

Iowa Total Care

Managed Care Network Geographic Access Reports

Reporting Period: SFY2021 Q2

Date Prepared: 1/12/2021

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**Table 1: Provider Category - Primary Care Provider**

Table displays the percentage of members within the contract standards for Adult [all adults 19 years or older] and Pediatric [all children with age 0 to 18] PCP providers and whether or not the contract standard was met (Y/N). The contract standard is have access within 30 minutes or miles from their personal residence for 100% of population. Percentages marked in red did not meet contract standards.

Provider Category	Provider Type	Time/Distance Standard	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Primary Care Provider	Adult - PCP	30 minutes or miles	160,490	100.0%	Y	2.0
Primary Care Provider	Pediatric - PCP	30 minutes or miles	136,490	100.0%	Y	2.1

**Table 2: Provider Category – Specialty Care**

Table displays the percentage of members within the contract standards for Specialty Care Adult [all adults 19 years or older] and Pediatric [all children with age 0 to 18], OB/GYN [all females with age 12 or older], and Neonatology [all newborns with age less than 1] providers and whether or not the contract standard was met (Y/N). The contract standard is have access within 60 minutes or miles for 75% of population, and 90 minutes or miles for 99.5% of population from their personal residence. Percentages marked in **red** did not meet contract standards.

Provider Category	Provider Type	Time/Distance Standard	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Specialty Care	Allergy - Adult	60 minutes or miles	144,630	100.0%	Y	11.7
Specialty Care	Allergy - Adult	90 minutes or miles	144,630	100.0%	Y	11.7
Specialty Care	Cardiology - Adult	60 minutes or miles	144,630	100.0%	Y	4.9
Specialty Care	Cardiology - Adult	90 minutes or miles	144,630	100.0%	Y	4.9
Specialty Care	Dermatology - Adult	60 minutes or miles	144,630	100.0%	Y	12.0
Specialty Care	Dermatology - Adult	90 minutes or miles	144,630	100.0%	Y	12.0
Specialty Care	Endocrinology - Adult	60 minutes or miles	144,630	89.7%	Y	20.7
Specialty Care	Endocrinology - Adult	90 minutes or miles	144,630	100.0%	Y	20.7
Specialty Care	Gastroenterology - Adult	60 minutes or miles	144,630	100.0%	Y	10.0
Specialty Care	Gastroenterology - Adult	90 minutes or miles	144,630	100.0%	Y	10.0
Specialty Care	General Surgery - Adult	60 minutes or miles	144,630	100.0%	Y	4.3
Specialty Care	General Surgery - Adult	90 minutes or miles	144,630	100.0%	Y	4.3
Specialty Care	Nephrology - Adult	60 minutes or miles	144,630	99.8%	Y	10.2
Specialty Care	Nephrology - Adult	90 minutes or miles	144,630	100.0%	Y	10.2
Specialty Care	Neurology - Adult	60 minutes or miles	144,630	100.0%	Y	7.9
Specialty Care	Nephrology - Adult	90 minutes or miles	144,630	100.0%	Y	7.9
Specialty Care	Neurosurgery - Adult	60 minutes or miles	144,630	100.0%	Y	15.4
Specialty Care	Neurosurgery - Adult	90 minutes or miles	144,630	100.0%	Y	15.4
Specialty Care	OB/GYN - Adult	60 minutes or miles	106,694	100.0%	Y	5.4
Specialty Care	OB/GYN - Adult	90 minutes or miles	106,694	100.0%	Y	5.4
Specialty Care	Occupational Therapy - Adult	60 minutes or miles	144,630	100.0%	Y	7.2
Specialty Care	Occupational Therapy - Adult	90 minutes or miles	144,630	100.0%	Y	7.2
Specialty Care	Oncology/ Hematology - Adult	60 minutes or miles	144,630	100.0%	Y	7.7
Specialty Care	Oncology/ Hematology - Adult	90 minutes or miles	144,630	100.0%	Y	7.7
Specialty Care	Ophthalmology - Adult	60 minutes or miles	144,630	100.0%	Y	6.9

