



AMERIGROUP Iowa, Inc.
Managed Care Network Geographic Access Reports
Reporting Period: SF2022 Q3

April 13, 2022

Table of Contents

Report Contents

Table 1 - Primary Care Provider (PCP) Section	1
Table 2 - Specialty Care Section	2-5
Table 3 - Behavioral Health Section	6
Table 4 - Hospital Section	7
Table 5 - Other Services Section	8
Table 6 - Long- Term Care Services Section	9-12
Specialty Care - Neonatology - Pediatric - Non-Dual Under 1 - Less than 100% Standard	13
Other Services - Lab and X-ray Services - Iowa Members - Less than 100% Standard	14
Long - Term Care Services - BI - Transportation - BI Urban Members - < 100% Standard	15
Long - Term Care Services - BI - Transportation - BI Rural Members - < 100% Standard	16
Long - Term Care Services - ID: Prevocational Services - ID Urban Members - < 100% Standard	17
Long - Term Care Services - ID - Transportation - ID Urban Members - < 100% Standard	18
Long - Term Care Services - ID - Transportation - ID Rural Members - < 100% Standard	19
Long - Term Care Services - PD - Transportation - PD Urban Members - < 100% Standard	20

Table 1 - Primary Care Provider (PCP) Section

Table displays the percentage of members within the contract standards for Adult [all adults 19 years or older] and Pediatric [all children with age 0 to 18] PCP Providers and whether or not the contract standard was met (Y/N). The contract standard is to have access within 30 minutes or 30 miles from their personal residence for 100% of population. Percentages marked in red did not meet contract standards.

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
Adult - PCP	30 minutes or 30 miles	6768	230958	100.0%	Y	1.8
Pediatric - PCP	30 minutes or 30 miles	6798	214637	100.0%	Y	1.9

Table 2 - Specialty Care Section

Table displays the percentage of members within the contract standards for Specialty Care Adult [all adults 19 years or older] and Pediatric [all children with age 0 to 18] , OB/GYN [all females with age 12 or older], and Neonatology [all newborns with age less than 1] providers and whether or not the contract standard was met (Y/N). The contract standard is to have access within 60 minutes or 60 miles for 75% of population, and 90 minutes or 90 miles for 100% of population from their personal residence. Percentages marked in red did not meet contract standards.

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
Allergy - Adult	60 minutes or 60 miles	83	190661	100.0%	Y	12.6
Allergy - Adult	90 minutes or 90 miles	83	190661	100.0%	Y	12.6
Cardiology - Adult	60 minutes or 60 miles	590	190661	100.0%	Y	5.3
Cardiology - Adult	90 minutes or 90 miles	590	190661	100.0%	Y	5.3
Dermatology - Adult	60 minutes or 60 miles	161	190629	100.0%	Y	12.1
Dermatology - Adult	90 minutes or 90 miles	161	190661	100.0%	Y	12.1
Endocrinology - Adult	60 minutes or 60 miles	142	184430	96.7%	Y	15.5
Endocrinology - Adult	90 minutes or 90 miles	142	190661	100.0%	Y	17.3
Gastroenterology - Adult	60 minutes or 60 miles	307	188925	99.1%	Y	13.8
Gastroenterology - Adult	90 minutes or 90 miles	307	190661	100.0%	Y	14.3
General Surgery - Adult	60 minutes or 60 miles	633	190661	100.0%	Y	4.4
General Surgery - Adult	90 minutes or 90 miles	633	190661	100.0%	Y	4.4
Nephrology - Adult	60 minutes or 60 miles	385	190661	100.0%	Y	7.0
Nephrology - Adult	90 minutes or 90 miles	385	190661	100.0%	Y	7.0
Neurology - Adult	60 minutes or 60 miles	458	190661	100.0%	Y	8.3
Neurology - Adult	90 minutes or 90 miles	458	190661	100.0%	Y	8.3
Neurosurgery - Adult	60 minutes or 60 miles	124	182126	95.5%	Y	15.4
Neurosurgery - Adult	90 minutes or 90 miles	124	190661	100.0%	Y	17.7
OB/GYN - Adult	60 minutes or 60 miles	409	150019	100.0%	Y	5.5

