

AMERIGROUP lowa, Inc.

Managed Care Network Geographic Access Reports Reporting Period: SF2022 Q4

July 19, 2022

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Table 1 - Primary Care Provider (PCP) Section

Table displays the percentage of members within the contract standards for Adult [all adults 19 years or older] and Pediatric [all children with age 0 to 18] PCP Providers and whether or not the contract standard was met (Y/N). The contract standard is to have access within 30 minutes or 30 miles from their personal residence for 100% of population. Percentages marked in red did not meet contract standards.

| Provider Type | Time/Distance Standard | Provider Count | Members with Access | Percentage with Access | Standard Met (Y/N) | Ave Distance (Mies) |
|-----------------|---------------------------|-------------------|---------------------|------------------------|--------------------|------------------------|
| Adult - PCP | 30 minutes or 30 miles | 6893 | 237584 | 100.0% | Y | 1.8 |
| Pediatric - PCP | 30 minutes or 30 miles | 6924 | 214390 | 100.0% | Y | 1.9 |

Table 2 - Specialty Care Section

Table displays the percentage of members within the contract standards for Specialty Care Adult [all adults 19 years or older] and Pediatric [all children with age 0 to 18], OB/GYN [all females with age 12 or older], and Neonatology [all newborns with age less than 1] providers and whether or not the contract standard was met (Y/N). The contract standard is to have access within 60 minutes or 60 miles for 75% of population, and 90 minutes or 90 miles for 100% of population from their personal residence. Percentages marked in red did not meet contract standards.

| Provider Type | Time/Distance Standard | Provider Count | Members with Access | Percentage with Access | Standard Met (Y/N) | Ave Distance (Mies) |
|------------------------------|---------------------------|-------------------|---------------------|------------------------|--------------------|---------------------|
| Allergy - Adult | 60 minutes or 60 miles | 84 | 193636 | 98.3% | Y | 13.4 |
| Allergy - Adult | 90 minutes or 90 miles | 84 | 196888 | 100.0% | Y | 14.2 |
| Cardiology - Adult | 60 minutes or 60 miles | 613 | 196888 | 100.0% | Y | 5.3 |
| Cardiology - Adult | 90 minutes or 90 miles | 613 | 196888 | 100.0% | Y | 5.3 |
| Dermatology - Adult | 60 minutes or 60 miles | 165 | 196847 | 100.0% | Y | 12.2 |
| Dermatology - Adult | 90 minutes or 90 miles | 165 | 196888 | 100.0% | Y | 12.2 |
| Endocrinology - Adult | 60 minutes or 60 miles | 146 | 190432 | 96.7% | Y | 15.2 |
| Endocrinology - Adult | 90 minutes or 90 miles | 146 | 196888 | 100.0% | Y | 17.0 |
| Gastroenterolog y - Adult | 60 minutes or 60 miles | 328 | 195100 | 99.1% | Y | 13.1 |
| Gastroenterolog y - Adult | 90 minutes or 90 miles | 328 | 196888 | 100.0% | Y | 13.6 |
| General Surgery - Adult | 60 minutes or 60 miles | 665 | 196888 | 100.0% | Y | 4.5 |
| General Surgery - Adult | 90 minutes or 90 miles | 665 | 196888 | 100.0% | Y | 4.5 |
| Nephrology - Adult | 60 minutes or 60 miles | 386 | 196888 | 100.0% | Y | 8.0 |
| Nephrology - Adult | 90 minutes or 90 miles | 386 | 196888 | 100.0% | Y | 8.0 |
| Neurology - Adult | 60 minutes or 60 miles | 481 | 196888 | 100.0% | Y | 8.1 |
| Neurology - Adult | 90 minutes or 90 miles | 481 | 196888 | 100.0% | Y | 8.1 |
| Neurosurgery - Adult | 60 minutes or 60 miles | 129 | 188100 | 95.5% | Y | 15.4 |
| Neurosurgery - Adult | 90 minutes or 90 miles | 129 | 196888 | 100.0% | Y | 17.7 |
| OB/GYN - Adult | 60 minutes or 60 miles | 423 | 154186 | 100.0% | Y | 5.5 |