Provider Category	Provider Type	Time/Distance Standard	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Specialty Care	Ophthalmology - Adult	90 minutes or miles	144,630	100.0%	Y	6.9
Specialty Care	Orthopedics - Adult	60 minutes or miles	144,630	100.0%	Y	4.7
Specialty Care	Orthopedics - Adult	90 minutes or miles	144,630	100.0%	Y	4.7
Specialty Care	Otolaryngology (ENT) - Adult	60 minutes or miles	144,630	100.0%	Y	5.5
Specialty Care	Otolaryngology (ENT) - Adult	90 minutes or miles	144,630	100.0%	Y	5.5
Specialty Care	Pathology - Adult	60 minutes or miles	144,630	99.7%	Y	12.7
Specialty Care	Pathology - Adult	90 minutes or miles	144,630	100.0%	Y	12.7
Specialty Care	Physical Therapy- Adult	60 minutes or miles	144,630	100.0%	Y	4.5
Specialty Care	Physical Therapy- Adult	90 minutes or miles	144,630	100.0%	Y	4.5
Specialty Care	Psychiatry- Adult	60 minutes or miles	144,630	100.0%	Y	5.0
Specialty Care	Psychiatry- Adult	90 minutes or miles	144,630	100.0%	Y	5.0
Specialty Care	Pulmonology - Adult	60 minutes or miles	144,630	100.0%	Y	9.3
Specialty Care	Pulmonology - Adult	90 minutes or miles	144,630	100.0%	Y	9.3
Specialty Care	Radiology - Adult	60 minutes or miles	144,630	100.0%	Y	8.2
Specialty Care	Radiology - Adult	90 minutes or miles	144,630	100.0%	Y	8.2
Specialty Care	Reconstructive Surgery - Adult	60 minutes or miles	144,630	98.3%	Y	16.9
Specialty Care	Reconstructive Surgery - Adult	90 minutes or miles	144,630	100.0%	Y	16.9
Specialty Care	Rheumatology - Adult	60 minutes or miles	144,630	99.5%	Y	16.6
Specialty Care	Rheumatology - Adult	90 minutes or miles	144,630	100.0%	Y	16.6
Specialty Care	Speech Therapy - Adult	60 minutes or miles	144,630	99.0%	Y	11.6
Specialty Care	Speech Therapy - Adult	90 minutes or miles	144,630	100.0%	Y	11.6
Specialty Care	Urology - Adult	60 minutes or miles	144,630	100.0%	Y	7.3
Specialty Care	Urology - Adult	90 minutes or miles	144,630	100.0%	Y	7.3
Specialty Care	Allergy - Pediatric	60 minutes or miles	136,484	100.0%	Y	12.5
Specialty Care	Allergy - Pediatric	90 minutes or miles	136,484	100.0%	Y	12.5
Specialty Care	Cardiology - Pediatric	60 minutes or miles	136,484	100.0%	Y	5.2
Specialty Care	Cardiology - Pediatric	90 minutes or miles	136,484	100.0%	Y	5.2
Specialty Care	Dermatology - Pediatric	60 minutes or miles	136,484	100.0%	Y	12.4
Specialty Care	Dermatology - Pediatric	90 minutes or miles	136,484	100.0%	Y	12.4