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
OB/GYN - Adult	90 minutes or 90 miles	409	150019	100.0%	Y	5.5
Occupational Therapy - Adult	60 minutes or 60 miles	526	190661	100.0%	Y	3.8
Occupational Therapy - Adult	90 minutes or 90 miles	526	190661	100.0%	Y	3.8
Oncology/Hematology - Adult	60 minutes or 60 miles	440	190661	100.0%	Y	7.1
Oncology/Hematology - Adult	90 minutes or 90 miles	440	190661	100.0%	Y	7.1
Ophthalmology - Adult	60 minutes or 60 miles	269	190661	100.0%	Y	6.8
Ophthalmology - Adult	90 minutes or 90 miles	269	190661	100.0%	Y	6.8
Orthopedics - Adult	60 minutes or 60 miles	601	190661	100.0%	Y	4.6
Orthopedics - Adult	90 minutes or 90 miles	601	190661	100.0%	Y	4.6
Otolaryngology (ENT) - Adult	60 minutes or 60 miles	224	190661	100.0%	Y	6.3
Otolaryngology (ENT) - Adult	90 minutes or 90 miles	224	190661	100.0%	Y	6.3
Pathology - Adult	60 minutes or 60 miles	306	190661	100.0%	Y	11.1
Pathology - Adult	90 minutes or 90 miles	306	190661	100.0%	Y	11.1
Physical Therapy- Adult	60 minutes or 60 miles	1722	190661	100.0%	Y	2.8
Physical Therapy- Adult	90 minutes or 90 miles	1722	190661	100.0%	Y	2.8
Psychiatry- Adult	60 minutes or 60 miles	887	190661	100.0%	Y	4.1
Psychiatry- Adult	90 minutes or 90 miles	887	190661	100.0%	Y	4.1
Pulmonology - Adult	60 minutes or 60 miles	305	190651	100.0%	Y	9.6
Pulmonology - Adult	90 minutes or 90 miles	305	190661	100.0%	Y	9.6
Radiology - Adult	60 minutes or 60 miles	1196	190661	100.0%	Y	5.1
Radiology - Adult	90 minutes or 90 miles	1196	190661	100.0%	Y	5.1
Reconstructive Surgery - Adult	60 minutes or 60 miles	70	188648	98.9%	Y	14.5

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
Reconstructive Surgery - Adult	90 minutes or 90 miles	70	190661	100.0%	Y	15.0
Rheumatology - Adult	60 minutes or 60 miles	91	190194	99.8%	Y	13.0
Rheumatology - Adult	90 minutes or 90 miles	91	190661	100.0%	Y	13.1
Speech Therapy - Adult	60 minutes or 60 miles	301	189122	99.2%	Y	10.1
Speech Therapy - Adult	90 minutes or 90 miles	301	190661	100.0%	Y	10.6
Urology - Adult	60 minutes or 60 miles	201	190661	100.0%	Y	7.2
Urology - Adult	90 minutes or 90 miles	201	190661	100.0%	Y	7.2
Allergy - Pediatric	60 minutes or 60 miles	84	214635	100.0%	Y	13.6
Allergy - Pediatric	90 minutes or 90 miles	84	214635	100.0%	Y	13.6
Cardiology - Pediatric	60 minutes or 60 miles	594	214635	100.0%	Y	5.7
Cardiology - Pediatric	90 minutes or 90 miles	594	214635	100.0%	Y	5.7
Dermatology - Pediatric	60 minutes or 60 miles	161	214599	100.0%	Y	12.8
Dermatology - Pediatric	90 minutes or 90 miles	161	214635	100.0%	Y	12.8
Endocrinology - Pediatric	60 minutes or 60 miles	142	207209	96.5%	Y	16.3
Endocrinology - Pediatric	90 minutes or 90 miles	142	214635	100.0%	Y	18.2
Gastroenterology - Pediatric	60 minutes or 60 miles	307	212568	99.0%	Y	14.8
Gastroenterology - Pediatric	90 minutes or 90 miles	307	214635	100.0%	Y	15.3
General Surgery - Pediatric	60 minutes or 60 miles	633	214635	100.0%	Y	4.8
General Surgery - Pediatric	90 minutes or 90 miles	633	214635	100.0%	Y	4.8
Neonatology - Pediatric	60 minutes or 60 miles	260	8204	83.9%	Y	15.5
Neonatology - Pediatric	90 minutes or 90 miles	260	9645	98.7%	N	23.8
Nephrology - Pediatric	60 minutes or 60 miles	220	214635	100.0%	Y	9.1
Nephrology - Pediatric	90 minutes or 90 miles	220	214635	100.0%	Y	9.1

