

Iowa Total Care

Managed Care Network Geographic Access Reports

Reporting Period: SFY2023 Q4

Date Prepared: 7/21/2023

Index

Iowa Total Care	1
Managed Care Network Geographic Access Reports	1
Reporting Period: SFY2023 Q4	1
Date Prepared: 7/21/2023	1
Table 1: Provider Category - Primary Care Provider	3
Table 2: Provider Category – Specialty Care	4
Table 3: Provider Category – Behavioral Health	8
Table 4: Provider Category – Hospital	9
Table 5: Provider Category – Other Services	10
Table 6: Provider Category – Long-Term Care Services	11
Table 1A Map: Waiver – Health & Disability - Counseling Services – Urban - 30 minutes or miles: Less than 100% standard	16

Table 1: Provider Category - Primary Care Provider

Table displays the percentage of members within the contract standards for Adult [all adults 19 years or older] and Pediatric [all children with age 0 to 18] PCP providers and whether or not the contract standard was met (Y/N). The contract standard is have access within 30 minutes or miles from their personal residence for 100% of population. Percentages marked in red did not meet contract standards.

Provider Category	Provider Type	Time/Distance Standard	Provider Count	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Primary Care Provider	Adult - PCP	30 minutes or miles	8,048	216,380	100.0%	Y	2.1
Primary Care Provider	Pediatric – PCP	30 minutes or miles	8,663	160,395	100.0%	Y	2.3

Table 2: Provider Category – Specialty Care

Table displays the percentage of members within the contract standards for Specialty Care Adult [all adults 19 years or older] and Pediatric [all children with age 0 to 18], OB/GYN [all females with age 12 or older], and Neonatology [all newborns with age less than 1] providers and whether or not the contract standard was met (Y/N). The contract standard is have access within 60 minutes or miles for 75% of population, and 90 minutes or miles for 99.5% of population from their personal residence. Percentages marked in red did not meet contract standards.

Provider Category	Provider Type	Time/Distance Standard	Provider Count	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Specialty Care	Allergy - Adult	60 minutes or miles	108	195,791	99.7%	Y	13.2
Specialty Care	Allergy - Adult	90 minutes or miles	108	195,791	100.0%	Y	13.2
Specialty Care	Cardiology - Adult	60 minutes or miles	1,419	195,791	100.0%	Y	6.2
Specialty Care	Cardiology - Adult	90 minutes or miles	1,419	195,791	100.0%	Y	6.2
Specialty Care	Dermatology - Adult	60 minutes or miles	184	195,791	100.0%	Y	10.4
Specialty Care	Dermatology - Adult	90 minutes or miles	184	195,791	100.0%	Y	10.4
Specialty Care	Endocrinology - Adult	60 minutes or miles	80	195,791	96.6%	Y	15.5
Specialty Care	Endocrinology - Adult	90 minutes or miles	80	195,791	100.0%	Y	15.5
Specialty Care	Gastroenterology - Adult	60 minutes or miles	208	195,791	100.0%	Y	10.8
Specialty Care	Gastroenterology - Adult	90 minutes or miles	208	195,791	100.0%	Y	10.8
Specialty Care	General Surgery - Adult	60 minutes or miles	831	195,791	100.0%	Y	5.0
Specialty Care	General Surgery - Adult	90 minutes or miles	831	195,791	100.0%	Y	5.0
Specialty Care	Hematology - Adult	60 minutes or miles	333	195,791	100.0%	Y	9.2
Specialty Care	Hematology - Adult	90 minutes or miles	333	195,791	100.0%	Y	9.2
Specialty Care	Nephrology - Adult	60 minutes or miles	190	195,791	100.0%	Y	9.8
Specialty Care	Nephrology - Adult	90 minutes or miles	190	195,791	100.0%	Y	9.8
Specialty Care	Neurology - Adult	60 minutes or miles	399	195,791	100.0%	Y	9.7
Specialty Care	Neurology - Adult	90 minutes or miles	399	195,791	100.0%	Y	9.7
Specialty Care	Neurosurgery - Adult	60 minutes or miles	106	195,791	98.7%	Y	16.2
Specialty Care	Neurosurgery - Adult	90 minutes or miles	106	195,791	100.0%	Y	16.2
Specialty Care	OB/GYN - Adult	60 minutes or miles	790	133,628	100.0%	Y	6.0
Specialty Care	OB/GYN - Adult	90 minutes or miles	790	133,628	100.0%	Y	6.0
Specialty Care	Occupational Therapy - Adult	60 minutes or miles	613	195,791	99.8%	Y	8.0
Specialty Care	Occupational Therapy - Adult	90 minutes or miles	613	195,791	100.0%	Y	8.0
Specialty Care	Oncology/ Hematology - Adult	60 minutes or miles	464	195,791	100.0%	Y	8.8

