services have a 2 provider per county standard; however time distance standards only apply to services where members must travel to the provider location. Zip codes with population lesser than 1,000 per square mile are classified as Rural and zip codes with a population of 1,000 or higher per square mile are classified as Urban. Percentages marked in red did not meet contract standards.

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
ICF/ID - Individuals with Intellectual Disabilities	30 minutes or 30 miles	224	2940	100.0%	Y	3.3
ICF/ID - Individuals with Intellectual Disabilities	60 minutes or 60 miles	224	2633	100.0%	Y	9.1
ICF/SNF - Skilled Nursing Care Facility	30 minutes or 30 miles	471	190	100.0%	Y	2.2
ICF/SNF - Skilled Nursing Care Facility	60 minutes or 60 miles	471	115	100.0%	Y	3.8
AIDS/HIV: Adult Day Care	30 minutes or 30 miles	17	1	100.0%	Y	8.4
AIDS/HIV: Adult Day Care	60 minutes or 60 miles	17	0	N/A	Y	N/A
AIDS/HIV - Counseling Services	30 minutes or 30 miles	2	0	N/A	Y	N/A
AIDS/HIV - Counseling Services	60 minutes or 60 miles	2	0	N/A	Y	N/A
AIDS/HIV: Respite	30 minutes or 30 miles	81	1	100.0%	Y	8.4
AIDS/HIV: Respite	60 minutes or 60 miles	81	0	N/A	Y	N/A
BI: Adult Day Care	30 minutes or 30 miles	17	22	100.0%	Y	5.1
BI: Adult Day Care	60 minutes or 60 miles	17	4	100.0%	Y	15.1
BI: Prevocational Services	30 minutes or 30 miles	13	0	N/A	Y	N/A

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
BI: Prevocational Services	60 minutes or 60 miles	13	0	N/A	Y	N/A
BI: Supported Employment	30 minutes or 30 miles	80	24	100.0%	Y	3.4
BI: Supported Employment	60 minutes or 60 miles	80	23	100.0%	Y	4.5
BI: IMMT	30 minutes or 30 miles	8	3	100.0%	Y	4.1
BI: IMMT	60 minutes or 60 miles	8	0	N/A	Y	N/A
BI - Respite	30 minutes or 30 miles	81	132	100.0%	Y	3.7
BI - Respite	60 minutes or 60 miles	81	93	100.0%	Y	6.3
BI - Transportation	30 minutes or 30 miles	6	2	50.0%	N	23.2
BI - Transportation	60 minutes or 60 miles	6	6	100.0%	Y	27.0
CMH: Respite	30 minutes or 30 miles	81	223	100.0%	Y	3.9
CMH: Respite	60 minutes or 60 miles	81	190	100.0%	Y	6.0
Elderly: Adult Day Care	30 minutes or 30 miles	17	26	100.0%	Y	3.2
Elderly: Adult Day Care	60 minutes or 60 miles	17	4	100.0%	Y	3.7
Elderly - Respite	30 minutes or 30 miles	81	17	100.0%	Y	4.3
Elderly - Respite	60 minutes or 60 miles	81	13	100.0%	Y	3.9
Elderly - Transportation	30 minutes or 30 miles	6	9	90.0%	N	18.0
Elderly - Transportation	60 minutes or 60 miles	6	3	100.0%	Y	36.4
HD: Adult Day Care	30 minutes or 30 miles	17	7	100.0%	Y	5.2
HD: Adult Day Care	60 minutes or 60 miles	17	0	N/A	Y	N/A
HD: Counseling Services	30 minutes or 30 miles	2	0	N/A	Y	N/A
HD: Counseling Services	60 minutes or 60 miles	2	0	N/A	Y	N/A
HD - IMMT	30 minutes or 30 miles	8	2	100.0%	Y	8.0
HD - IMMT	60 minutes or 60 miles	8	4	100.0%	Y	12.1