| Provider Type | Time/Distance Standard | Provider Count | Members with Access | Percentage with Access | Standard Met (Y/N) | Ave Distance (Mies) |
|------------------------------------|---------------------------|-------------------|---------------------|------------------------|--------------------|---------------------|
| OB/GYN - Adult | 90 minutes or 90 miles | 423 | 154186 | 100.0% | Y | 5.5 |
| Occupational Therapy - Adult | 60 minutes or 60 miles | 530 | 196888 | 100.0% | Y | 3.8 |
| Occupational Therapy - Adult | 90 minutes or 90 miles | 530 | 196888 | 100.0% | Y | 3.8 |
| Oncology/ Hematology - Adult | 60 minutes or 60 miles | 442 | 196888 | 100.0% | Y | 7.5 |
| Oncology/ Hematology - Adult | 90 minutes or 90 miles | 442 | 196888 | 100.0% | Y | 7.5 |
| Ophthalmology - Adult | 60 minutes or 60 miles | 277 | 196888 | 100.0% | Y | 6.8 |
| Ophthalmology - Adult | 90 minutes or 90 miles | 277 | 196888 | 100.0% | Y | 6.8 |
| Orthopedics - Adult | 60 minutes or 60 miles | 625 | 196888 | 100.0% | Y | 4.7 |
| Orthopedics - Adult | 90 minutes or 90 miles | 625 | 196888 | 100.0% | Y | 4.7 |
| Otolaryngology (ENT) - Adult | 60 minutes or 60 miles | 235 | 196888 | 100.0% | Y | 6.3 |
| Otolaryngology (ENT) - Adult | 90 minutes or 90 miles | 235 | 196888 | 100.0% | Y | 6.3 |
| Pathology - Adult | 60 minutes or 60 miles | 327 | 196888 | 100.0% | Y | 10.1 |
| Pathology - Adult | 90 minutes or 90 miles | 327 | 196888 | 100.0% | Y | 10.1 |
| Physical Therapy- Adult | 60 minutes or 60 miles | 1752 | 196888 | 100.0% | Y | 2.8 |
| Physical Therapy- Adult | 90 minutes or 90 miles | 1752 | 196888 | 100.0% | Y | 2.8 |
| Psychiatry- Adult | 60 minutes or 60 miles | 946 | 196888 | 100.0% | Y | 3.9 |
| Psychiatry- Adult | 90 minutes or 90 miles | 946 | 196888 | 100.0% | Y | 3.9 |
| Pulmonology - Adult | 60 minutes or 60 miles | 366 | 196878 | 100.0% | Y | 9.5 |
| Pulmonology - Adult | 90 minutes or 90 miles | 366 | 196888 | 100.0% | Y | 9.5 |
| Radiology - Adult | 60 minutes or 60 miles | 1219 | 196888 | 100.0% | Y | 5.0 |
| Radiology - Adult | 90 minutes or 90 miles | 1219 | 196888 | 100.0% | Y | 5.0 |
| Reconstructive Surgery - Adult | 60 minutes or 60 miles | 77 | 194777 | 98.9% | Y | 14.5 |

