

Amerigroup Iowa, Inc.

Managed Care Network Geographic Access Reports

Reporting Period: SFY2021 Q4

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Table 1 - Primary Care Provider (PCP) Section

Table displays the percentage of members within the contract standards for Adult [all adults 19 years or older] and Pediatric [all children with age 0 to 18] PCP Providers and whether or not the contract standard was met (Y/N). The contract standard is to have access within 30 minutes or 30 miles from their personal residence for 100% of population. Percentages marked in red did not meet contract standards.

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
Adult - PCP	30 minutes or 30 miles	6,632	224,574	100.0%	Y	1.8
Pediatric - PCP	30 minutes or 30 miles	6,666	211,406	100.0%	Y	2.0

Table 2 - Specialty Care Section

Table displays the percentage of members within the contract standards for Specialty Care Adult [all adults 19 years or older] and Pediatric [all children with age 0 to 18] , OB/GYN [all females with age 12 or older], and Neonatology [all newborns with age less than 1] providers and whether or not the contract standard was met (Y/N). The contract standard is to have access within 60 minutes or 60 miles for 75% of population, and 90 minutes or 90 miles for 100% of population from their personal residence. Percentages marked in red did not meet contract standards.

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
Allergy - Adult	60 minutes or 60 miles	78	183,234	99.3%	Y	12.7
Allergy - Adult	90 minutes or 90 miles	78	184,433	100.0%	Y	13.1
Cardiology - Adult	60 minutes or 60 miles	561	184,433	100.0%	Y	5.3
Cardiology - Adult	90 minutes or 90 miles	561	184,433	100.0%	Y	5.3
Dermatology - Adult	60 minutes or 60 miles	146	183,801	99.7%	Y	12.7
Dermatology - Adult	90 minutes or 90 miles	146	184,433	100.0%	Y	12.9
Endocrinology - Adult	60 minutes or 60 miles	132	178,381	96.7%	Y	15.6
Endocrinology - Adult	90 minutes or 90 miles	132	184,433	100.0%	Y	17.4
Gastroenterology - Adult	60 minutes or 60 miles	297	182,705	99.1%	Y	13.3
Gastroenterology - Adult	90 minutes or 90 miles	297	184,433	100.0%	Y	13.8
General Surgery - Adult	60 minutes or 60 miles	614	184,433	100.0%	Y	4.4
General Surgery - Adult	90 minutes or 90 miles	614	184,433	100.0%	Y	4.4
Nephrology - Adult	60 minutes or 60 miles	378	184,433	100.0%	Y	7.2
Nephrology - Adult	90 minutes or 90 miles	378	184,433	100.0%	Y	7.2
Neurology - Adult	60 minutes or 60 miles	435	184,433	100.0%	Y	8.9
Neurology - Adult	90 minutes or 90 miles	435	184,433	100.0%	Y	8.9
Neurosurgery - Adult	60 minutes or 60 miles	123	169,619	92.0%	Y	14.9
Neurosurgery - Adult	90 minutes or 90 miles	123	184,422	100.0%	Y	19.3
OB/GYN - Adult	60 minutes or 60 miles	402	146,051	100.0%	Y	5.6

