

# ALL PROVIDERS

## APPENDIX



Iowa Department  
of Human Services



Iowa  
Department  
of Human  
Services

Provider and Chapter

**All Providers**

Appendix

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Date

May 1, 2014

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## APPENDIX

### A. ADDRESSES OF HUMAN SERVICES OFFICES

<b>County, Service Area, and Manager</b>	<b>Location</b>	<b>Mailing Address (if different)</b>
<b>Adair</b> Des Moines Service Area Pat Penning	Appointment only 400 Public Square Greenfield, IA 50849	IM (Union) 300 N Pine Street Creston, IA 50801 (641) 782-1740 (877) 394-1438  Service (Dallas) 210 N 10th Street Adel, IA 50003 (515) 993-5817 (877) 394-1437
<b>Adams</b> Des Moines Service Area Pat Penning	Appointment only 500 Ninth Street Courthouse Corning, IA 50841	IM and Service (Union) 300 North Pine Street Creston, IA 50801 (641) 782-2173 (877) 394-1438
<b>Allamakee</b> Northern Iowa Service Area Evan Klenk	Appointment only Courthouse Waukon, IA 52172	IM & Service (Winneshiek) 2307 US Highway 52 S PO Box 286 Decorah, IA 52101 (563) 382-2928 (800) 611-7781
<b>Appanoose</b> Cedar Rapids Service Area Marc Baty	209 East Jackson PO Box 488 Centerville, IA 52544 (641) 437-4450 (888) 820-0804	IM and Service (Wapello) 120 E Main Street PO Box 457 Ottumwa, IA 52501 (641) 682-8793 (888) 338-6067
<b>Audubon</b> Western Iowa Service Area Thomas Bouska	Appointment only 210 North Market Audubon, IA 50025	IM and Service (Carroll) 608 North Court, Suite C Carroll, IA 51401 (712) 792-4391 (866) 202-5968



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<b>County, Service Area, and Manager</b>	<b>Location</b>	<b>Mailing Address (if different)</b>
<b>Benton</b> Cedar Rapids Service Area Marc Baty	114 East Fourth Street Vinton, IA 52349 (319) 472-4746 (888) 480-0062	
<b>Black Hawk</b> Northern Iowa Service Area Evan Klenk	1407 Independence Avenue PO Box 7500 Waterloo, IA 50704-7500 (319) 291-2441 (877) 204-3822	
<b>Boone</b> Des Moines Service Area Pat Penning	Appointment only 900 West Third Street Boone, IA 50036	IM and Service (Story) 126 S Kellogg, Suite 101 Ames, IA 50010 (515) 292-2035 (800) 232-7347
<b>Bremer</b> Northern Iowa Service Area Evan Klenk	400 Technology Pl Waverly, IA 50677	IM (Floyd) 1206 South Main PO Box 158 Charles City, IA 50616 (641) 228-5713 (888) 417-9027  Service (Butler) 713 Elm PO Box 306 Allison, IA 50602 (319) 267-2594 (800) 873-1340
<b>Buchanan</b> Northern Iowa Service Area Evan Klenk	1415 First Street - West PO Box 753 Independence, IA 50644 (319) 334-6091 (800) 642-6609	
<b>Buena Vista</b> Western Iowa Service Area Thomas Bouska	311 East Fifth Street Storm Lake, IA 50588 (712) 749-2536 (800) 205-8893	