| Provider Type | Time/Distance Standard | Provider Count | Members with Access | Percentage with Access | Standard Met (Y/N) | Ave Distance (Mies) |
|-----------------------------------|---------------------------|-------------------|---------------------|------------------------|--------------------|---------------------|
| Reconstructive Surgery - Adult | 90 minutes or 90 miles | 77 | 196888 | 100.0% | Y | 15.1 |
| Rheumatology - Adult | 60 minutes or 60 miles | 90 | 196397 | 99.8% | Y | 13.6 |
| Rheumatology - Adult | 90 minutes or 90 miles | 90 | 196888 | 100.0% | Y | 13.8 |
| Speech Therapy - Adult | 60 minutes or 60 miles | 333 | 196888 | 100.0% | Y | 7.3 |
| Speech Therapy - Adult | 90 minutes or 90 miles | 333 | 196888 | 100.0% | Y | 7.3 |
| Urology - Adult | 60 minutes or 60 miles | 217 | 196888 | 100.0% | Y | 7.1 |
| Urology - Adult | 90 minutes or 90 miles | 217 | 196888 | 100.0% | Y | 7.1 |
| Allergy - Pediatric | 60 minutes or 60 miles | 85 | 211063 | 98.4% | Y | 14.5 |
| Allergy - Pediatric | 90 minutes or 90 miles | 85 | 214387 | 100.0% | Y | 15.3 |
| Cardiology - Pediatric | 60 minutes or 60 miles | 616 | 214387 | 100.0% | Y | 5.7 |
| Cardiology - Pediatric | 90 minutes or 90 miles | 616 | 214387 | 100.0% | Y | 5.7 |
| Dermatology - Pediatric | 60 minutes or 60 miles | 165 | 214347 | 100.0% | Y | 12.9 |
| Dermatology - Pediatric | 90 minutes or 90 miles | 165 | 214387 | 100.0% | Y | 12.9 |
| Endocrinology - Pediatric | 60 minutes or 60 miles | 146 | 206996 | 96.6% | Y | 16.1 |
| Endocrinology - Pediatric | 90 minutes or 90 miles | 146 | 214387 | 100.0% | Y | 18.0 |
| Gastroenterolog y - Pediatric | 60 minutes or 60 miles | 328 | 212334 | 99.0% | Y | 14.2 |
| Gastroenterolog y - Pediatric | 90 minutes or 90 miles | 328 | 214387 | 100.0% | Y | 14.8 |
| General Surgery - Pediatric | 60 minutes or 60 miles | 665 | 214387 | 100.0% | Y | 4.8 |
| General Surgery - Pediatric | 90 minutes or 90 miles | 665 | 214387 | 100.0% | Y | 4.8 |
| Neonatology - Pediatric | 60 minutes or 60 miles | 266 | 8321 | 89.5% | Y | 16.2 |
| Neonatology - Pediatric | 90 minutes or 90 miles | 266 | 9297 | 100.0% | Y | 21.9 |
| Nephrology - Pediatric | 60 minutes or 60 miles | 218 | 213900 | 99.8% | Y | 10.4 |
| Nephrology - Pediatric | 90 minutes or 90 miles | 218 | 214387 | 100.0% | Y | 10.6 |

| Provider Type | Time/Distance Standard | Provider Count | Members with Access | Percentage with Access | Standard Met (Y/N) | Ave Distance (Mies) |
|--|---------------------------|-------------------|---------------------|------------------------|--------------------|---------------------|
| Neurology - Pediatric | 60 minutes or 60 miles | 644 | 214387 | 100.0% | Y | 8.3 |
| Neurology - Pediatric | 90 minutes or 90 miles | 644 | 214387 | 100.0% | Y | 8.3 |
| Oncology/ Hematology - Pediatric | 60 minutes or 60 miles | 443 | 214387 | 100.0% | Y | 8.3 |
| Oncology/ Hematology - Pediatric | 90 minutes or 90 miles | 443 | 214387 | 100.0% | Y | 8.3 |
| Ophthalmology - Pediatric | 60 minutes or 60 miles | 277 | 214387 | 100.0% | Y | 7.3 |
| Ophthalmology - Pediatric | 90 minutes or 90 miles | 277 | 214387 | 100.0% | Y | 7.3 |
| Orthopedics - Pediatric | 60 minutes or 60 miles | 626 | 214387 | 100.0% | Y | 5.0 |
| Orthopedics - Pediatric | 90 minutes or 90 miles | 626 | 214387 | 100.0% | Y | 5.0 |
| Otolaryngology (ENT) - Pediatric | 60 minutes or 60 miles | 236 | 214387 | 100.0% | Y | 6.7 |
| Otolaryngology (ENT) - Pediatric | 90 minutes or 90 miles | 236 | 214387 | 100.0% | Y | 6.7 |
| Pulmonology - Pediatric | 60 minutes or 60 miles | 367 | 214379 | 100.0% | Y | 10.0 |
| Pulmonology - Pediatric | 90 minutes or 90 miles | 367 | 214387 | 100.0% | Y | 10.0 |
| Rheumatology - Pediatric | 60 minutes or 60 miles | 90 | 213719 | 99.7% | Y | 14.6 |
| Rheumatology - Pediatric | 90 minutes or 90 miles | 90 | 214387 | 100.0% | Y | 14.7 |
| Urology - Pediatric | 60 minutes or 60 miles | 217 | 214387 | 100.0% | Y | 7.5 |
| Urology - Pediatric | 90 minutes or 90 miles | 217 | 214387 | 100.0% | Y | 7.5 |