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
HD - Respite	30 minutes or 30 miles	81	378	100.0%	Y	3.7
HD - Respite	60 minutes or 60 miles	81	199	100.0%	Y	5.8
ID: Adult Day Care	30 minutes or 30 miles	17	162	100.0%	Y	3.9
ID: Adult Day Care	60 minutes or 60 miles	17	50	100.0%	Y	8.5
ID: Day Habilitation	30 minutes or 30 miles	107	1333	99.9%	N	2.4
ID: Day Habilitation	60 minutes or 60 miles	107	1189	100.0%	Y	4.2
ID: Prevocational Services	30 minutes or 30 miles	13	22	95.7%	N	3.3
ID: Prevocational Services	60 minutes or 60 miles	13	27	100.0%	Y	16.5
ID: Supported Employment	30 minutes or 30 miles	80	599	100.0%	Y	3.2
ID: Supported Employment	60 minutes or 60 miles	80	755	100.0%	Y	5.1
ID - IMMT	30 minutes or 30 miles	8	6	100.0%	Y	6.8
ID - IMMT	60 minutes or 60 miles	8	1	100.0%	Y	12.9
ID - Respite	30 minutes or 30 miles	81	928	100.0%	Y	3.6
ID - Respite	60 minutes or 60 miles	81	513	100.0%	Y	5.4
ID - Transportation	30 minutes or 30 miles	6	68	65.4%	N	14.2
ID - Transportation	60 minutes or 60 miles	6	82	95.3%	N	28.5
PD - Transportation	30 minutes or 30 miles	6	1	50.0%	N	1.7
PD - Transportation	60 minutes or 60 miles	6	0	N/A	Y	N/A
Hab - Day Habilitation	30 minutes or 30 miles	107	18	100.0%	Y	2.4
Hab - Day Habilitation	60 minutes or 60 miles	107	20	100.0%	Y	6.1
Hab - Prevocational Services	30 minutes or 30 miles	13	0	N/A	Y	N/A
Hab - Prevocational Services	60 minutes or 60 miles	13	0	N/A	Y	N/A

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
Hab - Supported Employment	30 minutes or 30 miles	80	2	100.0%	Y	14.7
Hab - Supported Employment	60 minutes or 60 miles	80	2	100.0%	Y	1.8

Other Services - Lab and X-ray Services - Iowa Members - Less than 100% Standard

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Lab & Xray

Total Providers: 105

- Single providers (295)
- ▲ Multiple providers (44)

Lab & Xray -1 in 30 Miles

Employee Group
Iowa Members (Iowa)

Provider Group
Lab & Xray

425,687 employee locations

● Without access (26,138)

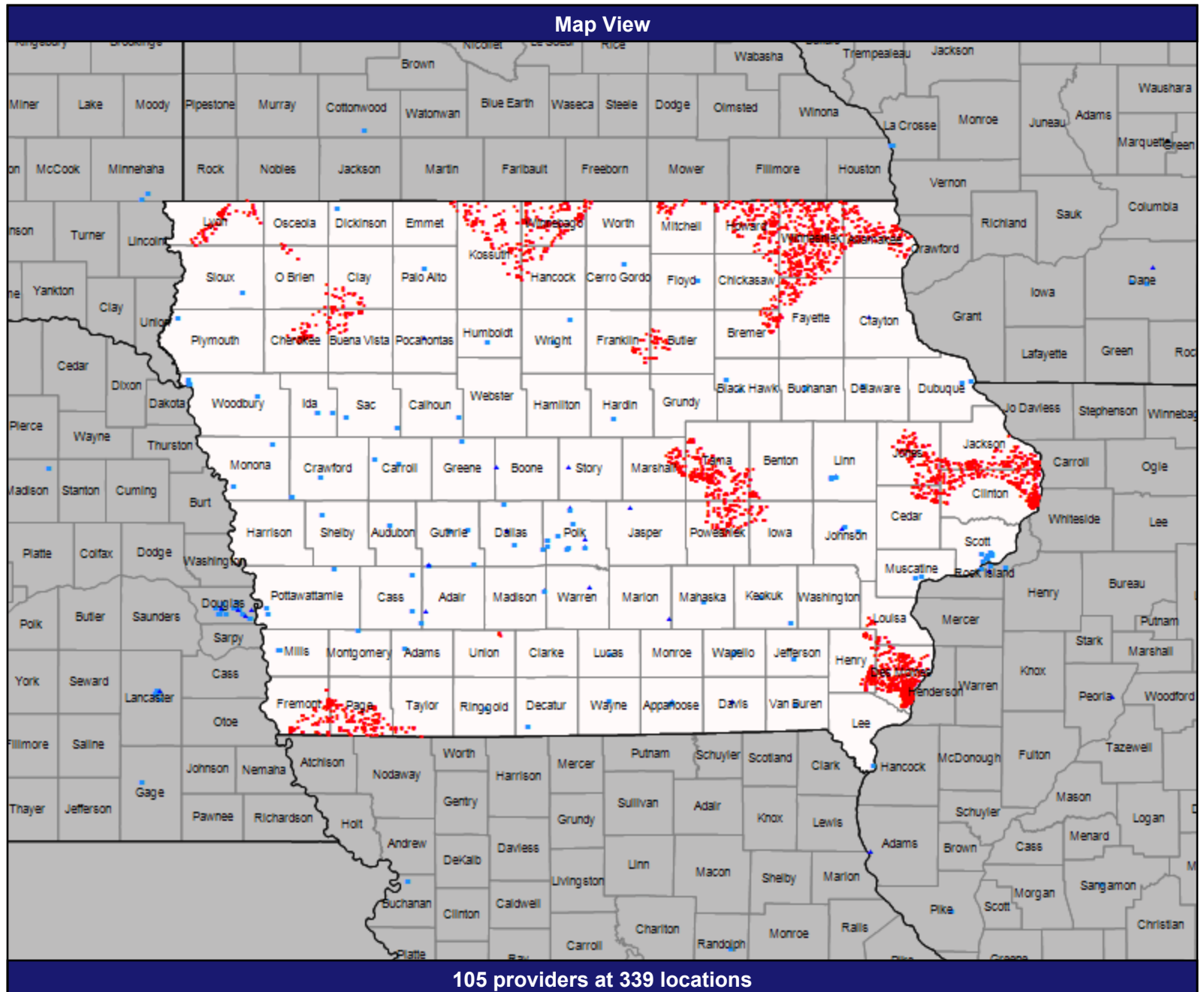
The Access Standard is defined as (Iowa Members (Iowa)) employees accessing:

1 (Lab & Xray) provider in 30 miles

Service Areas

□ Iowa

54.59 miles



Long - Term Care Services - BI - Transportation - BI Urban Members - < 100% Standard

July 26, 2023

BI - Transportation

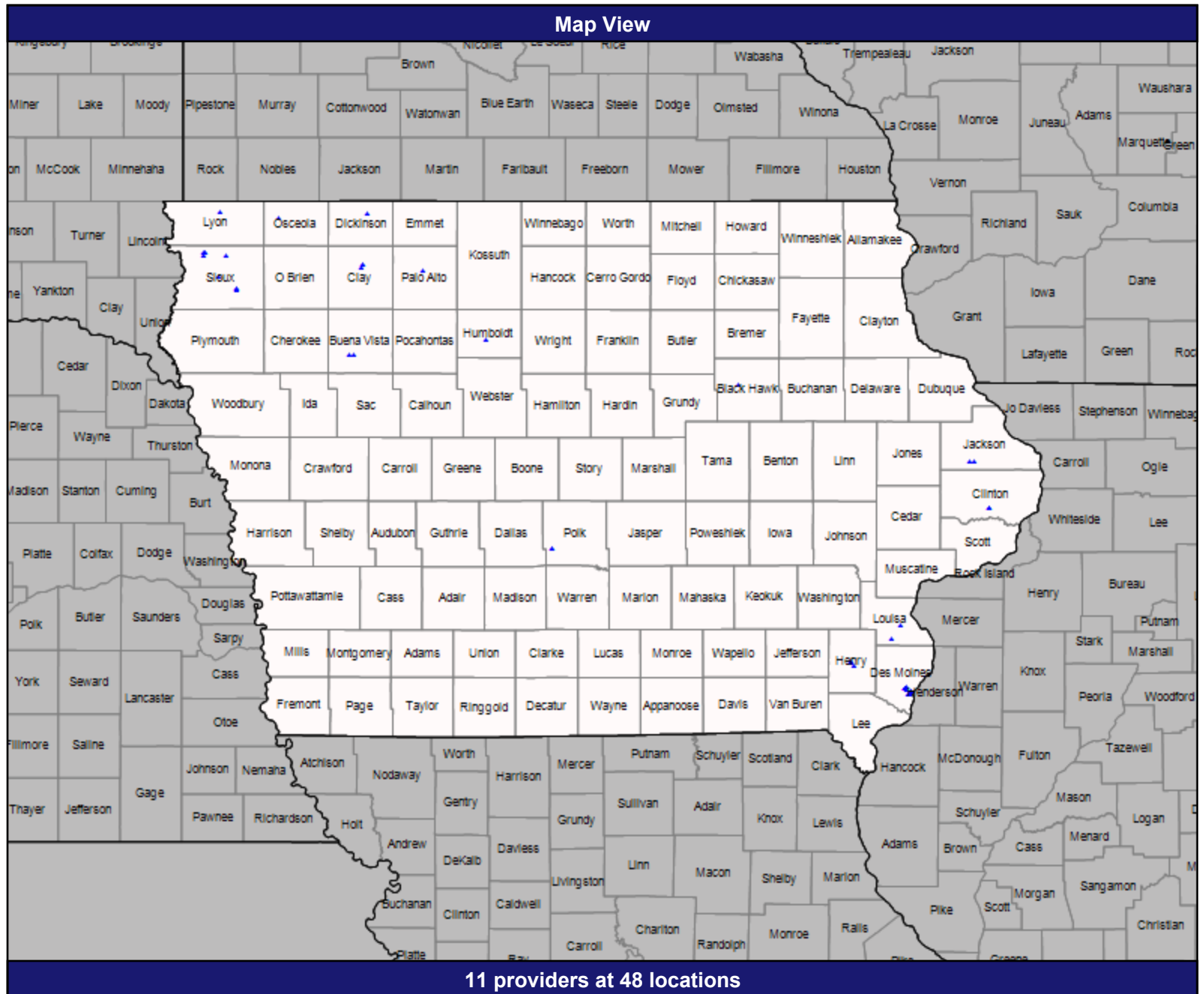
Total Providers: 11

- Single providers (0)
- ▲ Multiple providers (48)

Service Areas

□ Iowa

54.59 miles



Long - Term Care Services - Elderly - Transportation - Elderly Urban Members - < 100% Standard