County, Service Area, and Manager	Location	Mailing Address (if different)
<b>Butler</b>	Northern Iowa Service Area Evan Klenk	713 Elm Street PO Box 306 Allison, IA 50602 (319) 267-2594 (800) 873-1340
<b>Calhoun</b>	Northern Iowa Service Area Evan Klenk	Tuesday and Thursday only 515 Court Street Rockwell City, IA 50579 IM and Service (Webster) 330 First Avenue N Fort Dodge, IA 50501 (515) 955-6353 (877) 529-6873
<b>Carroll</b>	Western Iowa Service Area Thomas Bouska	608 North Court, Suite C Carroll, IA 51401 (712) 792-4391 (866) 202-5968
<b>Cass</b>	Western Iowa Service Area Thomas Bouska	601 Walnut Street Atlantic, IA 50022 (712) 243-4401 (877) 455-3211
<b>Cedar</b>	Eastern Iowa Service Area Lori Frick	3210 Harmony Lane Muscatine, IA 52761 (563) 263-9302
<b>Cerro Gordo</b>	Northern Iowa Service Area Evan Klenk	Mohawk Square 22 N Georgia Avenue Suite 1 Mason City, IA 50401 (641) 424-8641 (800) 217-6903
<b>Cherokee</b>	Western Iowa Service Area Thomas Bouska	Appointment only 239 West Maple Cherokee, IA 51012 (712) 225-6723 (866) 640-7087 IM (Buena Vista) 311 E 5th Street Storm Lake, IA 50588 (712) 249-2536 (800) 205-8893  Service (O'Brien) 160 Second Street SE PO Box 400 Primghar, IA 51245 (712) 957-5135



<b>County, Service Area, and Manager</b>	<b>Location</b>	<b>Mailing Address (if different)</b>
<b>Chickasaw</b> Northern Iowa Service Area Evan Klenk	Appointment only 910 East Main New Hampton, IA 50659	IM and Service (Floyd) 1206 South Main PO Box 158 Charles City, IA 50616 (641) 228-5713 (888) 417-9027
<b>Clarke</b> Des Moines Service Area Pat Penning	109 South Main PO Box 377 Osceola, IA 50213 (641) 342-6516 (877) 394-1439	
<b>Clay</b> Western Iowa Service Area Thomas Bouska	217 West Fifth Street Spencer, IA 51301 (712) 262-3586 (866) 536-2749	
<b>Clayton</b> Northern Iowa Service Area Evan Klenk	Appointment only Clayton County Office Bldg. 100 Sandpit Road Elkader, IA 52043	IM (Fayette) 129 A North Vine PO Box 476 West Union, IA 52175 (563) 422-5634 (800) 632-0014  Service (Winneshiek) 2307 US 52 South PO Box 286 Decorah, IA 52101 (563) 382-2928 (800) 611-7781
<b>Clinton</b> Eastern Service Area Lori Frick	121 Sixth Avenue S PO Box 1180 Clinton, IA 52733 (563) 242-0573 (800) 798-4737	
<b>Crawford</b> Western Iowa Service Area Thomas Bouska	Appointment only 1527 Fourth Avenue South Denison, IA 51442 (712) 263-5668 (800) 396-9027	IM and Service (Carroll) 608 North Court, Suite C Carroll, IA 51401 (712) 792-4391 (866) 202-5968



<b>County, Service Area, and Manager</b>	<b>Location</b>	<b>Mailing Address (if different)</b>
<b>Dallas</b> Des Moines Service Area Pat Penning	210 North 10th Street Adel, IA 50003 (515) 993-5817 (800) 397-3232	
<b>Davis</b> Cedar Rapids Service Area Marc Baty	Appointment only 203 South Madison PO Box 107 Bloomfield, IA 52537 (641) 664-2239	IM and Service (Wapello) 120 East Main PO Box 457 Ottumwa, IA 52501 (641) 682-8793 (888) 338-6067
<b>Decatur</b> Des Moines Service Area Pat Penning	Appointment only 210 North Main Street Leon, IA 50144	IM and Service (Clarke) 109 S. Main Osceola, IA 50213 (641) 342-6516 (877) 394-1439
<b>Delaware</b> Northern Iowa Service Area Evan Klenk	Appointment only 721 South Fifth Street Manchester, IA 52057	IM & Service (Buchanan) 1415 First Street West PO Box 753 Independence, IA 50644 (319) 334-6091 (800) 642-6609
<b>Des Moines</b> Eastern Service Area Lori Frick	560 Division, Suite 200 Burlington, IA 52601 (319) 754-4622 (800) 423-4724	
<b>Dickinson</b> Western Iowa Service Area Thomas Bouska	Dickinson County Courthouse 1802 Hill Avenue Suite 2401 Spirit Lake, IA 51360 (712) 336-2555 (866) 336-2555	