Provider Category	Provider Type	Time/Distance Standard	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Specialty Care	Endocrinology - Pediatric	60 minutes or miles	136,484	97.6%	Y	15.0
Specialty Care	Endocrinology - Pediatric	90 minutes or miles	136,484	100.0%	Y	15.0
Specialty Care	Gastroenterology - Pediatric	60 minutes or miles	136,484	100.0%	Y	10.5
Specialty Care	Gastroenterology - Pediatric	90 minutes or miles	136,484	100.0%	Y	10.5
Specialty Care	General Surgery - Pediatric	60 minutes or miles	136,484	100.0%	Y	4.5
Specialty Care	General Surgery - Pediatric	90 minutes or miles	136,484	100.0%	Y	4.5
Specialty Care	Neonatology - Pediatric	60 minutes or miles	8,730	83.7%	Y	24.9
Specialty Care	Neonatology - Pediatric	90 minutes or miles	8,730	<b>98.9%</b>	N	24.9
Specialty Care	Nephrology - Pediatric	60 minutes or miles	136,484	99.8%	Y	10.8
Specialty Care	Nephrology - Pediatric	90 minutes or miles	136,484	100.0%	Y	10.8
Specialty Care	Neurology - Pediatric	60 minutes or miles	136,484	100.0%	Y	8.2
Specialty Care	Neurology - Pediatric	90 minutes or miles	136,484	100.0%	Y	8.2
Specialty Care	Oncology/ Hematology - Pediatric	60 minutes or miles	136,484	100.0%	Y	8.5
Specialty Care	Oncology/ Hematology - Pediatric	90 minutes or miles	136,484	100.0%	Y	8.5
Specialty Care	Ophthalmology - Pediatric	60 minutes or miles	136,484	100.0%	Y	7.4
Specialty Care	Ophthalmology - Pediatric	90 minutes or miles	136,484	100.0%	Y	7.4
Specialty Care	Orthopedics - Pediatric	60 minutes or miles	136,484	100.0%	Y	5.1
Specialty Care	Orthopedics - Pediatric	90 minutes or miles	136,484	100.0%	Y	5.1
Specialty Care	Otolaryngology (ENT) - Pediatric	60 minutes or miles	136,484	98.6%	Y	14.5
Specialty Care	Otolaryngology (ENT) - Pediatric	90 minutes or miles	136,484	100.0%	Y	14.5
Specialty Care	Pulmonology - Pediatric	60 minutes or miles	136,484	100.0%	Y	9.5
Specialty Care	Pulmonology - Pediatric	90 minutes or miles	136,484	100.0%	Y	9.5
Specialty Care	Rheumatology - Pediatric	60 minutes or miles	136,484	97.9%	Y	18.3
Specialty Care	Rheumatology - Pediatric	90 minutes or miles	136,484	100.0%	Y	18.3
Specialty Care	Urology - Pediatric	60 minutes or miles	136,484	100.0%	Y	7.6
Specialty Care	Urology - Pediatric	90 minutes or miles	136,484	100.0%	Y	7.6

**Table 3: Provider Category – Behavioral Health**

Table displays the percentage of all members [all age groups] within the contract standards for Behavioral Health providers and whether or not the contract standard was met (Y/N). The contract standard is have access within 30 minutes or miles, 60 minutes or miles for Urban counties, and 90 minutes or miles for Rural counties from their personal residence for 100% of population. Zip codes with population lesser than 1,000 per square mile are classified as Rural and zip codes with a population of 1,000 or higher per square mile are classified as Urban. Percentages marked in red did not meet contract standards.

Provider Category	Provider Type	Time/Distance Standard	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Behavioral Health	Behavioral Health - Outpatient	30 minutes or miles	296,980	100.0%	Y	2.5
Behavioral Health	Behavioral Health - Inpatient - URBAN	60 minutes or miles - URBAN	84,554	100.0%	Y	8.4
Behavioral Health	Behavioral Health - Inpatient - RURAL	90 minutes or miles - RURAL	212,426	100.0%	Y	24.7

Table 4: Provider Category – Hospital

Table displays the percentage of all members [all age groups] within the contract standards for Hospitals and whether or not the contract standard was met (Y/N). The contract standard is have access within 30 minutes or miles from their personal residence for 99.5% of population. Percentages marked in red did not meet contract standards.

Provider Category	Provider Type	Time/Distance Standard	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Hospital	Hospital	30 minutes or miles	296,980	99.9%	Y	5.1



**Table 5: Provider Category – Other Services**

Table displays the percentage of all members [all age groups] within the contract standards for Other Services (General Optometry, Lab and X-Ray Services, and Pharmacies) providers and whether or not the contract standard was met (Y/N). The contract standard is have access within 30 minutes or miles from their personal residence for 100% of population. Percentages marked in **red** did not meet contract standards.