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
OB/GYN - Adult	90 minutes or 90 miles	402	146,051	100.0%	Y	5.6
Occupational Therapy - Adult	60 minutes or 60 miles	497	184,433	100.0%	Y	3.7
Occupational Therapy - Adult	90 minutes or 90 miles	497	184,433	100.0%	Y	3.7
Oncology/Hematology - Adult	60 minutes or 60 miles	426	184,433	100.0%	Y	7.2
Oncology/Hematology - Adult	90 minutes or 90 miles	426	184,433	100.0%	Y	7.2
Ophthalmology - Adult	60 minutes or 60 miles	256	184,433	100.0%	Y	6.9
Ophthalmology - Adult	90 minutes or 90 miles	256	184,433	100.0%	Y	6.9
Orthopedics - Adult	60 minutes or 60 miles	574	184,433	100.0%	Y	4.8
Orthopedics - Adult	90 minutes or 90 miles	574	184,433	100.0%	Y	4.8
Otolaryngology (ENT) - Adult	60 minutes or 60 miles	220	184,433	100.0%	Y	6.3
Otolaryngology (ENT) - Adult	90 minutes or 90 miles	220	184,433	100.0%	Y	6.3
Pathology - Adult	60 minutes or 60 miles	302	184,433	100.0%	Y	11.1
Pathology - Adult	90 minutes or 90 miles	302	184,433	100.0%	Y	11.1
Physical Therapy- Adult	60 minutes or 60 miles	1,697	184,433	100.0%	Y	2.8
Physical Therapy- Adult	90 minutes or 90 miles	1,697	184,433	100.0%	Y	2.8
Psychiatry- Adult	60 minutes or 60 miles	810	184,433	100.0%	Y	4.4
Psychiatry- Adult	90 minutes or 90 miles	810	184,433	100.0%	Y	4.4
Pulmonology - Adult	60 minutes or 60 miles	298	184,420	100.0%	Y	9.9
Pulmonology - Adult	90 minutes or 90 miles	298	184,433	100.0%	Y	9.9
Radiology - Adult	60 minutes or 60 miles	1,146	184,433	100.0%	Y	5.2
Radiology - Adult	90 minutes or 90 miles	1,146	184,433	100.0%	Y	5.2
Reconstructive Surgery - Adult	60 minutes or 60 miles	66	182,498	99.0%	Y	14.5

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
Reconstructive Surgery - Adult	90 minutes or 90 miles	66	184,433	100.0%	Y	15.1
Rheumatology - Adult	60 minutes or 60 miles	86	181,422	98.4%	Y	14.1
Rheumatology - Adult	90 minutes or 90 miles	86	184,433	100.0%	Y	15.0
Speech Therapy - Adult	60 minutes or 60 miles	273	182,663	99.0%	Y	10.3
Speech Therapy - Adult	90 minutes or 90 miles	273	184,433	100.0%	Y	10.9
Urology - Adult	60 minutes or 60 miles	187	184,433	100.0%	Y	7.0
Urology - Adult	90 minutes or 90 miles	187	184,433	100.0%	Y	7.0
Allergy - Pediatric	60 minutes or 60 miles	79	210,356	99.5%	Y	13.7
Allergy - Pediatric	90 minutes or 90 miles	79	211,402	100.0%	Y	14.0
Cardiology - Pediatric	60 minutes or 60 miles	565	211,402	100.0%	Y	5.7
Cardiology - Pediatric	90 minutes or 90 miles	565	211,402	100.0%	Y	5.7
Dermatology - Pediatric	60 minutes or 60 miles	146	210,677	99.7%	Y	13.6
Dermatology - Pediatric	90 minutes or 90 miles	146	211,402	100.0%	Y	13.7
Endocrinology - Pediatric	60 minutes or 60 miles	132	204,090	96.5%	Y	16.4
Endocrinology - Pediatric	90 minutes or 90 miles	132	211,402	100.0%	Y	18.3
Gastroenterology - Pediatric	60 minutes or 60 miles	297	209,336	99.0%	Y	14.3
Gastroenterology - Pediatric	90 minutes or 90 miles	297	211,402	100.0%	Y	14.8
General Surgery - Pediatric	60 minutes or 60 miles	614	211,402	100.0%	Y	4.7
General Surgery - Pediatric	90 minutes or 90 miles	614	211,402	100.0%	Y	4.7
Neonatology - Pediatric	60 minutes or 60 miles	255	7,823	83.4%	Y	15.2
Neonatology - Pediatric	90 minutes or 90 miles	255	9,229	98.4%	N	23.7
Nephrology - Pediatric	60 minutes or 60 miles	215	211,402	100.0%	Y	9.1
Nephrology - Pediatric	90 minutes or 90 miles	215	211,402	100.0%	Y	9.1