Table 3 - Behavioral Health Section

Table displays the percentage of all members [all age groups] within the contract standards for Behavioral Health providers and whether or not the contract standard was met (Y/N). The contract standard is to have access within 30 minutes or 30 miles , 60 minutes or 60 miles for Urban counties, and 90 minutes or 90 miles for Rural counties from their personal residence for 100% of population. Zip codes with population lesser than 1,000 per square mile are classified as Rural and zip codes with a population of 1,000 or higher per square mile are classified as Urban. Percentages marked in red did not meet contract standards.

| Provider Type | Time/Distance Standard | Provider Count | Members with Access | Percentage with Access | Standard Met (Y/N) | Ave Distance (Mies) |
|--------------------------------------|---------------------------|-------------------|---------------------|------------------------|--------------------|---------------------|
| Behavioral Health - Outpatient | 30 minutes or 30 miles | 4543 | 451974 | 100.0% | Y | 2.2 |
| Behavioral Health - Inpatient | 60 minutes or 60 miles | 51 | 267615 | 100.0% | Y | 5.8 |
| Behavioral Health - Inpatient | 90 minutes or 90 miles | 51 | 184359 | 100.0% | Y | 21.0 |

Table 4 - Hospital Section

Table displays the percentage of all members [all age groups] within the contract standards for Hospitals and whether or not the contract standard was met (Y/N). The contract standard is to have access within 30 minutes or 30 miles from personal residence for 100% of population. Percentages in red did not meet contract standards.

| Provider Type | Time/Distance Standard | Provider Count | Members with Access | Percentage with Access | Standard Met (Y/N) | Ave Distance (Mies) |
|---------------|---------------------------|-------------------|---------------------|------------------------|--------------------|------------------------|
| Hospital | 30 minutes or 30 miles | 351 | 451974 | 100.0% | Y | 5.0 |

Table 5 - Other Services Section

Table displays the percentage of all members [all age groups] within the contract standards for Other Services (General Optometry, Lab and X-ray services, and Pharmacies) providers and whether or not the contract standard was met (Y/N). The contract standard is to have access within 30 minutes or 30 miles from personal residence for 100% of population. Percentages in red did not meet contract standards.

| Provider Type | Time/Distance Standard | Provider Count | Members with Access | Percentage with Access | Standard Met (Y/N) | Ave Distance (Mies) |
|---------------------------|---------------------------|-------------------|---------------------|------------------------|--------------------|---------------------|
| General Optometry | 30 minutes or 30 miles | 546 | 451974 | 100.0% | Y | 3.5 |
| Lab and X-ray Services | 30 minutes or 30 miles | 207 | 444849 | 98.4% | N | 6.3 |
| Pharmacies | 30 minutes or 30 miles | 980 | 451974 | 100.0% | Y | 2.4 |

Table 6 - Long- Term Care Services Section

Table displays the percentage of members [Waiver members are identified based on state designation of these members to waiver services] within the contract standards for Long-Term Care Services and whether or not the contract standard was met (Y/N). The contract standard is to have access within 30 minutes or 30 miles in Urban counties, and and 60 minutes or 60 miles for Rural counties from their personal residence for 100% of population. HCBS waiver services may be performed at the member's home, the provider's office, or both. All waiver services have a 2 provider per county standard; however time distance standards only apply to servies where members must travel to the provider location. Zip codes with population lesser than 1,000 per square mile are classified as Rural and zip codes with a population of 1,000 or higher per square mile are classified as Urban. Percentages marked in red did not meet contract standards.