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
Neurology - Pediatric	60 minutes or 60 miles	616	214635	100.0%	Y	8.2
Neurology - Pediatric	90 minutes or 90 miles	616	214635	100.0%	Y	8.2
Oncology/ Hematology - Pediatric	60 minutes or 60 miles	441	214635	100.0%	Y	7.8
Oncology/ Hematology - Pediatric	90 minutes or 90 miles	441	214635	100.0%	Y	7.8
Ophthalmology - Pediatric	60 minutes or 60 miles	269	214635	100.0%	Y	7.3
Ophthalmology - Pediatric	90 minutes or 90 miles	269	214635	100.0%	Y	7.3
Orthopedics - Pediatric	60 minutes or 60 miles	602	214635	100.0%	Y	5.0
Orthopedics - Pediatric	90 minutes or 90 miles	602	214635	100.0%	Y	5.0
Otolaryngology (ENT) - Pediatric	60 minutes or 60 miles	225	214635	100.0%	Y	6.7
Otolaryngology (ENT) - Pediatric	90 minutes or 90 miles	225	214635	100.0%	Y	6.7
Pulmonology - Pediatric	60 minutes or 60 miles	310	214626	100.0%	Y	10.1
Pulmonology - Pediatric	90 minutes or 90 miles	310	214635	100.0%	Y	10.1
Rheumatology - Pediatric	60 minutes or 60 miles	91	213969	99.7%	Y	14.0
Rheumatology - Pediatric	90 minutes or 90 miles	91	214635	100.0%	Y	14.1
Urology - Pediatric	60 minutes or 60 miles	201	214635	100.0%	Y	7.6
Urology - Pediatric	90 minutes or 90 miles	201	214635	100.0%	Y	7.6

Table 3 - Behavioral Health Section

Table displays the percentage of all members [all age groups] within the contract standards for Behavioral Health providers and whether or not the contract standard was met (Y/N). The contract standard is to have access within 30 minutes or 30 miles , 60 minutes or 60 miles for Urban counties, and 90 minutes or 90 miles for Rural counties from their personal residence for 100% of population. Zip codes with population lesser than 1,000 per square mile are classified as Rural and zip codes with a population of 1,000 or higher per square mile are classified as Urban. Percentages marked in red did not meet contract standards.

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
Behavioral Health - Outpatient	30 minutes or 30 miles	4503	445595	100.0%	Y	2.2
Behavioral Health - Inpatient	60 minutes or 60 miles	51	263888	100.0%	Y	5.8
Behavioral Health - Inpatient	90 minutes or 90 miles	51	181707	100.0%	Y	18.3

Table 4 - Hospital Section

Table displays the percentage of all members [all age groups] within the contract standards for Hospitals and whether or not the contract standard was met (Y/N). The contract standard is to have access within 30 minutes or 30 miles from personal residence for 100% of population. Percentages in red did not meet contract standards.

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
Hospital	30 minutes or 30 miles	351	445595	100.0%	Y	4.4

Table 5 - Other Services Section

Table displays the percentage of all members [all age groups] within the contract standards for Other Services (General Optometry, Lab and X-ray services, and Pharmacies) providers and whether or not the contract standard was met (Y/N). The contract standard is to have access within 30 minutes or 30 miles from personal residence for 100% of population. Percentages in red did not meet contract standards.