July 26, 2023

Elderly - Transportation

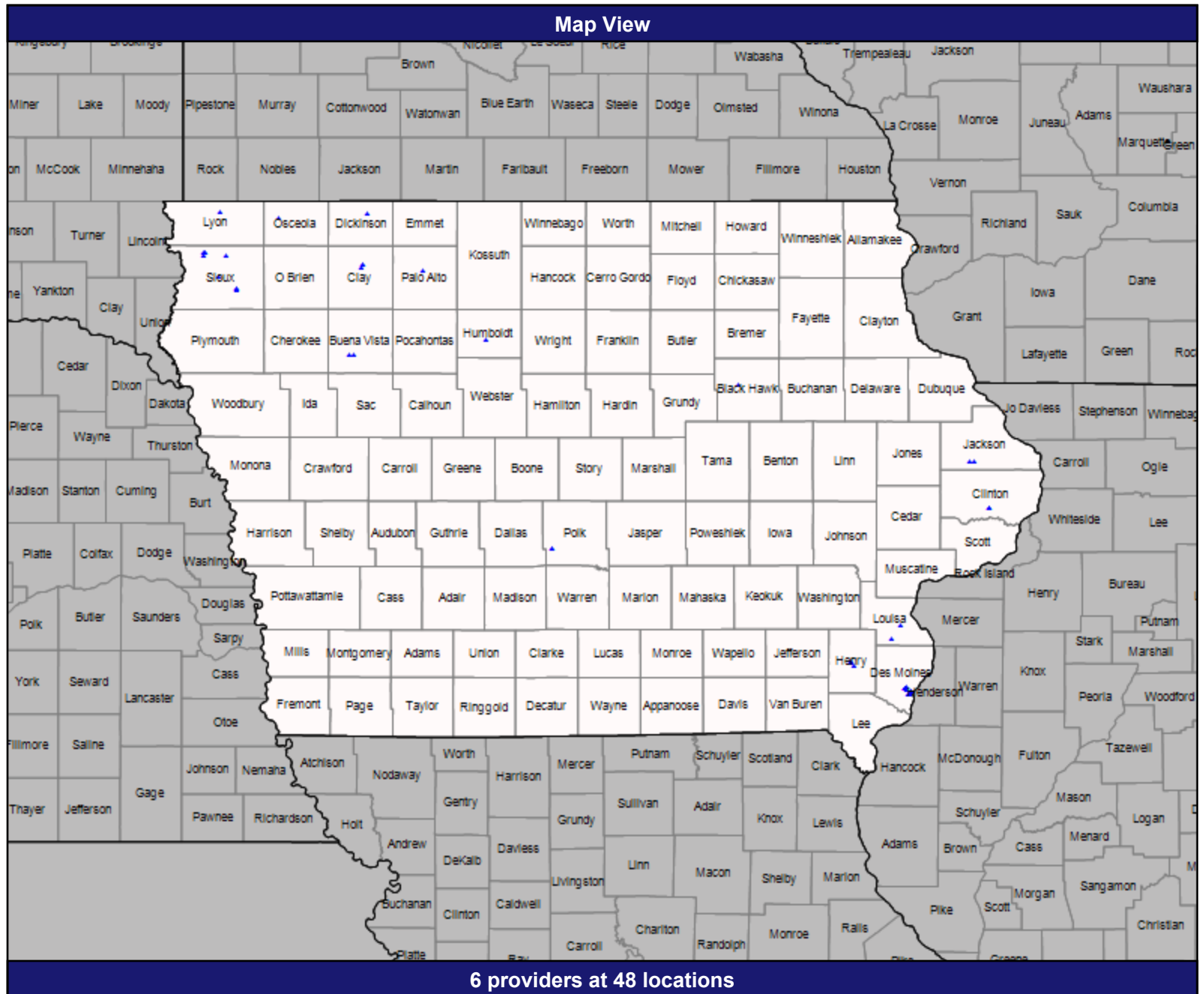
Total Providers: 6

- Single providers (0)
- ▲ Multiple providers (48)

Service Areas

□ Iowa

54.59 miles