Provider Category	Provider Type	Time/Distance Standard	Provider Count	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Specialty Care	Oncology/ Hematology - Adult	90 minutes or miles	464	195,791	100.0%	Y	8.8
Specialty Care	Ophthalmology - Adult	60 minutes or miles	260	195,791	100.0%	Y	10.6
Specialty Care	Ophthalmology - Adult	90 minutes or miles	260	195,791	100.0%	Y	10.6
Specialty Care	Orthopedics - Adult	60 minutes or miles	666	195,791	100.0%	Y	5.5
Specialty Care	Orthopedics - Adult	90 minutes or miles	666	195,791	100.0%	Y	5.5
Specialty Care	Otolaryngology (ENT) - Adult	60 minutes or miles	306	195,791	100.0%	Y	7.5
Specialty Care	Otolaryngology (ENT) - Adult	90 minutes or miles	306	195,791	100.0%	Y	7.5
Specialty Care	Pathology - Adult	60 minutes or miles	447	195,791	97.1%	Y	14.8
Specialty Care	Pathology - Adult	90 minutes or miles	447	195,791	100.0%	Y	14.8
Specialty Care	Physical Therapy- Adult	60 minutes or miles	2,659	195,791	100.0%	Y	4.2
Specialty Care	Physical Therapy- Adult	90 minutes or miles	2,659	195,791	100.0%	Y	4.2
Specialty Care	Psychiatry- Adult	60 minutes or miles	659	195,791	100.0%	Y	6.4
Specialty Care	Psychiatry- Adult	90 minutes or miles	659	195,791	100.0%	Y	6.4
Specialty Care	Pulmonology - Adult	60 minutes or miles	346	195,791	100.0%	Y	8.2
Specialty Care	Pulmonology - Adult	90 minutes or miles	346	195,791	100.0%	Y	8.2
Specialty Care	Radiology - Adult	60 minutes or miles	1,491	195,791	100.0%	Y	9.7
Specialty Care	Radiology - Adult	90 minutes or miles	1,491	195,791	100.0%	Y	9.7
Specialty Care	Reconstructive Surgery - Adult	60 minutes or miles	67	195,791	96.0%	Y	18.0
Specialty Care	Reconstructive Surgery - Adult	90 minutes or miles	67	195,791	100.0%	Y	18.0
Specialty Care	Rheumatology - Adult	60 minutes or miles	91	195,791	99.8%	Y	16.3
Specialty Care	Rheumatology - Adult	90 minutes or miles	91	195,791	100.0%	Y	16.3
Specialty Care	Speech Therapy - Adult	60 minutes or miles	317	195,791	99.9%	Y	11.4
Specialty Care	Speech Therapy - Adult	90 minutes or miles	317	195,791	100.0%	Y	11.4
Specialty Care	Urology - Adult	60 minutes or miles	250	195,791	100.0%	Y	8.9
Specialty Care	Urology - Adult	90 minutes or miles	250	195,791	100.0%	Y	8.9
Specialty Care	Allergy - Pediatric	60 minutes or miles	108	160,391	99.5%	Y	14.1
Specialty Care	Allergy - Pediatric	90 minutes or miles	108	160,391	100.0%	Y	14.1
Specialty Care	Cardiology - Pediatric	60 minutes or miles	1,366	160,391	100.0%	Y	6.7
Specialty Care	Cardiology - Pediatric	90 minutes or miles	1,366	160,391	100.0%	Y	6.7

