

Amerigroup Iowa, Inc.

Managed Care Network Geographic Access Reports

Reporting Period: SFY2022 Q1

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Table 1 - Primary Care Provider (PCP) Section

Table displays the percentage of members within the contract standards for Adult [all adults 19 years or older] and Pediatric [all children with age 0 to 18] PCP Providers and whether or not the contract standard was met (Y/N). The contract standard is to have access within 30 minutes or 30 miles from their personal residence for 100% of population. Percentages marked in red did not meet contract standards.

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
Adult - PCP	30 minutes or 30 miles	6,589	228,637	100.0%	Y	1.8
Pediatric - PCP	30 minutes or 30 miles	6,621	213,136	100.0%	Y	2.0

Table 2 - Specialty Care Section

Table displays the percentage of members within the contract standards for Specialty Care Adult [all adults 19 years or older] and Pediatric [all children with age 0 to 18] , OB/GYN [all females with age 12 or older], and Neonatology [all newborns with age less than 1] providers and whether or not the contract standard was met (Y/N). The contract standard is to have access within 60 minutes or 60 miles for 75% of population, and 90 minutes or 90 miles for 100% of population from their personal residence. Percentages marked in red did not meet contract standards.

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
Allergy - Adult	60 minutes or 60 miles	81	188,441	100.0%	Y	12.6
Allergy - Adult	90 minutes or 90 miles	81	188,441	100.0%	Y	12.6
Cardiology - Adult	60 minutes or 60 miles	574	188,441	100.0%	Y	5.3
Cardiology - Adult	90 minutes or 90 miles	574	188,441	100.0%	Y	5.3
Dermatology - Adult	60 minutes or 60 miles	152	187,751	99.6%	Y	12.9
Dermatology - Adult	90 minutes or 90 miles	152	188,441	100.0%	Y	13.1
Endocrinology - Adult	60 minutes or 60 miles	134	182,263	96.7%	Y	15.6
Endocrinology - Adult	90 minutes or 90 miles	134	188,441	100.0%	Y	17.4
Gastroenterology - Adult	60 minutes or 60 miles	303	186,675	99.1%	Y	13.3
Gastroenterology - Adult	90 minutes or 90 miles	303	188,441	100.0%	Y	13.8
General Surgery - Adult	60 minutes or 60 miles	629	188,441	100.0%	Y	4.4
General Surgery - Adult	90 minutes or 90 miles	629	188,441	100.0%	Y	4.4
Nephrology - Adult	60 minutes or 60 miles	382	188,441	100.0%	Y	7.1
Nephrology - Adult	90 minutes or 90 miles	382	188,441	100.0%	Y	7.1
Neurology - Adult	60 minutes or 60 miles	436	188,441	100.0%	Y	8.2
Neurology - Adult	90 minutes or 90 miles	436	188,441	100.0%	Y	8.2
Neurosurgery - Adult	60 minutes or 60 miles	127	180,001	95.5%	Y	15.4
Neurosurgery - Adult	90 minutes or 90 miles	127	188,441	100.0%	Y	17.7
OB/GYN - Adult	60 minutes or 60 miles	401	148,670	100.0%	Y	5.6

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
OB/GYN - Adult	90 minutes or 90 miles	401	148,670	100.0%	Y	5.6
Occupational Therapy - Adult	60 minutes or 60 miles	510	188,441	100.0%	Y	3.6
Occupational Therapy - Adult	90 minutes or 90 miles	510	188,441	100.0%	Y	3.6
Oncology/Hematology - Adult	60 minutes or 60 miles	436	188,441	100.0%	Y	7.1
Oncology/Hematology - Adult	90 minutes or 90 miles	436	188,441	100.0%	Y	7.1
Ophthalmology - Adult	60 minutes or 60 miles	263	188,441	100.0%	Y	6.8
Ophthalmology - Adult	90 minutes or 90 miles	263	188,441	100.0%	Y	6.8
Orthopedics - Adult	60 minutes or 60 miles	586	188,441	100.0%	Y	4.7
Orthopedics - Adult	90 minutes or 90 miles	586	188,441	100.0%	Y	4.7
Otolaryngology (ENT) - Adult	60 minutes or 60 miles	221	188,441	100.0%	Y	6.3
Otolaryngology (ENT) - Adult	90 minutes or 90 miles	221	188,441	100.0%	Y	6.3
Pathology - Adult	60 minutes or 60 miles	305	188,441	100.0%	Y	11.3
Pathology - Adult	90 minutes or 90 miles	305	188,441	100.0%	Y	11.3
Physical Therapy- Adult	60 minutes or 60 miles	1,713	188,441	100.0%	Y	2.7
Physical Therapy- Adult	90 minutes or 90 miles	1,713	188,441	100.0%	Y	2.7
Psychiatry- Adult	60 minutes or 60 miles	827	188,441	100.0%	Y	4.4
Psychiatry- Adult	90 minutes or 90 miles	827	188,441	100.0%	Y	4.4
Pulmonology - Adult	60 minutes or 60 miles	303	188,428	100.0%	Y	9.8
Pulmonology - Adult	90 minutes or 90 miles	303	188,441	100.0%	Y	9.8
Radiology - Adult	60 minutes or 60 miles	1,162	188,441	100.0%	Y	5.1
Radiology - Adult	90 minutes or 90 miles	1,162	188,441	100.0%	Y	5.1
Reconstructive Surgery - Adult	60 minutes or 60 miles	67	186,448	98.9%	Y	14.5