County, Service Area, and Manager	Location	Mailing Address (if different)
<b>Dubuque</b> Eastern Service Area Lori Frick	799 Main Street 410 Nesler Centre PO Box 87 Dubuque, IA 52004 (563) 557-8251 (800) 650-6361	
<b>Emmet</b> Western Iowa Service Area Thomas Bouska	Service (Emmet) 220 South First Street Estherville, IA 51334 (712) 362-7237 (800) 449-6540	IM (Dickinson) Dickinson Co. Courthouse 1802 Hill Ave, Suite 2401 Spirit Lake, IA 51360 (712) 336-2555 (866) 336-2555
<b>Fayette</b> Northern Iowa Service Area Evan Klenk	129 A North Vine PO Box 476 West Union, IA 52175 (563) 422-5634 (800) 632-0014	
<b>Floyd</b> Northern Iowa Service Area Evan Klenk	1206 South Main PO Box 158 Charles City, IA 50616 (641) 228-5713 (888) 417-9027	
<b>Franklin</b> Northern Iowa Service Area Evan Klenk	Appointment only 123 First Avenue SW Hampton, IA 50441	IM and Service (Butler) 713 Elm Street PO Box 306 Allison, IA 50602 (319) 267-2594 (800) 873-1340
<b>Fremont</b> Western Iowa Service Area Thomas Bouska	Appointment only 414 Clay Street Sidney, IA 51652 (800) 486-1269	IM and Service (Pottawattamie) 417 E Kanesville Blvd. Council Bluffs IA 51503 (712) 328-5661 (866) 788-1805





<b>County, Service Area, and Manager</b>	<b>Location</b>	<b>Mailing Address (if different)</b>
<b>Greene</b>		
Western Iowa Service Area Thomas Bouska	Appointment only Courthouse 114 North Chestnut Jefferson, IA 50129 (515) 386-2143 (866) 202-5968	IM and Service (Carroll) 608 North Court, Suite C Carroll, IA 51401 (712) 792-4391 (866) 202-5968
<b>Grundy</b>		
Northern Iowa Service Area Evan Klenk	Appointment only 704 H Avenue Grundy Center, IA 50638	IM (Butler) 713 Elm Street PO Box 306 Allison, IA 50602 (319) 267-2594 (800) 873-1340  Service (Black Hawk) 1407 Independence Ave. PO Box 7500 Waterloo, IA 50704-7500 (319) 291-2441 (877) 204-3822
<b>Guthrie</b>		
Western Iowa Service Area Thomas Bouska	Appointment only Courthouse 200 North Fifth Street Guthrie Center, IA 50115 (877) 455-3211 (866) 202-5968	IM (Carroll) 608 North Court, Suite C Carroll, IA 51401 (712) 792-4391 (866) 202-5968  Service (Cass) 601 Walnut Street Atlantic, IA 50022 (712) 243-4401 (877) 455-3211
<b>Hamilton</b>		
Northern Iowa Service Area Evan Klenk	2300 Superior Street Webster City, IA 50595 (515) 832-9555 (800) 944-1764	IM (Webster) 330 First Avenue N Fort Dodge, IA 50501 (515) 955-6353 (877) 529-6873