Provider Category	Provider Type	Time/Distance Standard	Provider Count	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Specialty Care	Dermatology - Pediatric	60 minutes or miles	192	160,391	100.0%	Y	10.2
Specialty Care	Dermatology - Pediatric	90 minutes or miles	192	160,391	100.0%	Y	10.2
Specialty Care	Endocrinology - Pediatric	60 minutes or miles	113	160,391	97.0%	Y	16.0
Specialty Care	Endocrinology - Pediatric	90 minutes or miles	113	160,391	100.0%	Y	16.0
Specialty Care	Gastroenterology - Pediatric	60 minutes or miles	225	160,391	100.0%	Y	11.6
Specialty Care	Gastroenterology - Pediatric	90 minutes or miles	225	160,391	100.0%	Y	11.6
Specialty Care	General Surgery - Pediatric	60 minutes or miles	839	160,391	100.0%	Y	5.3
Specialty Care	General Surgery - Pediatric	90 minutes or miles	839	160,391	100.0%	Y	5.3
Specialty Care	Hematology - Pediatric	60 minutes or miles	339	160,391	100.0%	Y	10.1
Specialty Care	Hematology - Pediatric	90 minutes or miles	339	160,391	100.0%	Y	10.1
Specialty Care	Neonatology - Pediatric	60 minutes or miles	300	10,147	95.8%	Y	18.7
Specialty Care	Neonatology - Pediatric	90 minutes or miles	300	10,147	100.0%	Y	18.7
Specialty Care	Nephrology - Pediatric	60 minutes or miles	199	160,391	100.0%	Y	10.7
Specialty Care	Nephrology - Pediatric	90 minutes or miles	199	160,391	100.0%	Y	10.7
Specialty Care	Neurology - Pediatric	60 minutes or miles	519	160,391	100.0%	Y	9.3
Specialty Care	Neurology - Pediatric	90 minutes or miles	519	160,391	100.0%	Y	9.3
Specialty Care	Oncology/ Hematology - Pediatric	60 minutes or miles	471	160,391	100.0%	Y	9.6
Specialty Care	Oncology/ Hematology - Pediatric	90 minutes or miles	471	160,391	100.0%	Y	9.6
Specialty Care	Ophthalmology - Pediatric	60 minutes or miles	243	160,391	99.8%	Y	11.4
Specialty Care	Ophthalmology - Pediatric	90 minutes or miles	243	160,391	100.0%	Y	11.4
Specialty Care	Orthopedics - Pediatric	60 minutes or miles	661	160,391	100.0%	Y	5.9
Specialty Care	Orthopedics - Pediatric	90 minutes or miles	661	160,391	100.0%	Y	5.9
Specialty Care	Otolaryngology (ENT) - Pediatric	60 minutes or miles	125	160,391	100.0%	Y	12.6
Specialty Care	Otolaryngology (ENT) - Pediatric	90 minutes or miles	125	160,391	100.0%	Y	12.6
Specialty Care	Pulmonology - Pediatric	60 minutes or miles	356	160,391	100.0%	Y	8.7
Specialty Care	Pulmonology - Pediatric	90 minutes or miles	356	160,391	100.0%	Y	8.7
Specialty Care	Rheumatology - Pediatric	60 minutes or miles	93	160,391	99.8%	Y	17.7
Specialty Care	Rheumatology - Pediatric	90 minutes or miles	93	160,391	100.0%	Y	17.7
Specialty Care	Urology - Pediatric	60 minutes or miles	2,483	160,391	100.0%	Y	9.5

Provider Category	Provider Type	Time/Distance Standard	Provider Count	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Specialty Care	Urology - Pediatric	90 minutes or miles	2,483	160,391	100.0%	Y	9.5

Table 3: Provider Category – Behavioral Health

Table displays the percentage of all members [all age groups] within the contract standards for Behavioral Health providers and whether or not the contract standard was met (Y/N). The contract standard is have access within 30 minutes or miles, 60 minutes or miles for Urban counties, and 90 minutes or miles for Rural counties from their personal residence for 100% of population. Zip codes with population lesser than 1,000 per square mile are classified as Rural and zip codes with a population of 1,000 or higher per square mile are classified as Urban. Percentages marked in red did not meet contract standards.