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
Reconstructive Surgery - Adult	90 minutes or 90 miles	67	188,441	100.0%	Y	15.1
Rheumatology - Adult	60 minutes or 60 miles	89	187,978	99.8%	Y	13.0
Rheumatology - Adult	90 minutes or 90 miles	89	188,441	100.0%	Y	13.1
Speech Therapy - Adult	60 minutes or 60 miles	282	186,643	99.0%	Y	10.3
Speech Therapy - Adult	90 minutes or 90 miles	282	188,441	100.0%	Y	10.8
Urology - Adult	60 minutes or 60 miles	190	188,441	100.0%	Y	7.1
Urology - Adult	90 minutes or 90 miles	190	188,441	100.0%	Y	7.1
Allergy - Pediatric	60 minutes or 60 miles	82	213,133	100.0%	Y	13.6
Allergy - Pediatric	90 minutes or 90 miles	82	213,133	100.0%	Y	13.6
Cardiology - Pediatric	60 minutes or 60 miles	578	213,133	100.0%	Y	5.7
Cardiology - Pediatric	90 minutes or 90 miles	578	213,133	100.0%	Y	5.7
Dermatology - Pediatric	60 minutes or 60 miles	152	212,360	99.6%	Y	13.7
Dermatology - Pediatric	90 minutes or 90 miles	152	213,133	100.0%	Y	13.9
Endocrinology - Pediatric	60 minutes or 60 miles	134	205,751	96.5%	Y	16.4
Endocrinology - Pediatric	90 minutes or 90 miles	134	213,133	100.0%	Y	18.3
Gastroenterology - Pediatric	60 minutes or 60 miles	303	211,053	99.0%	Y	14.3
Gastroenterology - Pediatric	90 minutes or 90 miles	303	213,133	100.0%	Y	14.8
General Surgery - Pediatric	60 minutes or 60 miles	629	213,133	100.0%	Y	4.7
General Surgery - Pediatric	90 minutes or 90 miles	629	213,133	100.0%	Y	4.7
Neonatology - Pediatric	60 minutes or 60 miles	256	7,981	84.1%	Y	15.4
Neonatology - Pediatric	90 minutes or 90 miles	256	9,367	98.7%	N	23.7
Nephrology - Pediatric	60 minutes or 60 miles	214	213,133	100.0%	Y	9.1
Nephrology - Pediatric	90 minutes or 90 miles	214	213,133	100.0%	Y	9.1

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
Neurology - Pediatric	60 minutes or 60 miles	597	213,133	100.0%	Y	8.1
Neurology - Pediatric	90 minutes or 90 miles	597	213,133	100.0%	Y	8.1
Oncology/ Hematology - Pediatric	60 minutes or 60 miles	437	213,133	100.0%	Y	7.8
Oncology/ Hematology - Pediatric	90 minutes or 90 miles	437	213,133	100.0%	Y	7.8
Ophthalmology - Pediatric	60 minutes or 60 miles	263	213,133	100.0%	Y	7.4
Ophthalmology - Pediatric	90 minutes or 90 miles	263	213,133	100.0%	Y	7.4
Orthopedics - Pediatric	60 minutes or 60 miles	587	213,133	100.0%	Y	5.0
Orthopedics - Pediatric	90 minutes or 90 miles	587	213,133	100.0%	Y	5.0
Otolaryngology (ENT) - Pediatric	60 minutes or 60 miles	222	213,133	100.0%	Y	6.7
Otolaryngology (ENT) - Pediatric	90 minutes or 90 miles	222	213,133	100.0%	Y	6.7
Pulmonology - Pediatric	60 minutes or 60 miles	308	213,122	100.0%	Y	10.3
Pulmonology - Pediatric	90 minutes or 90 miles	308	213,133	100.0%	Y	10.3
Rheumatology - Pediatric	60 minutes or 60 miles	89	212,485	99.7%	Y	14.0
Rheumatology - Pediatric	90 minutes or 90 miles	89	213,133	100.0%	Y	14.1
Urology - Pediatric	60 minutes or 60 miles	190	213,133	100.0%	Y	7.5
Urology - Pediatric	90 minutes or 90 miles	190	213,133	100.0%	Y	7.5