Provider Category	Provider Type	Time/Distance Standard	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Other Services	General Optometry	30 minutes or miles	296,980	100.0%	Y	3.6
Other Services	Lab and X-ray Services	30 minutes or miles	296,980	100.0%	Y	4.6
Other Services	Pharmacies	30 minutes or miles	296,980	100.0%	Y	2.3

**Table 6: Provider Category – Long-Term Care Services**

Table displays the percentage of members [Waiver members are identified based on State designation of these members to waiver services] within the contract standards for Long-Term Care Services providers and whether or not the contract standard was met (Y/N). The contract standard is have access within 30 minutes or miles in Urban counties, and 60 minutes or miles for Rural counties from their personal residence for 100% of population. HCBS waiver services may be performed at the member's home, the provider's office, or both. All waiver services have a 2 provider per county standard; however time distance standards only apply to services where members must travel to the provider location. Zip codes with population lesser than 1,000 per square mile are classified as Rural and zip codes with a population of 1,000 or higher per square mile are classified as Urban. Percentages marked in **red** did not meet contract standards.

Provider Category	Provider Type	Time/Distance Standard	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Long-Term Care Services	ICF/ID - Individuals with Intellectual Disabilities - URBAN	30 minutes or miles - URBAN	84,554	100.0%	Y	1.5
Long-Term Care Services	ICF/ID - Individuals with Intellectual Disabilities - RURAL	60 minutes or miles - RURAL	205,468	100.0%	Y	8.4
Long-Term Care Services	ICF/SNF - Skilled Nursing Care Facility - URBAN	30 minutes or miles - URBAN	81,602	100.0%	Y	1.8
Long-Term Care Services	ICF/SNF - Skilled Nursing Care Facility - RURAL	60 minutes or miles - RURAL	205,468	100.0%	Y	3.5
Long-Term Care Services	AIDS/HIV: Adult Day Care - URBAN	30 minutes or miles - URBAN	0	N/A	Y	N/A
Long-Term Care Services	AIDS/HIV: Adult Day Care - RURAL	60 minutes or miles - RURAL	0	N/A	Y	N/A
Long-Term Care Services	AIDS/HIV - Counseling Services - URBAN	30 minutes or miles - URBAN	0	N/A	Y	N/A
Long-Term Care Services	AIDS/HIV - Counseling Services - RURAL	60 minutes or miles - RURAL	0	N/A	Y	N/A
Long-Term Care Services	AIDS/HIV: Respite - URBAN	30 minutes or miles - URBAN	0	N/A	Y	N/A
Long-Term Care Services	AIDS/HIV: Respite - RURAL	60 minutes or miles - RURAL	1	100.0%	Y	3.2
Long-Term Care Services	BI: Adult Day Care - URBAN	30 minutes or miles - URBAN	20	100.0%	Y	4.1
Long-Term Care Services	BI: Adult Day Care - RURAL	60 minutes or miles - RURAL	44	100.0%	Y	3.6