Provider Category	Provider Type	Time/Distance Standard	Provider Count	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Behavioral Health	Behavioral Health - Outpatient	30 minutes or miles	5,362	376,790	100.0%	Y	3.0
Behavioral Health	Behavioral Health - Inpatient - URBAN	60 minutes or miles - URBAN	25	106,410	100.0%	Y	3.5
Behavioral Health	Behavioral Health - Inpatient - RURAL	90 minutes or miles - RURAL	25	270,380	100.0%	Y	24.0

Table 4: Provider Category – Hospital

Table displays the percentage of all members [all age groups] within the contract standards for Hospitals and whether or not the contract standard was met (Y/N). The contract standard is have access within 30 minutes or miles from their personal residence for 99.5% of population. Percentages marked in **red** did not meet contract standards.

Provider Category	Provider Type	Time/Distance Standard	Provider Count	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Hospital	Hospital	30 minutes or miles	132	376,790	100.0 %	Y	5.8

Table 5: Provider Category – Other Services

Table displays the percentage of all members [all age groups] within the contract standards for Other Services (General Optometry, Lab and X-Ray Services, and Pharmacies) providers and whether or not the contract standard was met (Y/N). The contract standard is have access within 30 minutes or miles from their personal residence for 100% of population. Percentages marked in **red** did not meet contract standards.

Provider Category	Provider Type	Time/Distance Standard	Provider Count	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Other Services	General Optometry	30 minutes or miles	1,090	376,790	100.0%	Y	3.5
Other Services	Lab and X-ray Services	30 minutes or miles	167	376,790	100.0%	Y	5.3
Other Services	Pharmacies	30 minutes or miles	698	376,790	100.0%	Y	2.5

Table 6: Provider Category – Long-Term Care Services

Table displays the percentage of members [Waiver members are identified based on State designation of these members to waiver services] within the contract standards for Long-Term Care Services providers and whether or not the contract standard was met (Y/N). The contract standard is have access within 30 minutes or miles in Urban counties, and 60 minutes or miles for Rural counties from their personal residence for 100% of population. HCBS waiver services may be performed at the member's home, the provider's office, or both. All waiver services have a 2 provider per county standard; however time distance standards only apply to services where members must travel to the provider location. Zip codes with population lesser than 1,000 per square mile are classified as Rural and zip codes with a population of 1,000 or higher per square mile are classified as Urban. Percentages marked in red did not meet contract standards.

Provider Category	Provider Type	Time/Distance Standard	Provider Count	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Long-Term Care Services	ICF/ID - Individuals with Intellectual Disabilities - URBAN	30 minutes or miles - URBAN	124	106,410	99.9%	Y	2.1
Long-Term Care Services	ICF/ID - Individuals with Intellectual Disabilities - RURAL	60 minutes or miles - RURAL	124	270,380	100.0%	Y	12.7
Long-Term Care Services	ICF/SNF - Skilled Nursing Care Facility - URBAN	30 minutes or miles - URBAN	370	106,410	100.0%	Y	1.7
Long-Term Care Services	ICF/SNF - Skilled Nursing Care Facility - RURAL	60 minutes or miles - RURAL	370	270,380	100.0%	Y	3.9
Long-Term Care Services	AIDS/HIV: Adult Day Care - URBAN	30 minutes or miles - URBAN	12	0	N/A	Y	N/A
Long-Term Care Services	AIDS/HIV: Adult Day Care - RURAL	60 minutes or miles - RURAL	12	0	N/A	Y	N/A
Long-Term Care Services	AIDS/HIV - Counseling Services - URBAN	30 minutes or miles - URBAN	1	0	N/A	Y	N/A
Long-Term Care Services	AIDS/HIV - Counseling Services - RURAL	60 minutes or miles - RURAL	1	0	N/A	Y	N/A
Long-Term Care Services	AIDS/HIV: Respite - URBAN	30 minutes or miles - URBAN	65	0	N/A	Y	N/A
Long-Term Care Services	AIDS/HIV: Respite - RURAL	60 minutes or miles - RURAL	65	2	100.0%	Y	23.9
Long-Term Care Services	BI: Adult Day Care - URBAN	30 minutes or miles - URBAN	20	10	100.0%	Y	3.9
Long-Term Care Services	BI: Adult Day Care - RURAL	60 minutes or miles - RURAL	20	32	100.0%	Y	9.9