Specialty Care - Neonatology - Pediatric - Non-Dual Under 1 - Less than 100% Standard

October 21, 2021

Neonatology - Pediatric

Total Providers: 256

- Single providers (22)
- ▲ Multiple providers (44)

Neonatology - Under 1 - 1 in 90 Miles

Employee Group

Non-Dual Under 1 (Iowa)

Provider Group

Neonatology - Pediatric

9,492 employee locations

● Without access (125)

The Access Standard is defined as (Non-Dual Under 1 (Iowa)) employees accessing:

1 (Neonatology - Pediatric) provider in 90 miles

Service Areas

□ Iowa

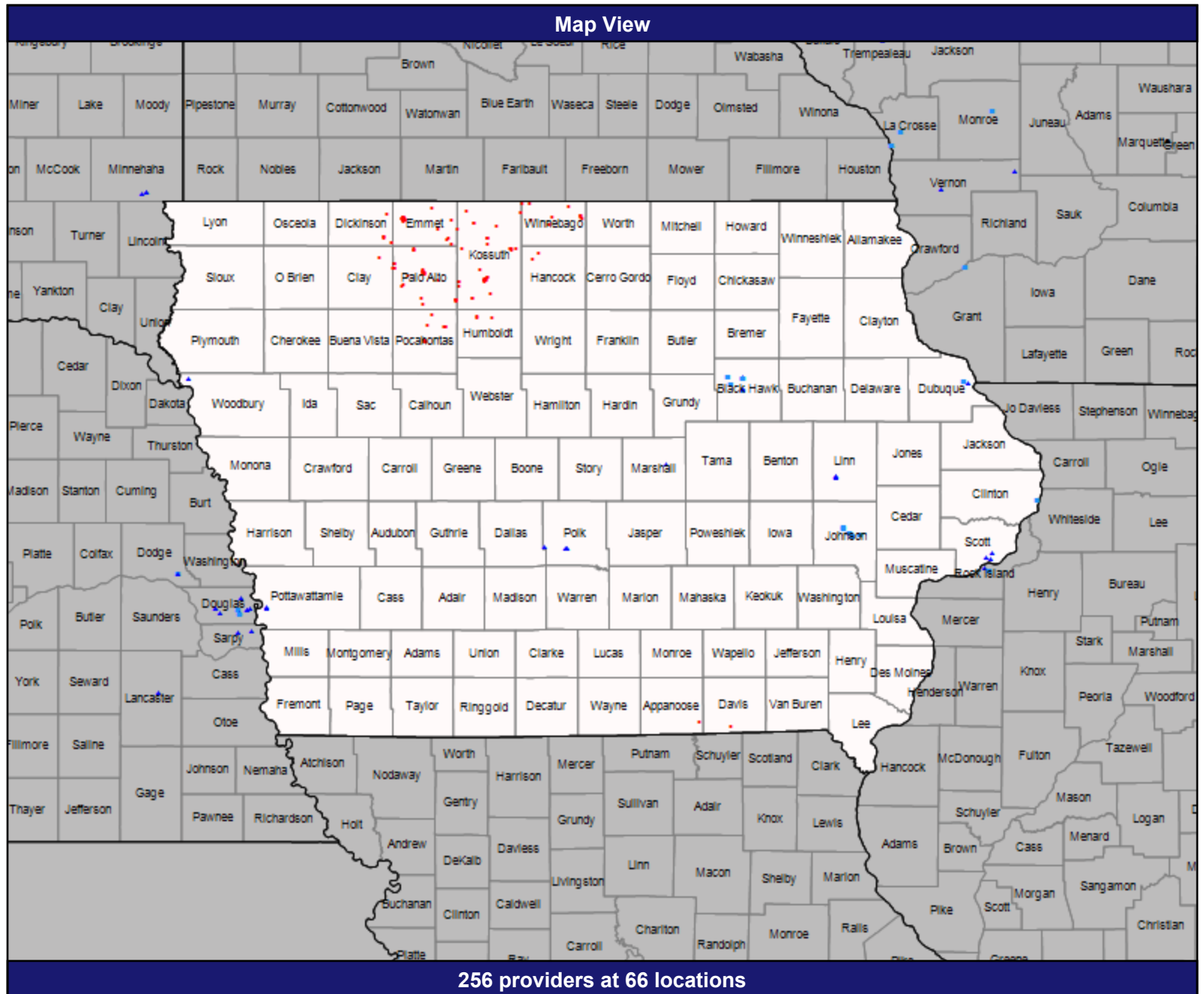
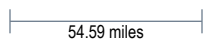