County, Service Area, and Manager	Location	Mailing Address (if different)
<b>Hancock</b> Northern Iowa Service Area Evan Klenk	Appointment only 120 East Eighth Street Courthouse Annex Garner, IA 50438	IM/Service (Cerro Gordo) Mohawk Square 22 N Georgia Ave. Suite 1 Mason City, IA 50401 (641) 424-8641 (800) 217-6903
<b>Hardin</b> Northern Iowa Service Area Evan Klenk	Appointment only 1204 14th Avenue Eldora, IA 50627	IM (Marshall) 206 West State Street Marshalltown, IA 50158 (641) 752-6741 (800) 714-4588
<b>Harrison</b> Western Iowa Service Area Thomas Bouska	204 East Sixth Street PO Box 189 Logan, IA 51546 (712) 644-2460 (800) 326-7732	Service (Hamilton) 2300 Superior Street Webster City, IA 50595 (515) 832-9555 (800) 944-1764
<b>Henry</b> Eastern Service Area Lori Frick	205 West Madison Mt. Pleasant, IA 52641 (319) 986-5157 (800) 824-4295	
<b>Howard</b> Northern Iowa Service Area Evan Klenk	Appointment only 205 East Second Street Cresco, IA 52136	IM/Service (Winneshiek) 2307 US Highway 52 S PO Box 286 Decorah, IA 52101 (563) 382-2928 (800) 611-7781
<b>Humboldt</b> Northern Iowa Service Area Evan Klenk	Tuesday and Thursday only Courthouse Dakota City, IA 50529	IM and Service (Webster) 330 First Avenue N Fort Dodge, IA 50501 (515) 955-6353 (877) 529-6873



County, Service Area, and Manager	Location	Mailing Address (if different)
<b>Ida</b>		
Western Iowa Service Area Thomas Bouska	Appointment only 401 Moorehead Ida Grove, IA 51445 (712) 225-6723 (866) 640-7087	IM (Buena Vista) 311 E 5th Street Storm Lake, IA 50588 (712) 249-2536 (800) 205-8893
	Mailing address 239 West Maple Cherokee, IA 51012	Service (O'Brien) 160 Second Street SE PO Box 400 Primghar, IA 51245 (712) 957-5135
<b>Iowa</b>		
Cedar Rapids Service Area Marc Baty	Appointment only 950 Franklyn Avenue Marengo, IA 52301	IM and Service (Benton) 114 East Fourth Street Vinton, IA 52349 (319) 472-4746 (888) 480-0062
<b>Jackson</b>		
Eastern Service Area Lori Frick	121 6th Avenue South PO Box 1180 Clinton, IA 52733 (563) 242-0573 (800) 798-4737	
<b>Jasper</b>		
Cedar Rapids Service Area Marc Baty	115 North Second Ave. E Suite H Newton, IA 50208 (641) 792-1955 (800) 342-0829	
<b>Jefferson</b>		
Cedar Rapids Service Area Marc Baty	51 West Hempstead PO Box 987 Fairfield, IA 52556 (641) 472-5011 (800) 642-6249	
<b>Johnson</b>		
Cedar Rapids Service Area Marc Baty	855 South Dubuque Street Suite 102 Iowa City, IA 52240	IM (319) 339-6171 (866) 405-6811
		Service (319) 356-6050 (866) 886-9207



County, Service Area, and Manager	Location	Mailing Address (if different)
<b>Jones</b> Cedar Rapids Service Area Marc Baty	105 Broadway Place; Suite 1 Anamosa, IA 52205 (319) 462-3557 (800) 765-3522	IM and Service (Linn) 411 3rd St SE, Suite 300 Cedar Rapids, IA 52401 (319) 892-6700 (866) 534-3112
<b>Keokuk</b> Cedar Rapids Service Area Marc Baty	1303 South 200th Avenue PO Box 308 Sigourney, IA 52591 (641) 622-2090 (800) 745-1481	IM and Service (Mahaska) 410 S 11th PO Box 290 Oskaloosa, IA 52577 (641) 673-3496 (800) 407-6250
<b>Kossuth</b> Western Iowa Service Area Thomas Bouska	Appointment only 109 West State Street Algona, IA 50511 (515) 295-7771 (800) 840-6525	IM (Dickinson) Dickinson Co. Courthouse 1802 Hill Ave. Suite 2401 Spirit Lake, IA 51360 (712) 336-2555 (866) 336-2555
<b>Lee (North Office)</b> Eastern Service Area Lori Frick	Workforce Center 610 Eighth Street PO Box 188 Fort Madison, IA 52627 (319) 372-3651 (888) 381-6831	IM (319) 372-4412  Service 933 Avenue H PO Box 188 Fort Madison, IA 52627
<b>Lee (North Office)</b> Eastern Service Area Lori Frick	307 Bank Street PO Box 937 Keokuk, IA 52632 (319) 524-1052 (888) 790-9757	