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
Neurology - Pediatric	60 minutes or 60 miles	591	211,402	100.0%	Y	8.7
Neurology - Pediatric	90 minutes or 90 miles	591	211,402	100.0%	Y	8.7
Oncology/ Hematology - Pediatric	60 minutes or 60 miles	427	211,402	100.0%	Y	7.8
Oncology/ Hematology - Pediatric	90 minutes or 90 miles	427	211,402	100.0%	Y	7.8
Ophthalmology - Pediatric	60 minutes or 60 miles	256	211,402	100.0%	Y	7.5
Ophthalmology - Pediatric	90 minutes or 90 miles	256	211,402	100.0%	Y	7.5
Orthopedics - Pediatric	60 minutes or 60 miles	575	211,402	100.0%	Y	5.1
Orthopedics - Pediatric	90 minutes or 90 miles	575	211,402	100.0%	Y	5.1
Otolaryngology (ENT) - Pediatric	60 minutes or 60 miles	221	211,402	100.0%	Y	6.7
Otolaryngology (ENT) - Pediatric	90 minutes or 90 miles	221	211,402	100.0%	Y	6.7
Pulmonology - Pediatric	60 minutes or 60 miles	303	211,390	100.0%	Y	10.4
Pulmonology - Pediatric	90 minutes or 90 miles	303	211,402	100.0%	Y	10.4
Rheumatology - Pediatric	60 minutes or 60 miles	86	208,082	98.4%	Y	15.0
Rheumatology - Pediatric	90 minutes or 90 miles	86	211,402	100.0%	Y	15.8
Urology - Pediatric	60 minutes or 60 miles	187	211,402	100.0%	Y	7.4
Urology - Pediatric	90 minutes or 90 miles	187	211,402	100.0%	Y	7.4

Specialty Care - Neonatology - Pediatric - Non-Dual Under 1 - Less than 100% Standard

July 8, 2021

Neonatology - Pediatric

Total Providers: 255

- Single providers (19)
- ▲ Multiple providers (44)

Neonatology - Under 1 - 1 in 90 Miles

Employee Group

Non-Dual Under 1 (Iowa)

Provider Group

Neonatology - Pediatric

9,378 employee locations

● Without access (149)

The Access Standard is defined as (Non-Dual Under 1 (Iowa)) employees accessing:

1 (Neonatology - Pediatric) provider in 90 miles

Service Areas

□ Iowa

54.59 miles

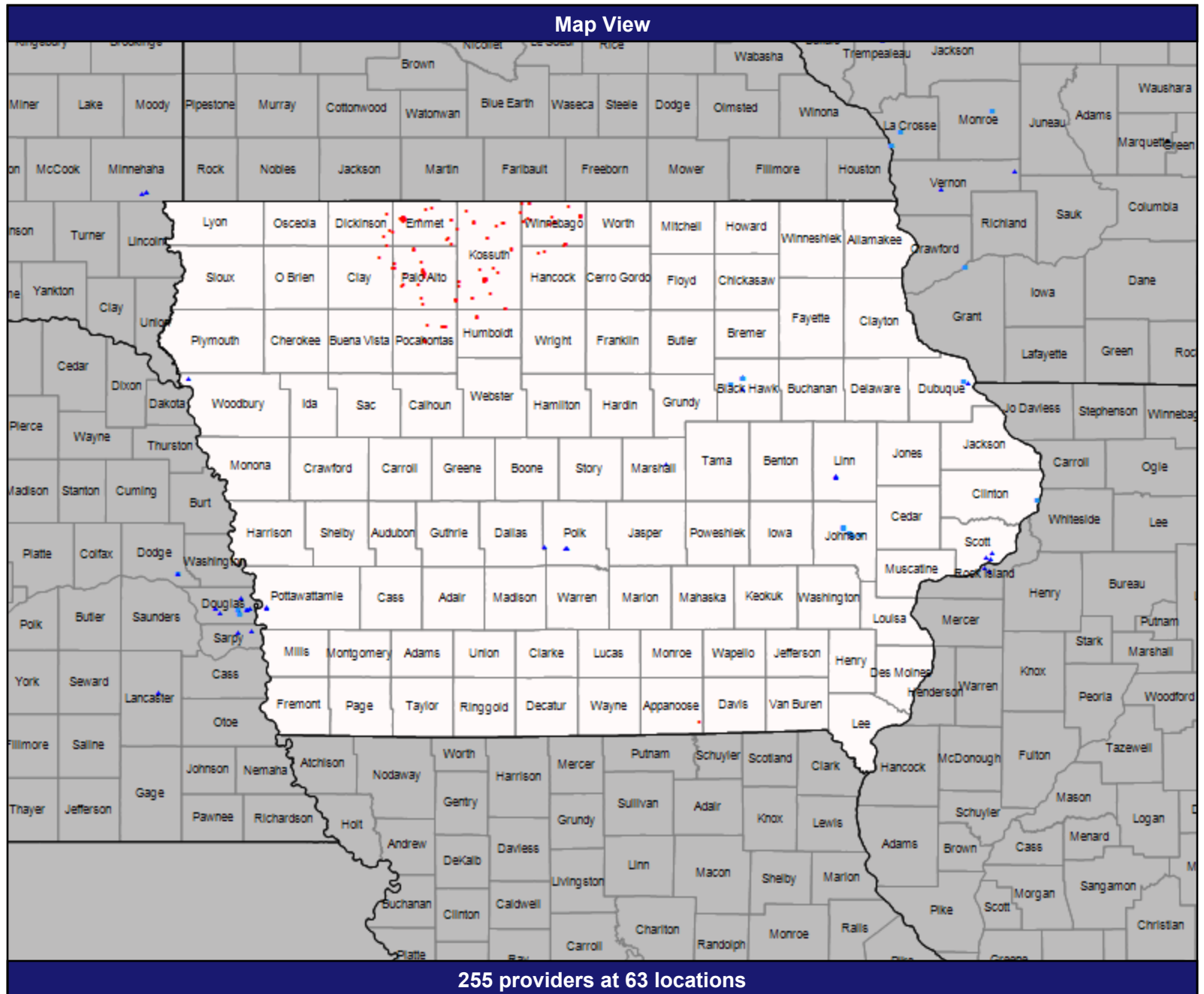


Table 3 - Behavioral Health Section

Table displays the percentage of all members [all age groups] within the contract standards for Behavioral Health providers and whether or not the contract standard was met (Y/N). The contract standard is to have access within 30 minutes or 30 miles , 60 minutes or 60 miles for Urban counties, and 90 minutes or 90 miles for Rural counties from their personal residence for 100% of population. Zip codes with population lesser than 1,000 per square mile are classified as Rural and zip codes with a population of 1,000 or higher per square mile are classified as Urban. Percentages marked in red did not meet contract standards.

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
Behavioral Health - Outpatient	30 minutes or 30 miles	4,205	435,980	100.0%	Y	2.3
Behavioral Health - Inpatient	60 minutes or 60 miles	50	257,612	100.0%	Y	5.8
Behavioral Health - Inpatient	90 minutes or 90 miles	50	178,368	100.0%	Y	21.4

Table 4 - Hospital Section

Table displays the percentage of all members [all age groups] within the contract standards for Hospitals and whether or not the contract standard was met (Y/N). The contract standard is to have access within 30 minutes or 30 miles from personal residence for 100% of population. Percentages in red did not meet contract standards.