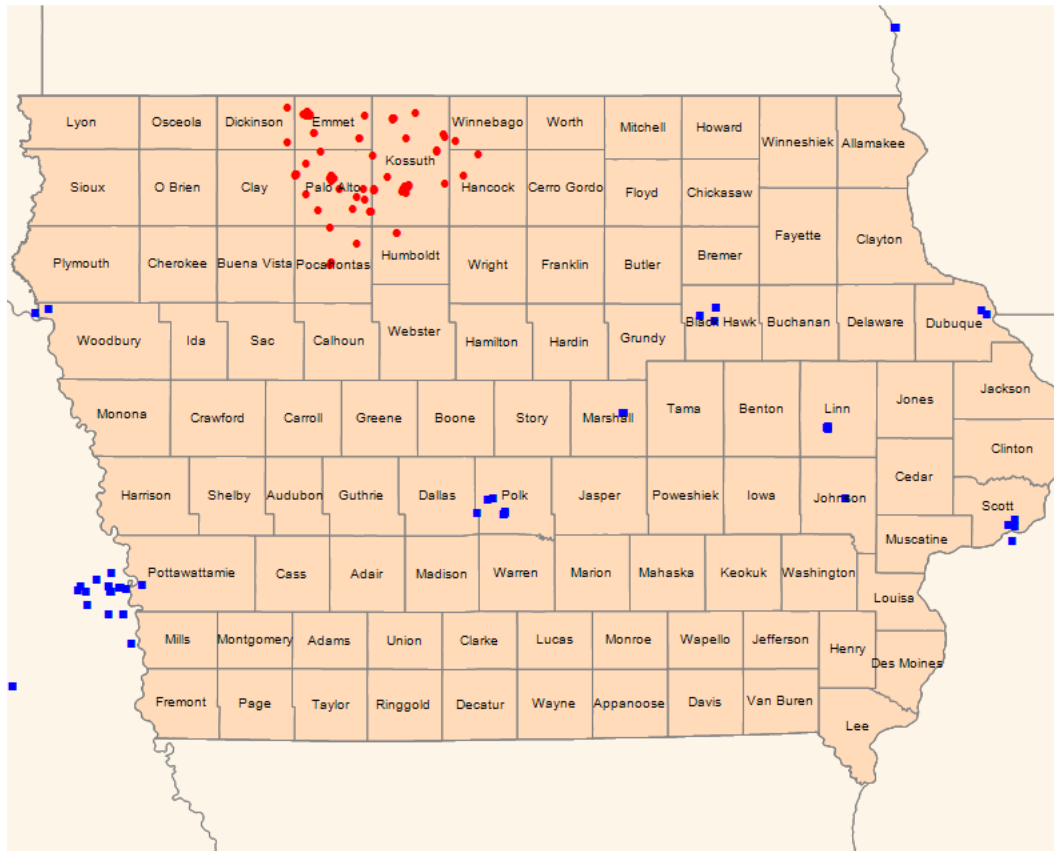
Provider Category	Provider Type	Time/Distance Standard	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Long-Term Care Services	BI: Prevocational Services - URBAN	30 minutes or miles - URBAN	26	100.0%	Y	2.4
Long-Term Care Services	BI: Prevocational Services - RURAL	60 minutes or miles - RURAL	126	100.0%	Y	4.4
Long-Term Care Services	BI: Supported Employment - URBAN	30 minutes or miles - URBAN	28	100.0%	Y	3.0
Long-Term Care Services	BI: Supported Employment - RURAL	60 minutes or miles - RURAL	134	100.0%	Y	4.4
Long-Term Care Services	BI: IMMT - URBAN	30 minutes or miles - URBAN	54	100.0%	Y	2.9
Long-Term Care Services	BI: IMMT - RURAL	60 minutes or miles - RURAL	128	100.0%	Y	7.6
Long-Term Care Services	BI - Respite - URBAN	30 minutes or miles - URBAN	62	100.0%	Y	2.4
Long-Term Care Services	BI - Respite - RURAL	60 minutes or miles - RURAL	217	100.0%	Y	3.6
Long-Term Care Services	BI - Transportation - URBAN	30 minutes or miles - URBAN	24	100.0%	Y	2.3
Long-Term Care Services	BI - Transportation - RURAL	60 minutes or miles - RURAL	56	100.0%	Y	2.4
Long-Term Care Services	CMH: Respite - URBAN	30 minutes or miles - URBAN	28	100.0%	Y	2.3
Long-Term Care Services	CMH: Respite - RURAL	60 minutes or miles - RURAL	78	100.0%	Y	6.4
Long-Term Care Services	Elderly: Adult Day Care - URBAN	30 minutes or miles - URBAN	57	100.0%	Y	3.
Long-Term Care Services	Elderly: Adult Day Care - RURAL	60 minutes or miles - RURAL	76	100.0%	Y	6.1