<b>County, Service Area, and Manager</b>	<b>Location</b>	<b>Mailing Address (if different)</b>
<b>Linn</b> Cedar Rapids Service Area Marc Baty	411 Third Street SE Suite 200 Cedar Rapids, IA 52401 (319) 892-6700 (866) 534-3112	
<b>Louisa</b> Eastern Service Area Lori Frick	3210 Harmony Lane Muscatine, IA 52761 (563) 263-9302	
<b>Lucas</b> Des Moines Service Area Pat Penning	Appointment only 125 South Grand Chariton, IA 50049	IM and Service (Clarke) 109 South Main PO Box 377 Osceola, IA 50213 (641) 342-6516 (877) 394-1439
<b>Lyon</b> Western Iowa Service Area Thomas Bouska	Appointment only 315 First Avenue Suite 210 Rock Rapids, IA 51246	IM and Service (Sioux) 215 Central Avenue SE PO Box 375 Orange City, IA 51041 (712) 737-2943 (800) 337-2943
<b>Madison</b> Des Moines Service Area Pat Penning	Appointment only 209 East Madison Winterset, IA 50273	IM and Service (Dallas) 210 N 10th Street Adel, IA 50003 (515) 993-5817 (800) 397-3232
<b>Mahaska</b> Cedar Rapids Service Area Marc Baty	410 South 11th Street PO Box 290 Oskaloosa, IA 52577 (641) 673-3496 (800) 407-6250	



<b>County, Service Area, and Manager</b>	<b>Location</b>	<b>Mailing Address (if different)</b>
<b>Marion</b> Des Moines Service Area Pat Penning	Appointment only 3014 East Main PO Box 191 Knoxville, IA 50138	IM (Polk) 1900 Carpenter Avenue Des Moines, IA 50314 (515) 286-3555 (800) 397-1048  Service (Warren) 901 E Iowa Avenue PO Box 729 Indianola, IA 50125 (515) 961-5353 (800) 286-6424
<b>Marshall</b> Northern Iowa Service Area Evan Klenk	206 West State Street Marshalltown, IA 50158 (641) 752-6741 (800) 714-4588	
<b>Mills</b> Western Iowa Service Area Thomas Bouska	Appointment only 101 Central Suite 124 PO Box 469 Glenwood, IA 51534	IM and Service (Pottawattamie) 417 E Kanesville Blvd Council Bluffs, IA 51503 (712) 328-5661 (866) 788-1805
<b>Mitchell</b> Northern Iowa Service Area Evan Klenk	Appointment only 415 Pleasant Osage, IA 50461	IM and Service (Floyd) 1206 South Main PO Box 158 Charles City, IA 50616 (641) 228-5713 (888) 417-9027
<b>Monona</b> Western Iowa Service Area Thomas Bouska	Appointment only Courthouse 610 Iowa Avenue Onawa, IA 51040	IM and Service (Harrison) 204 East Sixth Street PO Box 189 Logan, IA 51546 (712) 644-2460 (800) 326-7732