| Provider Type | Time/Distance Standard | Provider Count | Members with Access | Percentage with Access | Standard Met (Y/N) | Ave Distance (Mies) |
|--|---------------------------|-------------------|---------------------|------------------------|--------------------|---------------------|
| ICF/ID - Individuals with Intellectual Disabilities | 30 minutes or 30 miles | 222 | 749 | 100.0% | Y | 1.4 |
| ICF/ID - Individuals with Intellectual Disabilities | 60 minutes or 60 miles | 222 | 414 | 100.0% | Y | 4.4 |
| ICF/SNF - Skilled Nursing Care Facility | 30 minutes or 30 miles | 484 | 384 | 100.0% | Y | 2.3 |
| ICF/SNF - Skilled Nursing Care Facility | 60 minutes or 60 miles | 484 | 228 | 100.0% | Y | 4.2 |
| AIDS/HIV: Adult Day Care | 30 minutes or 30 miles | 17 | 0 | N/A | Y | N/A |
| AIDS/HIV: Adult Day Care | 60 minutes or 60 miles | 17 | 0 | N/A | Y | N/A |
| AIDS/HIV - Counseling Services | 30 minutes or 30 miles | 0 | 0 | N/A | Y | N/A |
| AIDS/HIV - Counseling Services | 60 minutes or 60 miles | 0 | 0 | N/A | Y | N/A |
| AIDS/HIV: Respite | 30 minutes or 30 miles | 87 | 0 | N/A | Y | N/A |
| AIDS/HIV: Respite | 60 minutes or 60 miles | 87 | 0 | N/A | Y | N/A |
| BI: Adult Day Care | 30 minutes or 30 miles | 17 | 24 | 100.0% | Y | 6.0 |
| BI: Adult Day Care | 60 minutes or 60 miles | 17 | 7 | 100.0% | Y | 10.3 |
| BI: Prevocational Services | 30 minutes or 30 miles | 23 | 0 | N/A | Y | N/A |

| Provider Type | Time/Distance Standard | Provider Count | Members with Access | Percentage with Access | Standard Met (Y/N) | Ave Distance (Mies) |
|----------------------------------|---------------------------|-------------------|---------------------|------------------------|--------------------|---------------------|
| BI: Prevocational Services | 60 minutes or 60 miles | 23 | 0 | N/A | Y | N/A |
| BI: Supported Employment | 30 minutes or 30 miles | 72 | 16 | 100.0% | Y | 4.0 |
| BI: Supported Employment | 60 minutes or 60 miles | 72 | 25 | 100.0% | Y | 5.5 |
| BI: IMMT | 30 minutes or 30 miles | 14 | 3 | 100.0% | Y | 9.1 |
| BI: IMMT | 60 minutes or 60 miles | 14 | 1 | 100.0% | Y | 11.7 |
| BI - Respite | 30 minutes or 30 miles | 87 | 142 | 100.0% | Y | 3.2 |
| BI - Respite | 60 minutes or 60 miles | 87 | 93 | 100.0% | Y | 6.4 |
| BI - Transportation | 30 minutes or 30 miles | 7 | 3 | 75.0% | N | 14.3 |
| BI - Transportation | 60 minutes or 60 miles | 7 | 3 | 60.0% | N | 29.6 |
| CMH: Respite | 30 minutes or 30 miles | 87 | 223 | 100.0% | Y | 3.4 |
| CMH: Respite | 60 minutes or 60 miles | 87 | 157 | 100.0% | Y | 6.2 |
| Elderly: Adult Day Care | 30 minutes or 30 miles | 17 | 28 | 100.0% | Y | 3.9 |
| Elderly: Adult Day Care | 60 minutes or 60 miles | 17 | 2 | 100.0% | Y | 1.9 |
| Elderly - Respite | 30 minutes or 30 miles | 87 | 18 | 100.0% | Y | 2.6 |
| Elderly - Respite | 60 minutes or 60 miles | 87 | 12 | 100.0% | Y | 5.5 |
| Elderly - Transportation | 30 minutes or 30 miles | 7 | 9 | 100.0% | Y | 18.6 |
| Elderly - Transportation | 60 minutes or 60 miles | 7 | 1 | 100.0% | Y | 14.9 |
| HD: Adult Day Care | 30 minutes or 30 miles | 17 | 5 | 100.0% | Y | 3.2 |
| HD: Adult Day Care | 60 minutes or 60 miles | 17 | 0 | N/A | Y | N/A |
| HD: Counseling Services | 30 minutes or 30 miles | 0 | 0 | N/A | Y | N/A |
| HD: Counseling Services | 60 minutes or 60 miles | 0 | 0 | N/A | Y | N/A |
| HD - IMMT | 30 minutes or 30 miles | 14 | 3 | 100.0% | Y | 8.4 |
| HD - IMMT | 60 minutes or 60 miles | 14 | 3 | 100.0% | Y | 7.3 |