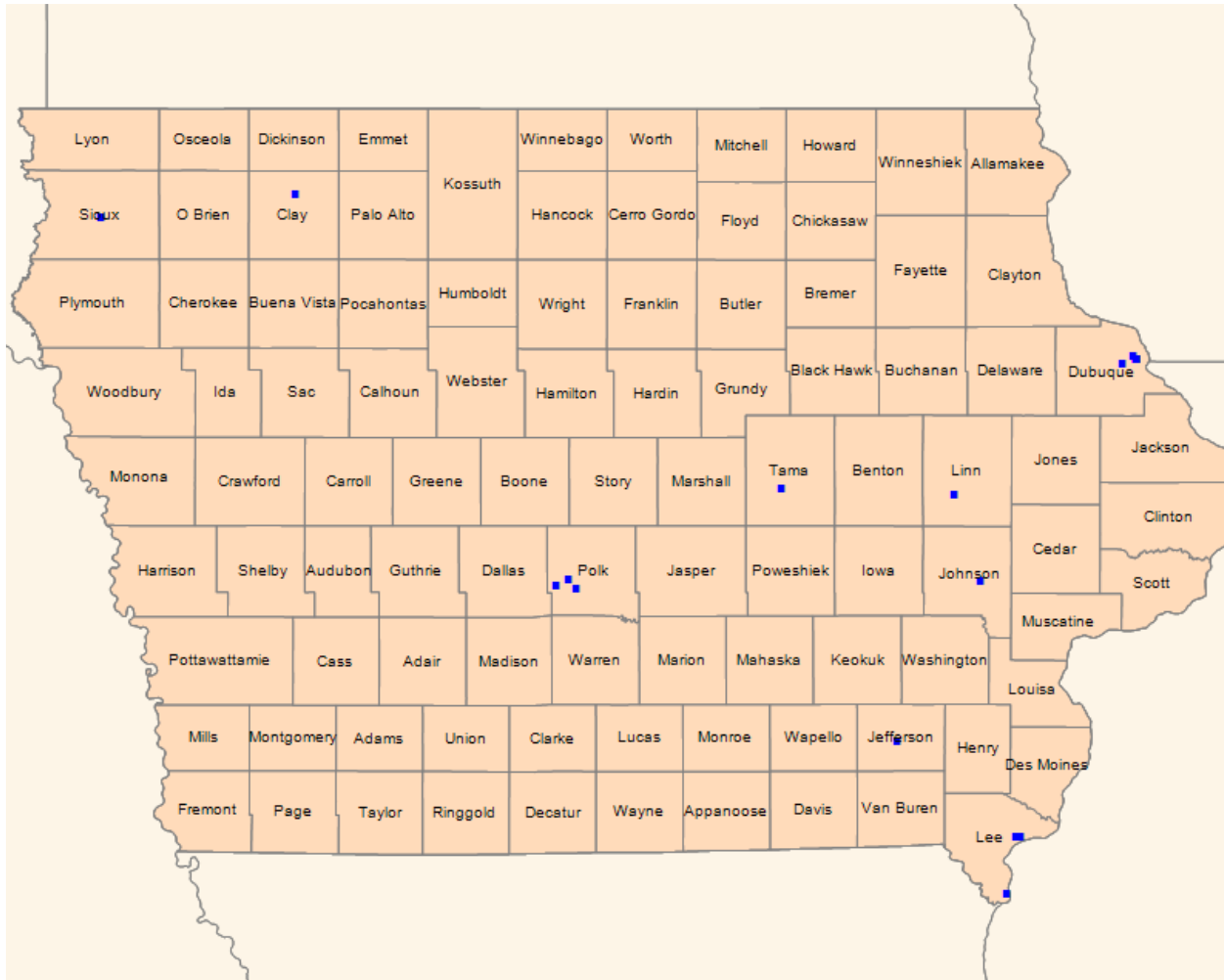
Provider Category	Provider Type	Time/Distance Standard	Provider Count	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Long-Term Care Services	BI: Prevocational Services - URBAN	30 minutes or miles - URBAN	33	24	100.0%	Y	4.3
Long-Term Care Services	BI: Prevocational Services - RURAL	60 minutes or miles - RURAL	33	74	100.0%	Y	11.7
Long-Term Care Services	BI: Supported Employment - URBAN	30 minutes or miles - URBAN	61	27	100.0%	Y	4.2
Long-Term Care Services	BI: Supported Employment - RURAL	60 minutes or miles - RURAL	61	95	100.0%	Y	8.7
Long-Term Care Services	BI: IMMT - URBAN	30 minutes or miles - URBAN	227	37	100.0%	Y	3.9
Long-Term Care Services	BI: IMMT - RURAL	60 minutes or miles - RURAL	227	90	100.0%	Y	13.0
Long-Term Care Services	BI - Respite - URBAN	30 minutes or miles - URBAN	114	45	100.0%	Y	1.7
Long-Term Care Services	BI - Respite - RURAL	60 minutes or miles - RURAL	114	145	100.0%	Y	10.1
Long-Term Care Services	BI - Transportation - URBAN	30 minutes or miles - URBAN	55	1	100.0%	Y	3.1
Long-Term Care Services	BI - Transportation - RURAL	60 minutes or miles - RURAL	55	13	100.0%	Y	10.8
Long-Term Care Services	CMH: Respite - URBAN	30 minutes or miles - URBAN	31	31	100.0%	Y	2.4
Long-Term Care Services	CMH: Respite - RURAL	60 minutes or miles - RURAL	31	80	100.0%	Y	26.5
Long-Term Care Services	Elderly: Adult Day Care - URBAN	30 minutes or miles - URBAN	25	50	100.0%	Y	4.4
Long-Term Care Services	Elderly: Adult Day Care - RURAL	60 minutes or miles - RURAL	25	51	100.0%	Y	8.8