Table 3 - Behavioral Health Section

Table displays the percentage of all members [all age groups] within the contract standards for Behavioral Health providers and whether or not the contract standard was met (Y/N). The contract standard is to have access within 30 minutes or 30 miles , 60 minutes or 60 miles for Urban counties, and 90 minutes or 90 miles for Rural counties from their personal residence for 100% of population. Zip codes with population lesser than 1,000 per square mile are classified as Rural and zip codes with a population of 1,000 or higher per square mile are classified as Urban. Percentages marked in red did not meet contract standards.

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
Behavioral Health - Outpatient	30 minutes or 30 miles	4,305	441,773	100.0%	Y	2.3
Behavioral Health - Inpatient	60 minutes or 60 miles	50	261,144	100.0%	Y	5.8
Behavioral Health - Inpatient	90 minutes or 90 miles	50	180,629	100.0%	Y	21.4

Table 4 - Hospital Section

Table displays the percentage of all members [all age groups] within the contract standards for Hospitals and whether or not the contract standard was met (Y/N). The contract standard is to have access within 30 minutes or 30 miles from personal residence for 100% of population. Percentages in red did not meet contract standards.

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
Hospital	30 minutes or 30 miles	354	441,773	100.0%	Y	4.4

Table 5 - Other Services Section

Table displays the percentage of all members [all age groups] within the contract standards for Other Services (General Optometry, Lab and X-ray services, and Pharmacies) providers and whether or not the contract standard was met (Y/N). The contract standard is to have access within 30 minutes or 30 miles from personal residence for 100% of population. Percentages in red did not meet contract standards.

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
General Optometry	30 minutes or 30 miles	553	441,773	100.0%	Y	3.5
Lab and X-ray Services	30 minutes or 30 miles	153	427,623	96.8%	N	7.2
Pharmacies	30 minutes or 30 miles	983	441,773	100.0%	Y	2.4

Other Services - Lab and X-ray Services - Iowa Members - Less than 100% Standard

October 21, 2021

Lab & Xray

Total Providers: 697

- Single providers (276)
- ▲ Multiple providers (119)

Lab & Xray -1 in 30 Miles

Employee Group

Iowa Members (Iowa)

Provider Group

Lab & Xray

441,773 employee locations

● Without access (14,150)

The Access Standard is defined as (Iowa Members (Iowa)) employees accessing:

1 (Lab & Xray) provider in 30 miles

Service Areas

□ Iowa

54.59 miles

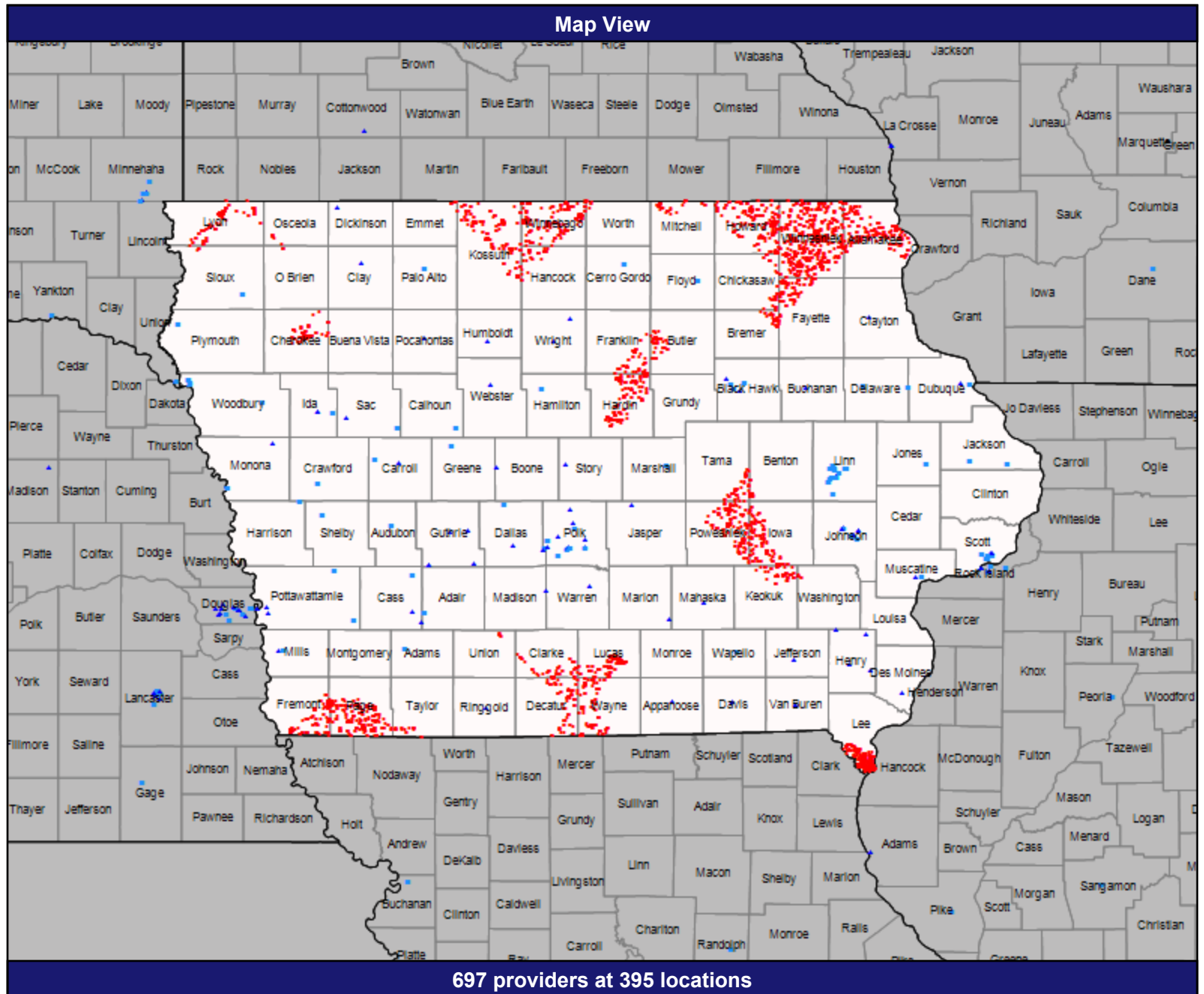


Table 6 - Long- Term Care Services Section

Table displays the percentage of members [Waiver members are identified based on state designation of these members to waiver services] within the contract standards for Long-Term Care Services and whether or not the contract standard was met (Y/N). The contract standard is to have access within 30 minutes or 30 miles in Urban counties, and and 60 minutes or 60 miles for Rural counties from their personal residence for 100% of population. HCBS waiver services may be performed at the member's home, the provider's office, or both. All waiver services have a 2 provider per county standard; however time distance standards only apply to services where members must travel to the provider location. Zip codes with population lesser than 1,000 per square mile are classified as Rural and zip codes with a population of 1,000 or higher per square mile are classified as Urban. Percentages marked in red did not meet contract standards.

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
ICF/ID - Individuals with Intellectual Disabilities	30 minutes or 30 miles	226	793	100.0%	Y	1.3
ICF/ID - Individuals with Intellectual Disabilities	60 minutes or 60 miles	226	508	100.0%	Y	4.0
ICF/SNF - Skilled Nursing Care Facility	30 minutes or 30 miles	532	387	100.0%	Y	2.3
ICF/SNF - Skilled Nursing Care Facility	60 minutes or 60 miles	532	235	100.0%	Y	3.7
AIDS/HIV: Adult Day Care	30 minutes or 30 miles	19	N/A	N/A	Y	N/A
AIDS/HIV: Adult Day Care	60 minutes or 60 miles	19	N/A	N/A	Y	N/A
AIDS/HIV - Counseling Services	30 minutes or 30 miles	1	N/A	N/A	Y	N/A
AIDS/HIV - Counseling Services	60 minutes or 60 miles	1	N/A	N/A	Y	N/A
AIDS/HIV: Respite	30 minutes or 30 miles	97	N/A	N/A	Y	N/A
AIDS/HIV: Respite	60 minutes or 60 miles	97	N/A	N/A	Y	N/A
BI: Adult Day Care	30 minutes or 30 miles	19	24	100.0%	Y	7.0
BI: Adult Day Care	60 minutes or 60 miles	19	5	100.0%	Y	7.2
BI: Prevocational Services	30 minutes or 30 miles	24	N/A	N/A	Y	N/A