Long - Term Care Services - ID: Day Habilitation - ID Urban Members - < 100% Standard

July 26, 2023

ID : Day Habilitation

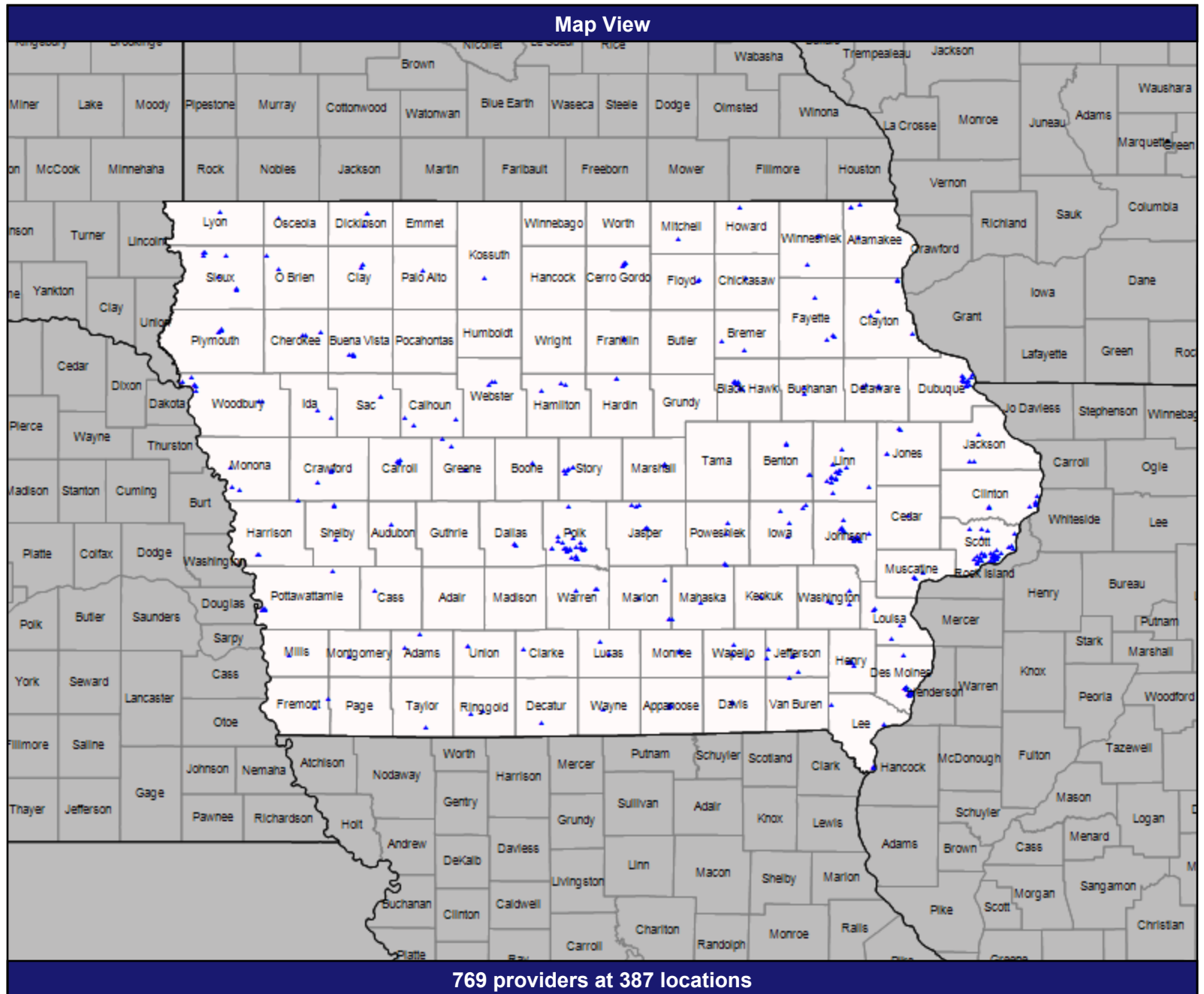
Total Providers: 769

- Single providers (0)
- ▲ Multiple providers (387)