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
General Optometry	30 minutes or 30 miles	554	445595	100.0%	Y	3.5
Lab and X-ray Services	30 minutes or 30 miles	150	422240	94.8%	N	7.4
Pharmacies	30 minutes or 30 miles	980	445595	100.0%	Y	2.4

Table 6 - Long- Term Care Services Section

Table displays the percentage of members [Waiver members are identified based on state designation of these members to waiver services] within the contract standards for Long-Term Care Services and whether or not the contract standard was met (Y/N). The contract standard is to have access within 30 minutes or 30 miles in Urban counties, and and 60 minutes or 60 miles for Rural counties from their personal residence for 100% of population. HCBS waiver services may be performed at the member's home, the provider's office, or both. All waiver services have a 2 provider per county standard; however time distance standards only apply to services where members must travel to the provider location. Zip codes with population lesser than 1,000 per square mile are classified as Rural and zip codes with a population of 1,000 or higher per square mile are classified as Urban. Percentages marked in red did not meet contract standards.

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
ICF/ID - Individuals with Intellectual Disabilities	30 minutes or 30 miles	225	771	100.0%	Y	1.3
ICF/ID - Individuals with Intellectual Disabilities	60 minutes or 60 miles	225	479	100.0%	Y	4.1
ICF/SNF - Skilled Nursing Care Facility	30 minutes or 30 miles	531	379	100.0%	Y	2.3
ICF/SNF - Skilled Nursing Care Facility	60 minutes or 60 miles	531	228	100.0%	Y	3.6
AIDS/HIV: Adult Day Care	30 minutes or 30 miles	18	0	N/A	Y	N/A
AIDS/HIV: Adult Day Care	60 minutes or 60 miles	18	0	N/A	Y	N/A
AIDS/HIV - Counseling Services	30 minutes or 30 miles	1	0	N/A	Y	N/A
AIDS/HIV - Counseling Services	60 minutes or 60 miles	1	0	N/A	Y	N/A
AIDS/HIV: Respite	30 minutes or 30 miles	94	0	N/A	Y	N/A
AIDS/HIV: Respite	60 minutes or 60 miles	94	0	N/A	Y	N/A
BI: Adult Day Care	30 minutes or 30 miles	18	24	100.0%	Y	5.8
BI: Adult Day Care	60 minutes or 60 miles	18	5	100.0%	Y	7.2
BI: Prevocational Services	30 minutes or 30 miles	24	0	N/A	Y	N/A

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
BI: Prevocational Services	60 minutes or 60 miles	24	0	N/A	Y	N/A
BI: Supported Employment	30 minutes or 30 miles	77	19	100.0%	Y	3.7
BI: Supported Employment	60 minutes or 60 miles	77	24	100.0%	Y	5.4
BI: IMMT	30 minutes or 30 miles	15	3	100.0%	Y	6.4
BI: IMMT	60 minutes or 60 miles	15	1	100.0%	Y	11.7
BI - Respite	30 minutes or 30 miles	94	131	100.0%	Y	3.2
BI - Respite	60 minutes or 60 miles	94	89	100.0%	Y	5.5
BI - Transportation	30 minutes or 30 miles	8	4	80.0%	N	16.0
BI - Transportation	60 minutes or 60 miles	8	3	60.0%	N	34.7
CMH: Respite	30 minutes or 30 miles	94	215	100.0%	Y	3.5
CMH: Respite	60 minutes or 60 miles	94	161	100.0%	Y	6.2
Elderly: Adult Day Care	30 minutes or 30 miles	18	29	100.0%	Y	3.0
Elderly: Adult Day Care	60 minutes or 60 miles	18	3	100.0%	Y	1.2
Elderly - Respite	30 minutes or 30 miles	94	19	100.0%	Y	2.0
Elderly - Respite	60 minutes or 60 miles	94	10	100.0%	Y	6.7
Elderly - Transportation	30 minutes or 30 miles	8	5	100.0%	Y	17.4
Elderly - Transportation	60 minutes or 60 miles	8	2	100.0%	Y	35.4
HD: Adult Day Care	30 minutes or 30 miles	18	5	100.0%	Y	3.2
HD: Adult Day Care	60 minutes or 60 miles	18	0	N/A	Y	N/A
HD: Counseling Services	30 minutes or 30 miles	1	0	N/A	Y	N/A
HD: Counseling Services	60 minutes or 60 miles	1	0	N/A	Y	N/A
HD - IMMT	30 minutes or 30 miles	15	4	100.0%	Y	5.9
HD - IMMT	60 minutes or 60 miles	15	4	100.0%	Y	6.7