Provider Category	Provider Type	Time/Distance Standard	Provider Count	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Long-Term Care Services	Elderly - Respite - URBAN	30 minutes or miles - URBAN	117	182	100.0%	Y	2.0
Long-Term Care Services	Elderly - Respite - RURAL	60 minutes or miles - RURAL	117	581	100.0%	Y	9.9
Long-Term Care Services	Elderly - Transportation - URBAN	30 minutes or miles - URBAN	69	25	100.0%	Y	2.4
Long-Term Care Services	Elderly - Transportation - RURAL	60 minutes or miles - RURAL	69	41	100.0%	Y	36
Long-Term Care Services	HD: Adult Day Care - URBAN	30 minutes or miles - URBAN	21	1	100.0%	Y	1.8
Long-Term Care Services	HD: Adult Day Care - RURAL	60 minutes or miles - RURAL	21	2	100.0%	Y	2.4
Long-Term Care Services	HD: Counseling Services - URBAN	30 minutes or miles - URBAN	19	3	0.0%	N	64.6
Long-Term Care Services	HD: Counseling Services - RURAL	60 minutes or miles - RURAL	19	1	100.0%	Y	49.5
Long-Term Care Services	HD - IMMT - URBAN	30 minutes or miles - URBAN	62	44	100.0%	Y	4.8
Long-Term Care Services	HD - IMMT - RURAL	60 minutes or miles - RURAL	62	133	100.0%	Y	15.1
Long-Term Care Services	HD - Respite - URBAN	30 minutes or miles - URBAN	127	53	100.0%	Y	2.8
Long-Term Care Services	HD - Respite - RURAL	60 minutes or miles - RURAL	127	182	100.0%	Y	10.3
Long-Term Care Services	ID: Adult Day Care - URBAN	30 minutes or miles - URBAN	34	191	100.0%	Y	5.1
Long-Term Care Services	ID: Adult Day Care - RURAL	60 minutes or miles - RURAL	34	959	100.0%	Y	10.5