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
BI: Prevocational Services	60 minutes or 60 miles	24	1	100.0%	Y	19.3
BI: Supported Employment	30 minutes or 30 miles	79	21	100.0%	Y	3.6
BI: Supported Employment	60 minutes or 60 miles	79	20	100.0%	Y	5.2
BI: IMMT	30 minutes or 30 miles	15	1	100.0%	Y	3.0
BI: IMMT	60 minutes or 60 miles	15	2	100.0%	Y	13.0
BI - Respite	30 minutes or 30 miles	97	137	100.0%	Y	3.2
BI - Respite	60 minutes or 60 miles	97	97	100.0%	Y	6.0
BI - Transportation	30 minutes or 30 miles	10	3	75.0%	N	14.3
BI - Transportation	60 minutes or 60 miles	10	4	100.0%	Y	40.1
CMH: Respite	30 minutes or 30 miles	97	234	100.0%	Y	3.7
CMH: Respite	60 minutes or 60 miles	97	173	100.0%	Y	5.5
Elderly: Adult Day Care	30 minutes or 30 miles	19	29	100.0%	Y	2.9
Elderly: Adult Day Care	60 minutes or 60 miles	19	3	100.0%	Y	1.2
Elderly - Respite	30 minutes or 30 miles	97	23	100.0%	Y	3.4
Elderly - Respite	60 minutes or 60 miles	97	14	100.0%	Y	6.0
Elderly - Transportation	30 minutes or 30 miles	10	6	100.0%	Y	18.0
Elderly - Transportation	60 minutes or 60 miles	10	3	100.0%	Y	27.6
HD: Adult Day Care	30 minutes or 30 miles	19	5	100.0%	Y	2.7
HD: Adult Day Care	60 minutes or 60 miles	19	2	100.0%	Y	18.0
HD: Counseling Services	30 minutes or 30 miles	1	N/A	N/A	Y	N/A
HD: Counseling Services	60 minutes or 60 miles	1	N/A	N/A	Y	N/A
HD - IMMT	30 minutes or 30 miles	15	2	100.0%	Y	8.3
HD - IMMT	60 minutes or 60 miles	15	6	100.0%	Y	7.6

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
HD - Respite	30 minutes or 30 miles	97	332	100.0%	Y	3.6
HD - Respite	60 minutes or 60 miles	97	171	100.0%	Y	5.9
ID: Adult Day Care	30 minutes or 30 miles	19	132	100.0%	Y	3.1
ID: Adult Day Care	60 minutes or 60 miles	19	53	100.0%	Y	6.7
ID: Day Habilitation	30 minutes or 30 miles	111	1,152	100.0%	Y	2.3
ID: Day Habilitation	60 minutes or 60 miles	111	1,102	100.0%	Y	3.6
ID: Prevocational Services	30 minutes or 30 miles	24	32	94.1%	N	4.5
ID: Prevocational Services	60 minutes or 60 miles	24	56	78.9%	N	9.3
ID: Supported Employment	30 minutes or 30 miles	79	535	100.0%	Y	3.3
ID: Supported Employment	60 minutes or 60 miles	79	733	100.0%	Y	4.4
ID - IMMT	30 minutes or 30 miles	15	6	100.0%	Y	6.4
ID - IMMT	60 minutes or 60 miles	15	1	100.0%	Y	12.9
ID - Respite	30 minutes or 30 miles	97	858	100.0%	Y	3.6
ID - Respite	60 minutes or 60 miles	97	516	100.0%	Y	5.7
ID - Transportation	30 minutes or 30 miles	10	73	100.0%	Y	12.7
ID - Transportation	60 minutes or 60 miles	10	56	96.6%	N	21.5
PD - Transportation	30 minutes or 30 miles	10	1	50.0%	N	1.7
PD - Transportation	60 minutes or 60 miles	10	N/A	N/A	Y	N/A
Hab - Day Habilitation	30 minutes or 30 miles	111	5	100.0%	Y	3.2
Hab - Day Habilitation	60 minutes or 60 miles	111	6	100.0%	Y	4.8
Hab - Prevocational Services	30 minutes or 30 miles	24	N/A	N/A	Y	N/A
Hab - Prevocational Services	60 minutes or 60 miles	24	1	100.0%	Y	28.7