| Provider Type | Time/Distance Standard | Provider Count | Members with Access | Percentage with Access | Standard Met (Y/N) | Ave Distance (Mies) |
|------------------------------------|---------------------------|-------------------|---------------------|------------------------|--------------------|---------------------|
| HD - Respite | 30 minutes or 30 miles | 87 | 329 | 100.0% | Y | 3.5 |
| HD - Respite | 60 minutes or 60 miles | 87 | 170 | 100.0% | Y | 5.6 |
| ID: Adult Day Care | 30 minutes or 30 miles | 17 | 147 | 100.0% | Y | 3.6 |
| ID: Adult Day Care | 60 minutes or 60 miles | 17 | 50 | 100.0% | Y | 8.2 |
| ID: Day Habilitation | 30 minutes or 30 miles | 101 | 1092 | 100.0% | Y | 2.3 |
| ID: Day Habilitation | 60 minutes or 60 miles | 101 | 1105 | 100.0% | Y | 3.8 |
| ID: Prevocational Services | 30 minutes or 30 miles | 23 | 17 | 94.4% | N | 7.1 |
| ID: Prevocational Services | 60 minutes or 60 miles | 23 | 50 | 100.0% | Y | 11.0 |
| ID: Supported Employment | 30 minutes or 30 miles | 72 | 533 | 100.0% | Y | 3.5 |
| ID: Supported Employment | 60 minutes or 60 miles | 72 | 721 | 100.0% | Y | 4.5 |
| ID - IMMT | 30 minutes or 30 miles | 14 | 6 | 100.0% | Y | 8.5 |
| ID - IMMT | 60 minutes or 60 miles | 14 | 1 | 100.0% | Y | 12.9 |
| ID - Respite | 30 minutes or 30 miles | 87 | 838 | 100.0% | Y | 3.6 |
| ID - Respite | 60 minutes or 60 miles | 87 | 473 | 100.0% | Y | 5.6 |
| ID - Transportation | 30 minutes or 30 miles | 7 | 82 | 94.3% | N | 14.5 |
| ID - Transportation | 60 minutes or 60 miles | 7 | 65 | 94.2% | N | 26.5 |
| PD - Transportation | 30 minutes or 30 miles | 7 | 1 | 50.0% | N | 1.7 |
| PD - Transportation | 60 minutes or 60 miles | 7 | 0 | N/A | Y | N/A |
| Hab - Day Habilitation | 30 minutes or 30 miles | 101 | 7 | 100.0% | Y | 0.7 |
| Hab - Day Habilitation | 60 minutes or 60 miles | 101 | 11 | 100.0% | Y | 4.4 |
| Hab - Prevocational Services | 30 minutes or 30 miles | 23 | 1 | 100.0% | Y | 2.8 |
| Hab - Prevocational Services | 60 minutes or 60 miles | 23 | 0 | N/A | Y | N/A |

| Provider Type | Time/Distance Standard | Provider Count | Members with Access | Percentage with Access | Standard Met (Y/N) | Ave Distance (Mies) |
|-------------------------------|---------------------------|-------------------|---------------------|------------------------|--------------------|---------------------|
| Hab - Supported Employment | 30 minutes or 30 miles | 72 | 2 | 100.0% | Y | 7.4 |
| Hab - Supported Employment | 60 minutes or 60 miles | 72 | 0 | N/A | Y | N/A |

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Other Services - Lab and X-ray Services - Iowa Members - Less than 100% Standard