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
Hospital	30 minutes or 30 miles	353	435,980	100.0%	Y	4.4

Table 5 - Other Services Section

Table displays the percentage of all members [all age groups] within the contract standards for Other Services (General Optometry, Lab and X-ray services, and Pharmacies) providers and whether or not the contract standard was met (Y/N). The contract standard is to have access within 30 minutes or 30 miles from personal residence for 100% of population. Percentages in red did not meet contract standards.

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
General Optometry	30 minutes or 30 miles	547	435,980	100.0%	Y	3.5
Lab and X-ray Services	30 minutes or 30 miles	153	424,683	97.4%	N	7.1
Pharmacies	30 minutes or 30 miles	979	435,980	100.0%	Y	2.4

Other Services - Lab and X-ray Services - Iowa Members - Less than 100% Standard

July 8, 2021

Lab & Xray

Total Providers: 610

- Single providers (277)
- ▲ Multiple providers (109)

Lab & Xray -1 in 30 Miles

Employee Group
Iowa Members (Iowa)

Provider Group
Lab & Xray

435,980 employee locations

- Without access (11,297)

The Access Standard is defined as (Iowa Members (Iowa)) employees accessing:

- 1 (Lab & Xray) provider in 30 miles

Service Areas

- Iowa

54.59 miles

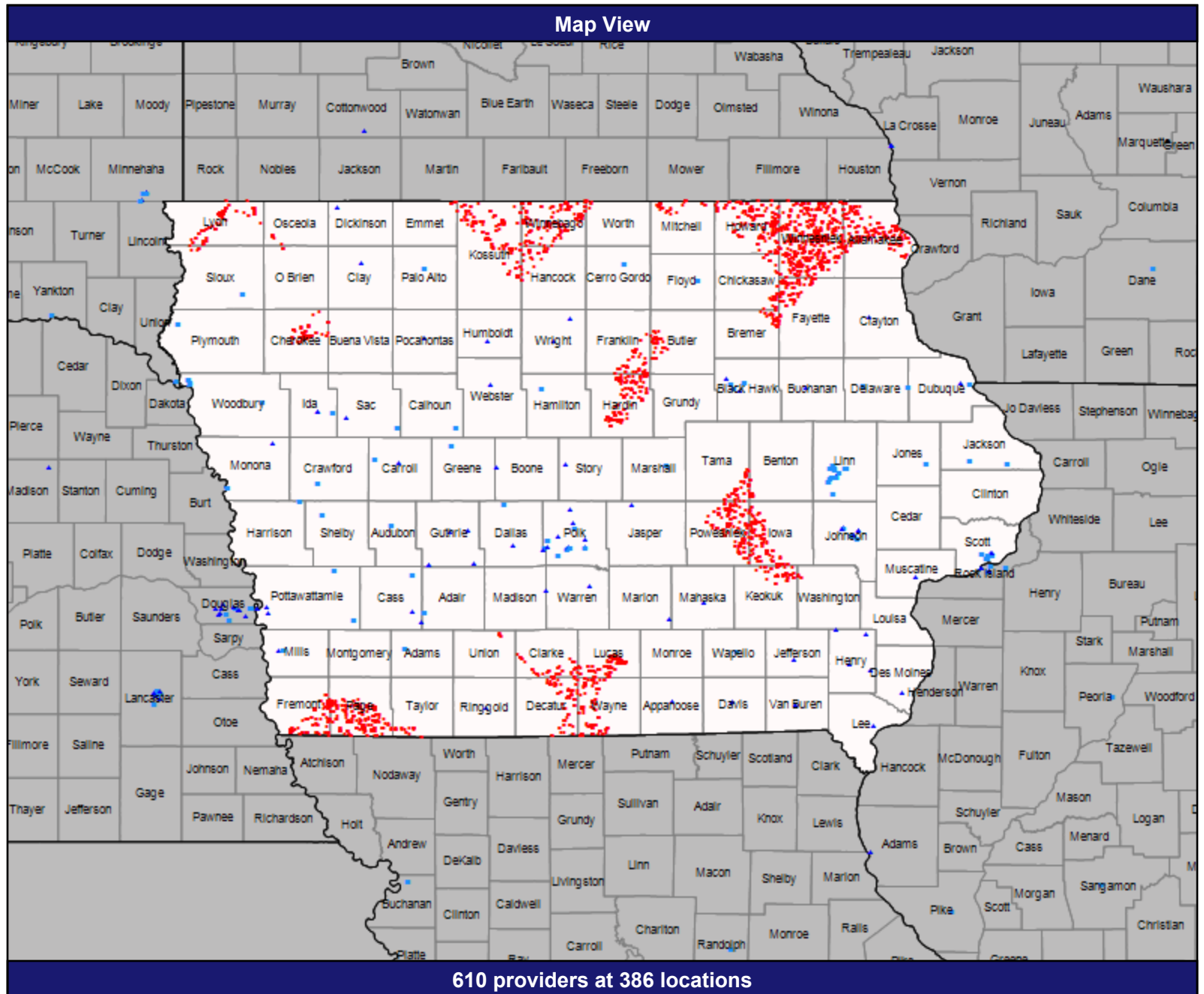


Table 6 - Long- Term Care Services Section

Table displays the percentage of members [Waiver members are identified based on state designation of these members to waiver services] within the contract standards for Long-Term Care Services and whether or not the contract standard was met (Y/N). The