Service Areas

□ Iowa

54.59 miles



Long - Term Care Services - ID: Prevocational Services - ID Urban Members - < 100% Standard

July 26, 2023

ID : Prevocational Services

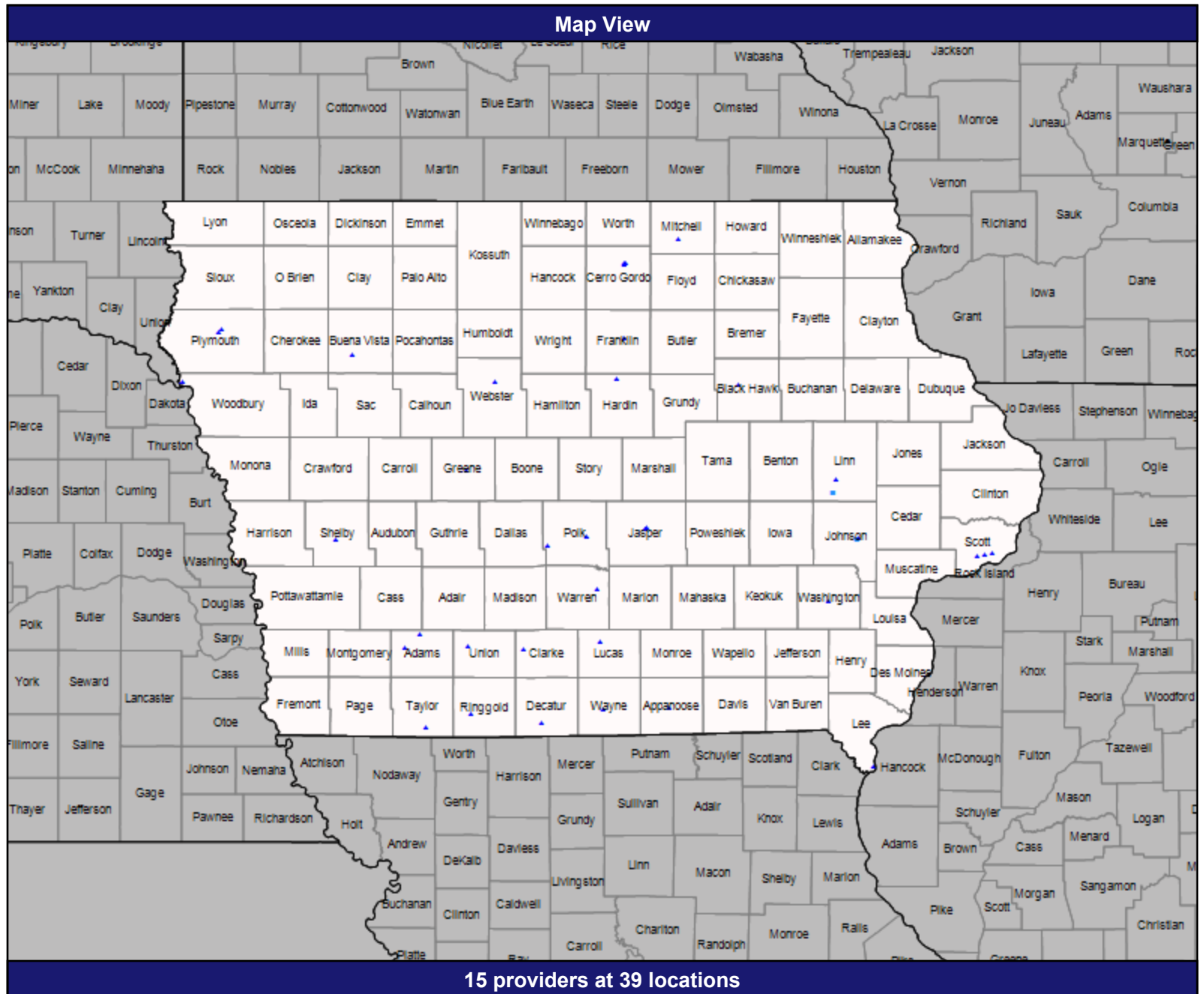
Total Providers: 15

- Single providers (2)
- ▲ Multiple providers (37)