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
HD - Respite	30 minutes or 30 miles	94	306	100.0%	Y	3.7
HD - Respite	60 minutes or 60 miles	94	161	100.0%	Y	5.7
ID: Adult Day Care	30 minutes or 30 miles	18	146	100.0%	Y	3.3
ID: Adult Day Care	60 minutes or 60 miles	18	68	100.0%	Y	6.8
ID: Day Habilitation	30 minutes or 30 miles	104	1059	100.0%	Y	2.3
ID: Day Habilitation	60 minutes or 60 miles	104	1062	100.0%	Y	3.7
ID: Prevocational Services	30 minutes or 30 miles	24	16	94.1%	N	7.0
ID: Prevocational Services	60 minutes or 60 miles	24	58	100.0%	Y	10.3
ID: Supported Employment	30 minutes or 30 miles	77	556	100.0%	Y	3.5
ID: Supported Employment	60 minutes or 60 miles	77	715	100.0%	Y	4.6
ID - IMMT	30 minutes or 30 miles	15	8	100.0%	Y	4.9
ID - IMMT	60 minutes or 60 miles	15	1	100.0%	Y	12.9
ID - Respite	30 minutes or 30 miles	94	812	100.0%	Y	3.5
ID - Respite	60 minutes or 60 miles	94	464	100.0%	Y	5.5
ID - Transportation	30 minutes or 30 miles	8	77	95.1%	N	13.3
ID - Transportation	60 minutes or 60 miles	8	58	92.1%	N	25.1
PD - Transportation	30 minutes or 30 miles	8	1	50.0%	N	1.7
PD - Transportation	60 minutes or 60 miles	8	0	N/A	Y	N/A
Hab - Day Habilitation	30 minutes or 30 miles	104	11	100.0%	Y	1.3
Hab - Day Habilitation	60 minutes or 60 miles	104	12	100.0%	Y	5.3
Hab - Prevocational Services	30 minutes or 30 miles	24	0	N/A	Y	N/A
Hab - Prevocational Services	60 minutes or 60 miles	24	0	N/A	Y	N/A

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
Hab - Supported Employment	30 minutes or 30 miles	77	2	100.0%	Y	0.0
Hab - Supported Employment	60 minutes or 60 miles	77	1	100.0%	Y	2.7

Specialty Care - Neonatology - Pediatric - Non-Dual Under 1 - Less than 100% Standard