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
Hab - Supported Employment	30 minutes or 30 miles	79	4	100.0%	Y	0.8
Hab - Supported Employment	60 minutes or 60 miles	79	3	100.0%	Y	5.3

Long - Term Care Services - BI - Transportation - BI Urban Members - < 100% Standard

October 21, 2021

BI - Transportation

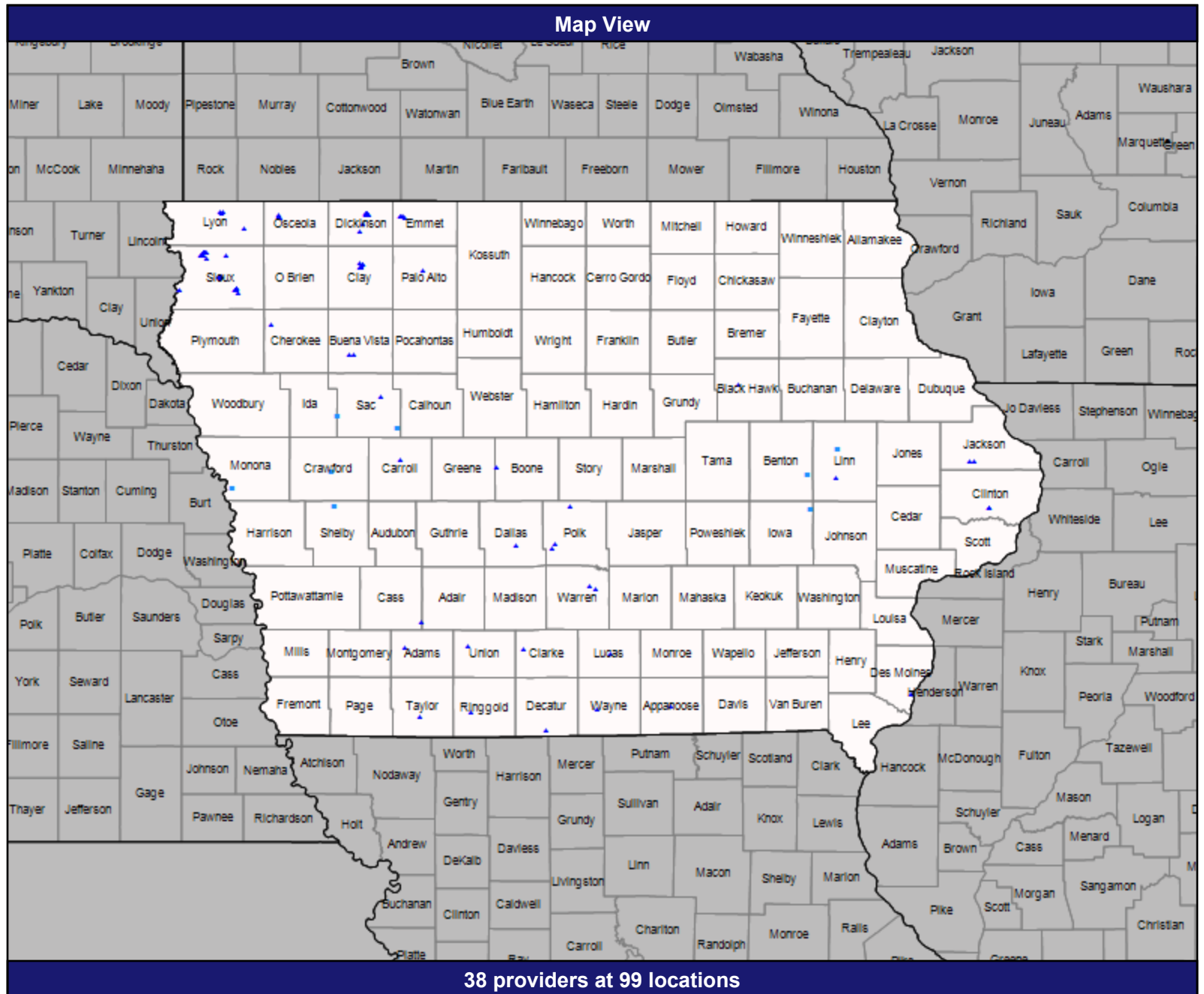
Total Providers: 38

- Single providers (8)
- ▲ Multiple providers (91)