Service Areas

□ Iowa

54.59 miles



Long - Term Care Services - ID - Transportation - ID Urban Members - < 100% Standard

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ID - Transportation

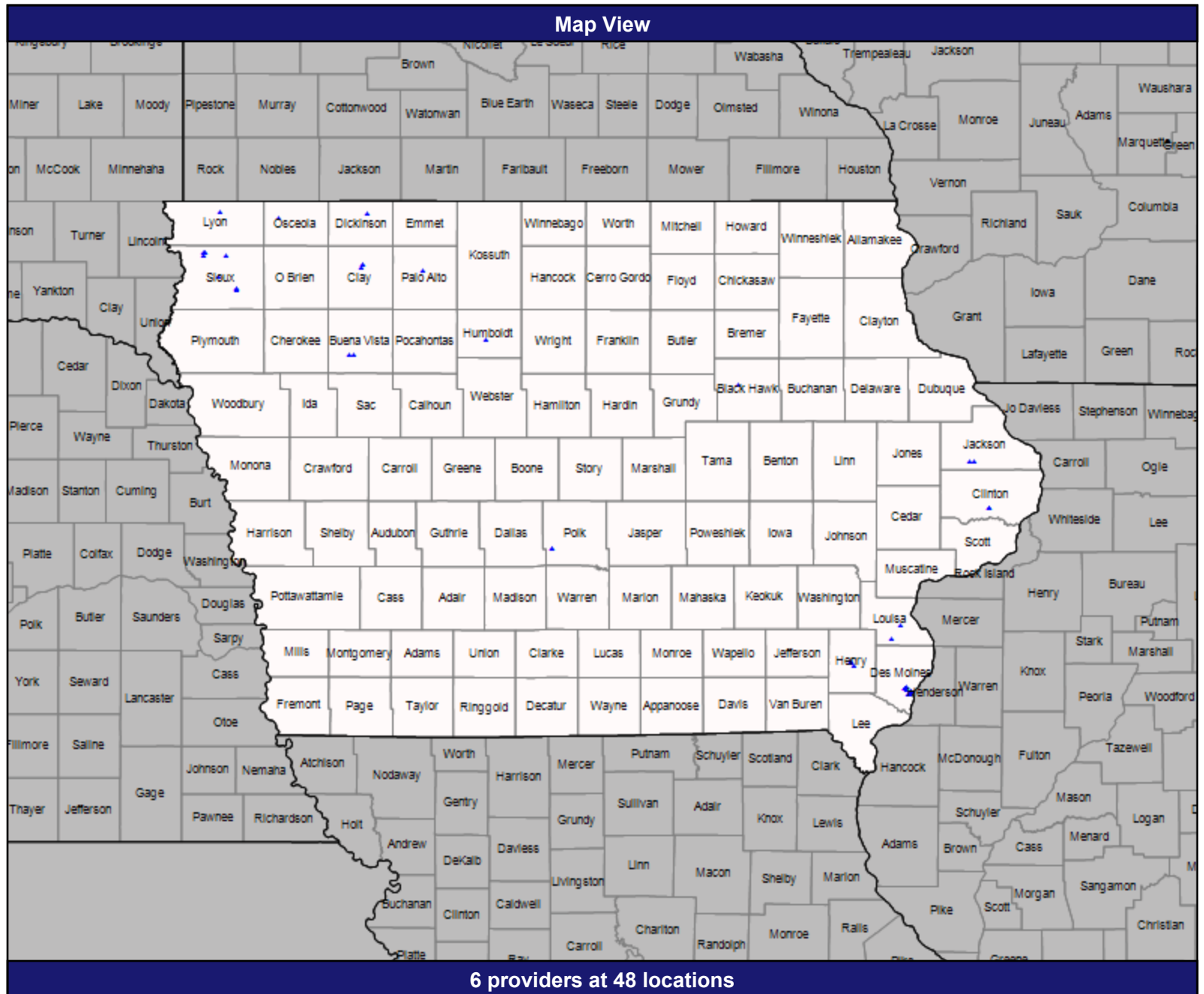
Total Providers: 6

- Single providers (0)
- ▲ Multiple providers (48)