contract standard is to have access within 30 minutes or 30 miles in Urban counties, and and 60 minutes or 60 miles for Rural counties from their personal residence for 100% of population. HCBS waiver services may be performed at the member's home, the provider's office, or both. All waiver services have a 2 provider per county standard; however time distance standards only apply to services where members must travel to the provider location. Zip codes with population lesser than 1,000 per square mile are classified as Rural and zip codes with a population of 1,000 or higher per square mile are classified as Urban. Percentages marked in red did not meet contract standards.

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
ICF/ID - Individuals with Intellectual Disabilities	30 minutes or 30 miles	226	798	100.0%	Y	1.3
ICF/ID - Individuals with Intellectual Disabilities	60 minutes or 60 miles	226	517	100.0%	Y	4.0
ICF/SNF - Skilled Nursing Care Facility	30 minutes or 30 miles	529	388	100.0%	Y	2.3
ICF/SNF - Skilled Nursing Care Facility	60 minutes or 60 miles	529	233	100.0%	Y	3.7
AIDS/HIV: Adult Day Care	30 minutes or 30 miles	21			Y	
AIDS/HIV: Adult Day Care	60 minutes or 60 miles	21			Y	
AIDS/HIV - Counseling Services	30 minutes or 30 miles	1			Y	
AIDS/HIV - Counseling Services	60 minutes or 60 miles	1			Y	
AIDS/HIV: Respite	30 minutes or 30 miles	104			Y	
AIDS/HIV: Respite	60 minutes or 60 miles	104			Y	
BI: Adult Day Care	30 minutes or 30 miles	21	22	100.0%	Y	7.0
BI: Adult Day Care	60 minutes or 60 miles	21	5	100.0%	Y	11.7
BI: Prevocational Services	30 minutes or 30 miles	26	1	100.0%	Y	1.5