Service Areas

□ Iowa

54.59 miles



Long - Term Care Services - ID - Transportation - ID Rural Members - < 100% Standard

October 21, 2021

ID - Transportation

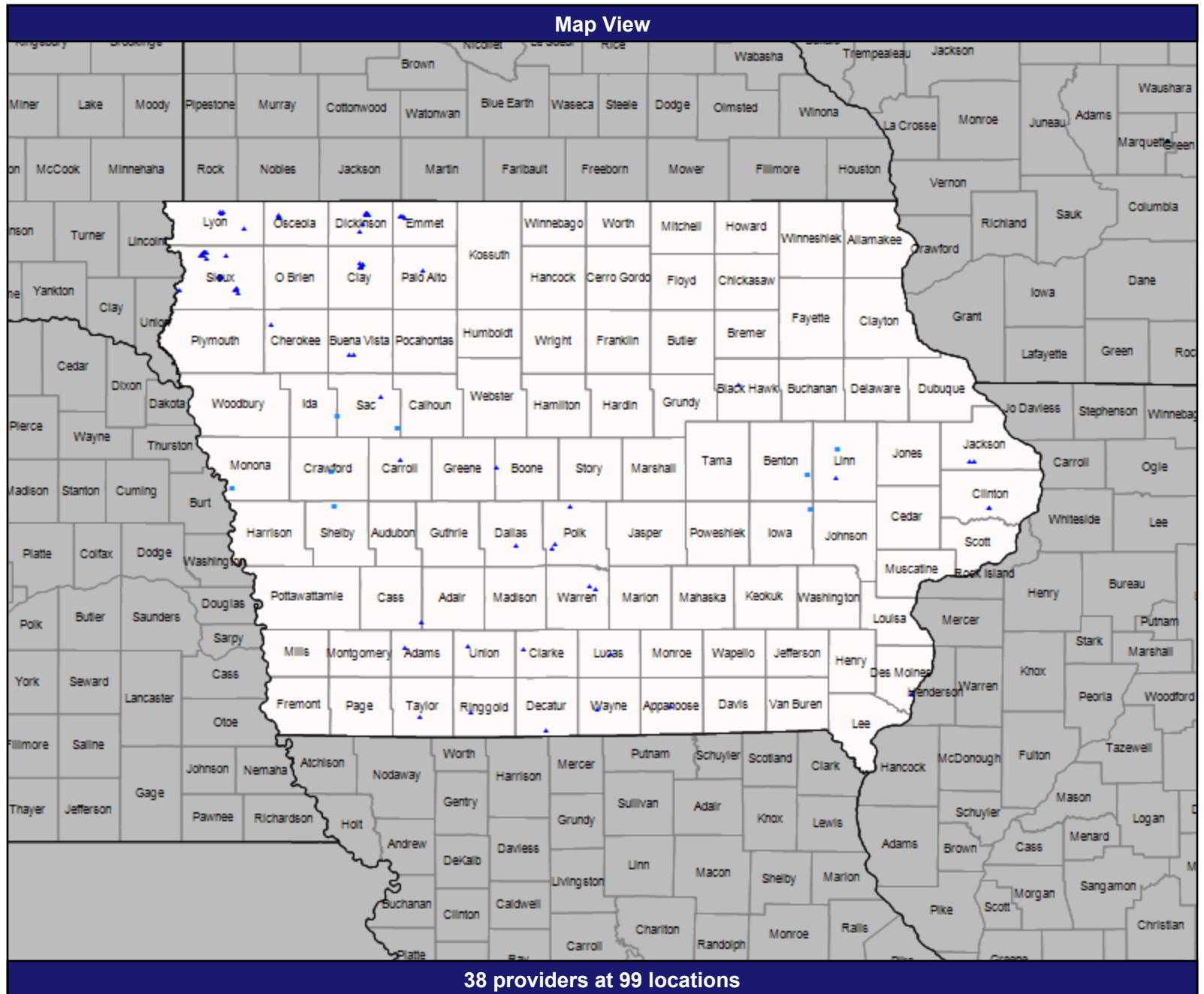
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Service Areas

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Long - Term Care Services - PD - Transportation - PD Urban Members - < 100% Standard

October 21, 2021

PD - Transportation

Total Providers: 38

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Service Areas

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54.59 miles