Provider Category	Provider Type	Time/Distance Standard	Provider Count	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Long-Term Care Services	ID: Day Habilitation - URBAN	30 minutes or miles - URBAN	79	470	100.0%	Y	2.4
Long-Term Care Services	ID: Day Habilitation - RURAL	60 minutes or miles - RURAL	79	2,019	100.0%	Y	8.7
Long-Term Care Services	ID: Prevocational Services - URBAN	30 minutes or miles - URBAN	45	414	100.0%	Y	3.0
Long-Term Care Services	ID: Prevocational Services - RURAL	60 minutes or miles - RURAL	45	1,615	99.8%	Y	12.4
Long-Term Care Services	ID: Supported Employment - URBAN	30 minutes or miles - URBAN	72	425	100.0%	Y	2.6
Long-Term Care Services	ID: Supported Employment - RURAL	60 minutes or miles - RURAL	72	1,836	100.0%	Y	9.2
Long-Term Care Services	ID - IMMT - URBAN	30 minutes or miles - URBAN	66	272	100.0%	Y	3.2
Long-Term Care Services	ID - IMMT - RURAL	60 minutes or miles - RURAL	66	919	100.0%	Y	10.5
Long-Term Care Services	ID - Respite - URBAN	30 minutes or miles - URBAN	150	391	100.0%	Y	1.8
Long-Term Care Services	ID - Respite - RURAL	60 minutes or miles - RURAL	150	1,948	100.0%	Y	7.4
Long-Term Care Services	ID - Transportation - URBAN	30 minutes or miles - URBAN	102	21	100.0%	Y	1.1
Long-Term Care Services	ID - Transportation - RURAL	60 minutes or miles - RURAL	102	187	100.0%	Y	6.3
Long-Term Care Services	PD - Transportation - URBAN	30 minutes or miles - URBAN	47	0	N/A	Y	N/A
Long-Term Care Services	PD - Transportation - RURAL	60 minutes or miles - RURAL	47	1	100.0%	Y	13.6

Provider Category	Provider Type	Time/Distance Standard	Provider Count	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Long-Term Care Services	Hab - Day Habilitation - URBAN	30 minutes or miles - URBAN	77	1,186	100.0%	Y	2.3
Long-Term Care Services	Hab - Day Habilitation - RURAL	60 minutes or miles - RURAL	77	4,226	100.0%	Y	11.6
Long-Term Care Services	Hab - Prevocational Services - URBAN	30 minutes or miles - URBAN	35	292	100.0%	Y	3.8
Long-Term Care Services	Hab - Prevocational Services - RURAL	60 minutes or miles - RURAL	35	1,255	100.0%	Y	14.7
Long-Term Care Services	Hab - Supported Employment - URBAN	30 minutes or miles - URBAN	56	399	100.0%	Y	3.0
Long-Term Care Services	Hab - Supported Employment - RURAL	60 minutes or miles - RURAL	56	1,601	100.0%	Y	11.9

Table 1A Map: Waiver – Health & Disability - Counseling Services – Urban - 30 minutes or miles:
Less than 100% standard



- Members –0% with access (0 members); 100% without access (3 member) – **MEMBER LOCATIONS NOT DISPLAYED**
- Providers – 19 contracted providers / 19 provider locations