Service Areas

□ Iowa

54.59 miles



Long - Term Care Services - ID - Transportation - ID Rural Members - < 100% Standard

July 26, 2023

ID - Transportation

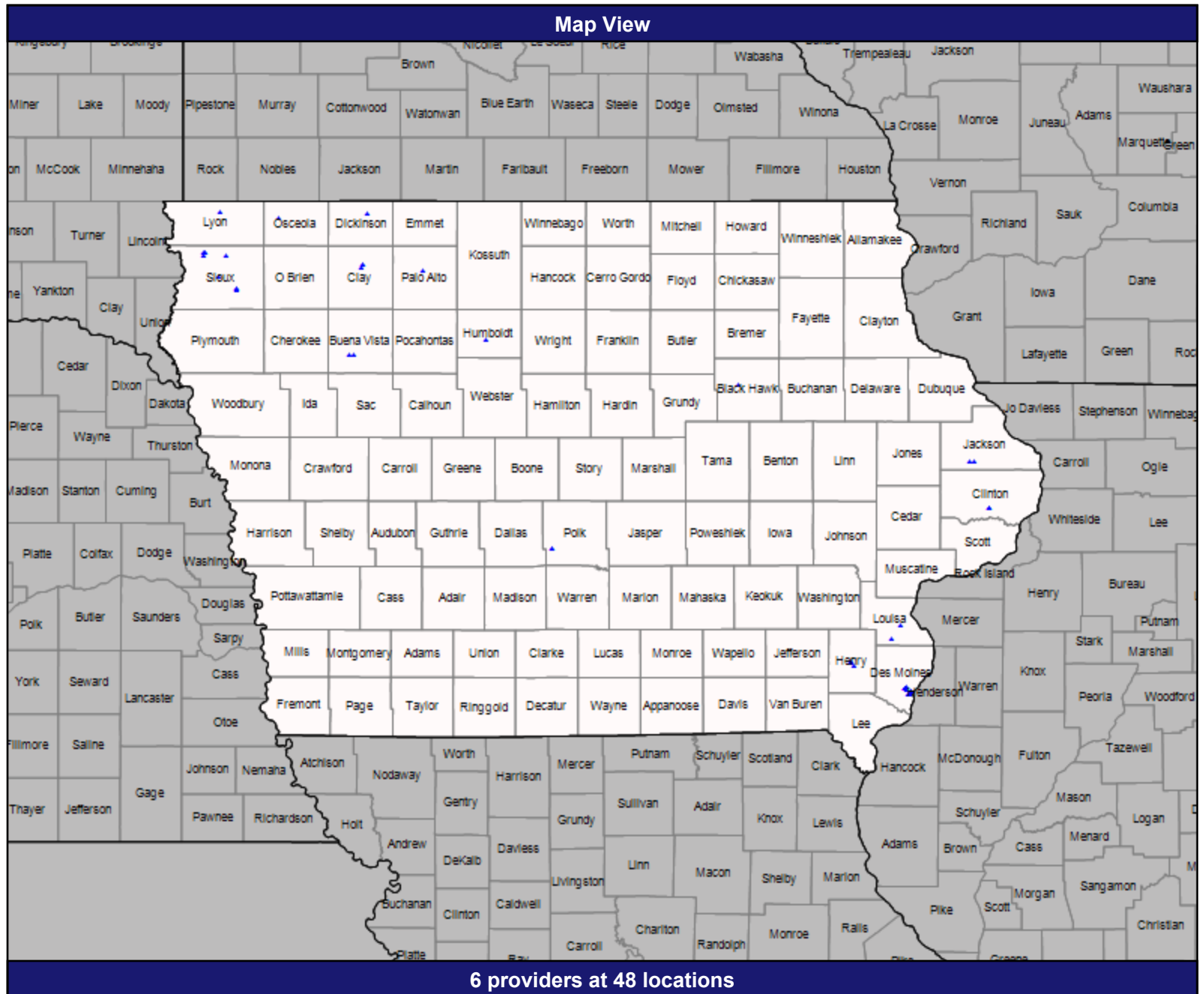
Total Providers: 6

- Single providers (0)
- ▲ Multiple providers (48)

Service Areas

□ Iowa

54.59 miles



Long - Term Care Services - PD - Transportation - PD Urban Members - < 100% Standard

July 26, 2023

PD - Transportation

Total Providers: 11

- Single providers (0)
- ▲ Multiple providers (48)

Service Areas

□ Iowa

54.59 miles