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
BI: Prevocational Services	60 minutes or 60 miles	26	4	100.0%	Y	7.5
BI: Supported Employment	30 minutes or 30 miles	82	22	100.0%	Y	3.5
BI: Supported Employment	60 minutes or 60 miles	82	22	100.0%	Y	5.7
BI: IMMT	30 minutes or 30 miles	16	2	100.0%	Y	2.3
BI: IMMT	60 minutes or 60 miles	16	1	100.0%	Y	14.3
BI - Respite	30 minutes or 30 miles	104	140	100.0%	Y	3.3
BI - Respite	60 minutes or 60 miles	104	95	100.0%	Y	5.7
BI - Transportation	30 minutes or 30 miles	19	4	100.0%	Y	11.6
BI - Transportation	60 minutes or 60 miles	19	3	100.0%	Y	20.4
CMH: Respite	30 minutes or 30 miles	104	235	100.0%	Y	3.5
CMH: Respite	60 minutes or 60 miles	104	157	100.0%	Y	4.1
Elderly: Adult Day Care	30 minutes or 30 miles	21	29	100.0%	Y	3.9
Elderly: Adult Day Care	60 minutes or 60 miles	21	3	100.0%	Y	1.2
Elderly - Respite	30 minutes or 30 miles	104	22	100.0%	Y	3.5
Elderly - Respite	60 minutes or 60 miles	104	13	100.0%	Y	4.9
Elderly - Transportation	30 minutes or 30 miles	19	6	100.0%	Y	18.0
Elderly - Transportation	60 minutes or 60 miles	19	3	100.0%	Y	27.2
HD: Adult Day Care	30 minutes or 30 miles	21	4	100.0%	Y	2.2
HD: Adult Day Care	60 minutes or 60 miles	21	2	100.0%	Y	18.0
HD: Counseling Services	30 minutes or 30 miles	1			Y	
HD: Counseling Services	60 minutes or 60 miles	1			Y	
HD - IMMT	30 minutes or 30 miles	16	2	100.0%	Y	9.3
HD - IMMT	60 minutes or 60 miles	16	6	100.0%	Y	7.6

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
HD - Respite	30 minutes or 30 miles	104	312	100.0%	Y	3.5
HD - Respite	60 minutes or 60 miles	104	156	100.0%	Y	5.3
ID: Adult Day Care	30 minutes or 30 miles	21	128	100.0%	Y	3.8
ID: Adult Day Care	60 minutes or 60 miles	21	55	100.0%	Y	6.6
ID: Day Habilitation	30 minutes or 30 miles	119	1,044	100.0%	Y	2.3
ID: Day Habilitation	60 minutes or 60 miles	119	1,051	100.0%	Y	3.6
ID: Prevocational Services	30 minutes or 30 miles	26	49	100.0%	Y	3.9
ID: Prevocational Services	60 minutes or 60 miles	26	84	100.0%	Y	6.5
ID: Supported Employment	30 minutes or 30 miles	82	511	100.0%	Y	3.4
ID: Supported Employment	60 minutes or 60 miles	82	729	100.0%	Y	4.5
ID - IMMT	30 minutes or 30 miles	16	9	100.0%	Y	5.5
ID - IMMT	60 minutes or 60 miles	16	1	100.0%	Y	12.9
ID - Respite	30 minutes or 30 miles	104	790	100.0%	Y	3.6
ID - Respite	60 minutes or 60 miles	104	487	100.0%	Y	5.4
ID - Transportation	30 minutes or 30 miles	19	70	100.0%	Y	11.1
ID - Transportation	60 minutes or 60 miles	19	51	98.1%	N	17.6
PD - Transportation	30 minutes or 30 miles	19	2	100.0%	Y	2.5
PD - Transportation	60 minutes or 60 miles	19			Y	
Hab - Day Habilitation	30 minutes or 30 miles	119	11	100.0%	Y	2.0
Hab - Day Habilitation	60 minutes or 60 miles	119	8	100.0%	Y	5.6
Hab - Prevocational Services	30 minutes or 30 miles	26			Y	
Hab - Prevocational Services	60 minutes or 60 miles	26			Y	

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
Hab - Supported Employment	30 minutes or 30 miles	82	5	100.0%	Y	3.6
Hab - Supported Employment	60 minutes or 60 miles	82	3	100.0%	Y	4.8

Long - Term Care Services - ID - Transportation - ID Rural Members - < 100% Standard

July 8, 2021

ID - Transportation

Total Providers: 73

- Single providers (8)
- ▲ Multiple providers (140)

Service Areas

□ Iowa

54.59 miles