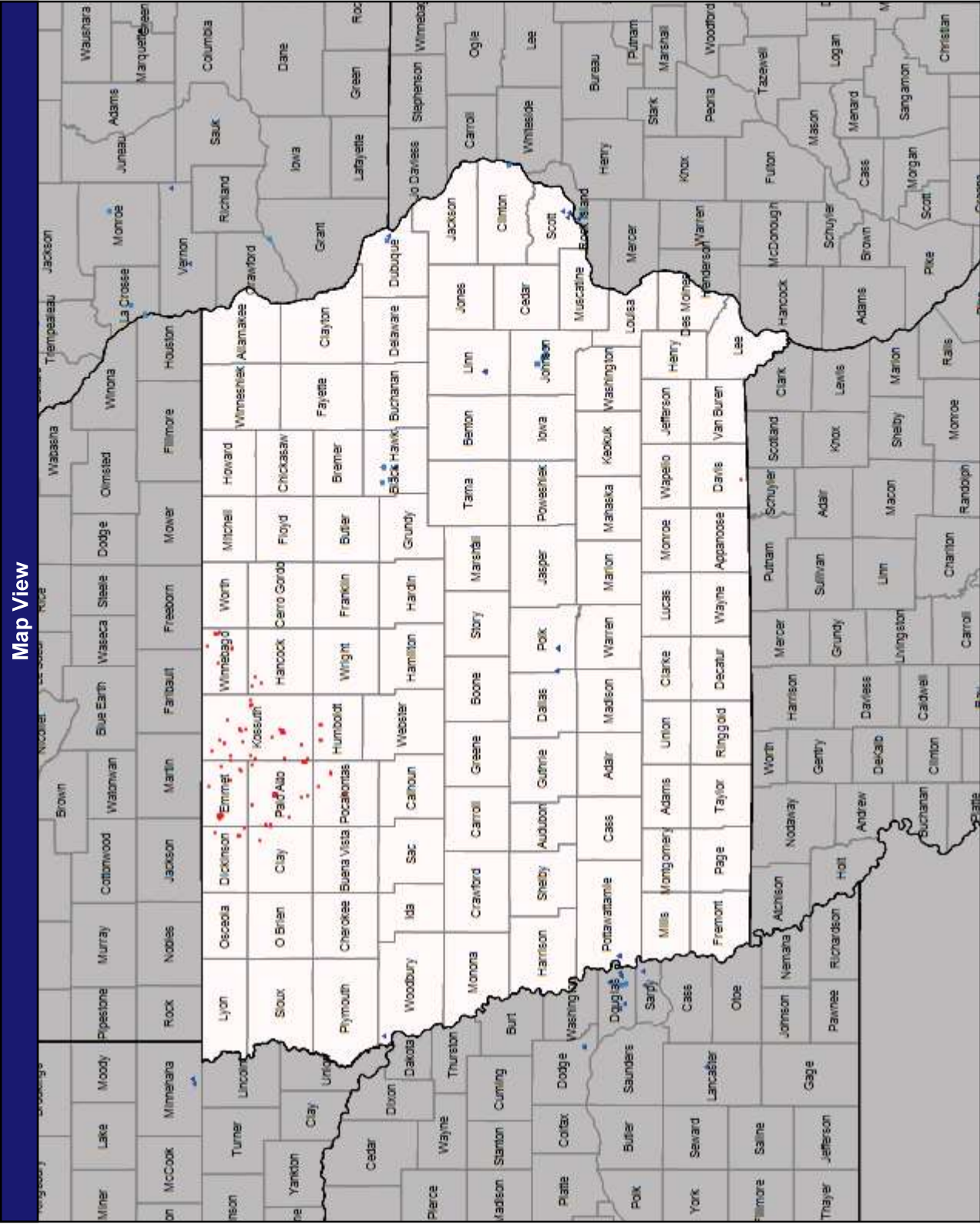
April 13, 2022

- Neonatology - Pediatric
- Total Providers: 260
 - Single providers (22)
 - ▲ Multiple providers (45)
- Neonatology - Under 1 - 1 in 90 Miles
- Employee Group
 - Non-Dual Under 1 (Iowa)
- Provider Group
 - Neonatology - Pediatric
- 9,774 employee locations
 - Without access (129)
- The Access Standard is defined as (Non-Dual Under 1 (Iowa)) employees accessing:
 - 1 (Neonatology - Pediatric) provider in 90 miles

Service Areas

- Iowa

54.69 miles



260 providers at 67 locations

Other Services - Lab and X-ray Services - Iowa Members - Less than 100% Standard

April 13, 2022

Lab & Xray

Total Providers: 677

- Single providers (265)
- ▲ Multiple providers (144)

Lab & Xray -1 in 30 Miles

Employee Group

Iowa Members (Iowa)