Provider Category	Provider Type	Time/Distance Standard	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Long-Term Care Services	Elderly - Respite - URBAN	30 minutes or miles - URBAN	246	100.0%	Y	2.0
Long-Term Care Services	Elderly - Respite - RURAL	60 minutes or miles - RURAL	762	100.0%	Y	4.3
Long-Term Care Services	Elderly - Transportation - URBAN	30 minutes or miles - URBAN	104	100.0%	Y	1.7
Long-Term Care Services	Elderly - Transportation - RURAL	60 minutes or miles - RURAL	185	100.0%	Y	3.4
Long-Term Care Services	HD: Adult Day Care - URBAN	30 minutes or miles - URBAN	2	100.0%	Y	1.8
Long-Term Care Services	HD: Adult Day Care - RURAL	60 minutes or miles - RURAL	6	100.0%	Y	12
Long-Term Care Services	HD: Counseling Services - URBAN	30 minutes or miles - URBAN	0	N/A	Y	N/A
Long-Term Care Services	HD: Counseling Services - RURAL	60 minutes or miles - RURAL	0	N/A	Y	N/A
Long-Term Care Services	HD - IMMT - URBAN	30 minutes or miles - URBAN	64	100.0%	Y	2.7
Long-Term Care Services	HD - IMMT - RURAL	60 minutes or miles - RURAL	180	100.0%	Y	7.2
Long-Term Care Services	HD - Respite - URBAN	30 minutes or miles - URBAN	79	100.0%	Y	2.2
Long-Term Care Services	HD - Respite - RURAL	60 minutes or miles - RURAL	230	100.0%	Y	4.6
Long-Term Care Services	ID: Adult Day Care - URBAN	30 minutes or miles - URBAN	244	100.0%	Y	1.9
Long-Term Care Services	ID: Adult Day Care - RURAL	60 minutes or miles - RURAL	1,228	100.0%	Y	4.1

Provider Category	Provider Type	Time/Distance Standard	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Long-Term Care Services	ID: Day Habilitation - URBAN	30 minutes or miles - URBAN	624	100.0%	Y	1.9
Long-Term Care Services	ID: Day Habilitation - RURAL	60 minutes or miles - RURAL	2,344	100.0%	Y	4.1
Long-Term Care Services	ID: Prevocational Services - URBAN	30 minutes or miles - URBAN	564	100.0%	Y	2.4
Long-Term Care Services	ID: Prevocational Services - RURAL	60 minutes or miles - RURAL	2,065	100.0%	Y	4.4
Long-Term Care Services	ID: Supported Employment - URBAN	30 minutes or miles - URBAN	578	100.0%	Y	2.3
Long-Term Care Services	ID: Supported Employment - RURAL	60 minutes or miles - RURAL	2,155	100.0%	Y	4.3
Long-Term Care Services	ID - IMMT - URBAN	30 minutes or miles - URBAN	417	100.0%	Y	2.4
Long-Term Care Services	ID - IMMT - RURAL	60 minutes or miles - RURAL	1,208	99.9%	Y	5.3
Long-Term Care Services	ID - Respite - URBAN	30 minutes or miles - URBAN	550	100.0%	Y	1.7
Long-Term Care Services	ID - Respite - RURAL	60 minutes or miles - RURAL	2,378	100.0%	Y	3.4
Long-Term Care Services	ID - Transportation - URBAN	30 minutes or miles - URBAN	504	100.0%	Y	1.5
Long-Term Care Services	ID - Transportation - RURAL	60 minutes or miles - RURAL	1888	100.0%	Y	3.0
Long-Term Care Services	PD - Transportation - URBAN	30 minutes or miles - URBAN	21	100.0%	Y	3
Long-Term Care Services	PD - Transportation - RURAL	60 minutes or miles - RURAL	8	100.0%	Y	.9

Provider Category	Provider Type	Time/Distance Standard	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Long-Term Care Services	Hab - Day Habilitation - URBAN	30 minutes or miles - URBAN	640	100.0%	Y	1.9
Long-Term Care Services	Hab - Day Habilitation - RURAL	60 minutes or miles - RURAL	1,335	100.0%	Y	5.3
Long-Term Care Services	Hab - Prevocational Services - URBAN	30 minutes or miles - URBAN	0	N/A	Y	N/A
Long-Term Care Services	Hab - Prevocational Services - RURAL	60 minutes or miles - RURAL	0	N/A	Y	N/A
Long-Term Care Services	Hab - Supported Employment - URBAN	30 minutes or miles - URBAN	1	100.0%	Y	4.6
Long-Term Care Services	Hab - Supported Employment - RURAL	60 minutes or miles - RURAL	0	N/A	Y	N/A

Table 1A Map: Specialty Care: Neonatology – Pediatric – Newborns (0 to 1) - 90 minutes or miles:  
Less than 100% standard



- Members – 98.9% with access (8,370 members); 1.1% without access (95 members)
- Providers – 250 contracted providers / 63 provider locations