Provider Group

Lab & Xray

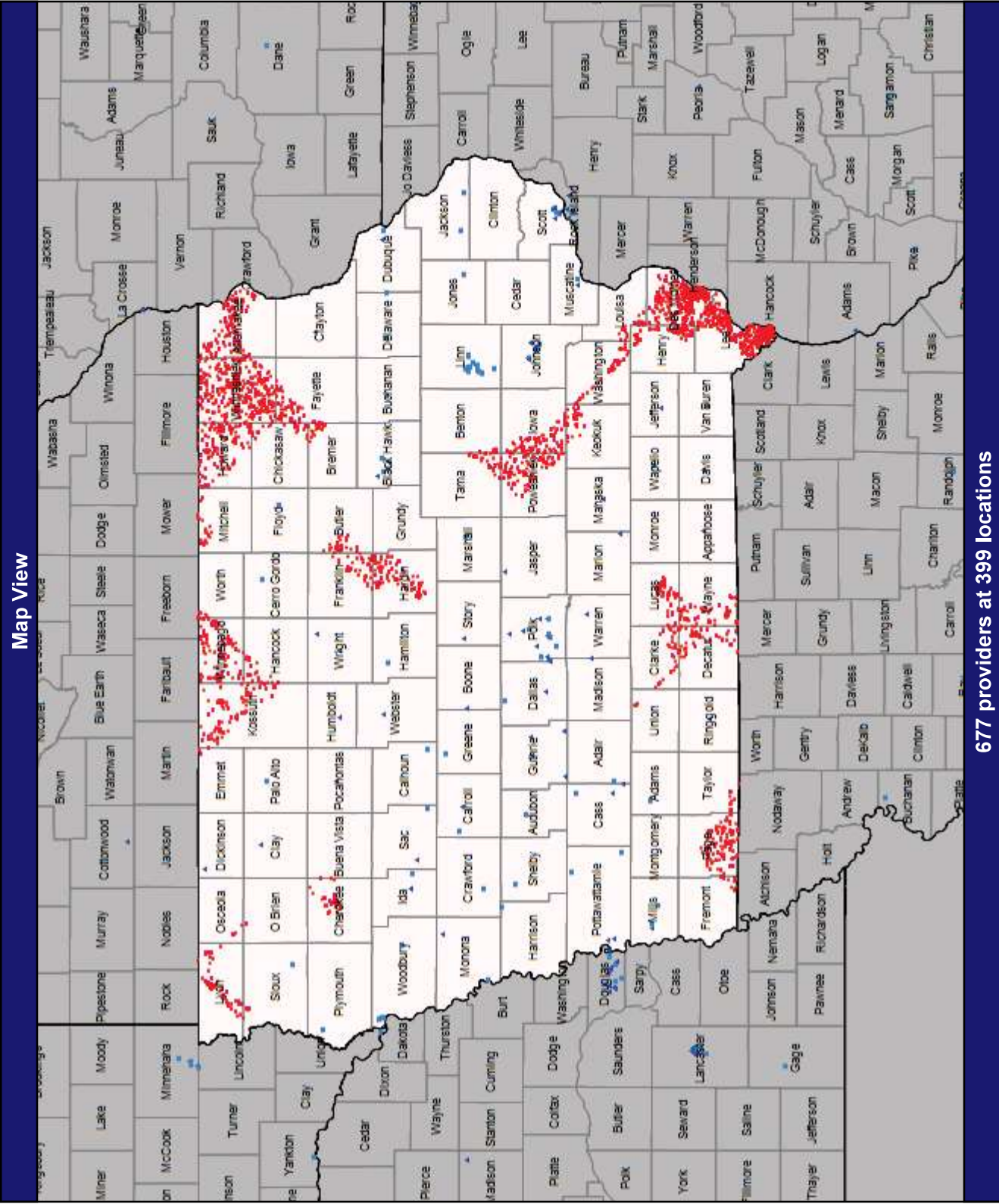
445,595 employee locations

● Without access (23,355)

The Access Standard is defined as (Iowa Members (Iowa)) employees accessing:
1 (Lab & Xray) provider in 30 miles

Service Areas

□ Iowa



677 providers at 399 locations