County, Service Area, and Manager	Location	Mailing Address (if different)
<b>Monroe</b> Cedar Rapids Service Area Marc Baty	103 South Clinton PO Box 176 Albia, IA 52531 (641) 932-5187 (888) 818-2500	IM and Service (Mahaska) 410 S 11th Street PO Box 290 Oskaloosa, IA 52577 (641) 673-3496 (800) 407-6250
<b>Montgomery</b> Western Iowa Service Area Thomas Bouska	1109 Highland PO Box 525 Red Oak, IA 51566 (712) 623-4838 (888) 623-4838	
<b>Muscatine</b> Eastern Service Area Lori Frick	3210 Harmony Lane Muscatine, IA 52761 (563) 263-9302	
<b>O'Brien</b> Western Iowa Service Area Thomas Bouska	Service 160 Second Street SE PO Box 400 Primghar, IA 51245 (712) 957-5135 (800) 392-3895	IM (Clay) 217 West Fifth Street Spencer, IA 51301 (712) 262-3586 (866) 536-2749
<b>Osceola</b> Des Moines Service Area Pat Penning	Appointment only 300 Seventh Street Sibley, IA 51249	IM (Clay) 217 West Fifth Street Spencer, IA 51301 (712) 262-3586 (866) 536-2749
		Service (O'Brien) 160 Second Street SE PO Box 400 Primghar, IA 51245 (712) 957-5135 (800) 392-3895
<b>Page</b> Western Iowa Service Area Thomas Bouska	Appointment only 121 South 15th, Suite C PO Box 178 Clarinda, IA 51632	IM/Service (Montgomery) 1109 Highland PO Box 525 Red Oak, IA 51566 (712) 623-4838 (888) 623-4838



County, Service Area, and Manager	Location	Mailing Address (if different)
<b>Palo Alto</b> Western Iowa Service Area Thomas Bouska	Appointment only 2105 Main Emmetsburg, IA 50536	IM (Dickinson) Dickinson Co Courthouse 1802 Hill Ave. Suite 2401 Spirit Lake, IA 51360 (712) 336-2555 (866) 336-2555  Service (Emmet) 220 S First Street Estherville, IA 51334 (712) 362-7237 (800) 449-6540
<b>Plymouth</b> Western Iowa Service Area Thomas Bouska	Appointment only 19 Second Avenue NW LeMars, IA 51031 (712) 546-8877 (800) 546-8870	IM and Service (Sioux) 215 Central Avenue, SE PO Box 375 Orange City, IA 51041 (712) 737-2943 (800) 337-2943
<b>Pocahontas</b> Northern Iowa Service Area Evan Klenk	Tuesday and Thursday only 23 Third Avenue, NE Pocahontas, IA 50574	IM and Service (Webster) 330 First Avenue N Fort Dodge, IA 50501 (515) 955-6353 (877) 529-6873
<b>Polk (Administrative)</b> Des Moines Service Area Pat Penning	River Plaza 2309 Euclid Avenue Des Moines, IA 50310 (515) 725-2600	
<b>Polk (Central)</b> Des Moines Service Area Pat Penning	1900 Carpenter Des Moines, IA 50314-1309 (515) 286-3555	
<b>Polk (East)</b> Des Moines Service Area Pat Penning	1740 Garfield Des Moines, IA 50316 (515) 286-3270	





County, Service Area, and Manager	Location	Mailing Address (if different)
<b>Pottawattamie</b> Western Iowa Service Area Thomas Bouska	417 E Kanesville Blvd Council Bluffs, IA 51503 (712) 328-5661 (866) 788-1805	
<b>Poweshiek</b> Cedar Rapids Service Area Marc Baty	927 Broad Street Grinnell, IA 50112 (641) 236-3149	IM and Service (Jasper) 115 North Second Ave. E Suite H Newton, IA 50208 (641) 792-1955 (800) 342-0829
<b>Ringgold</b> Des Moines Service Area Pat Penning	Appointment only Courthouse 109 West Madison Mount Ayr, IA 50854 (641) 464-2247	IM and Service (Clarke) 109 South Main PO Box 377 Osceola, IA 50213 (641) 342-6516 (877) 394-1439
<b>Sac</b> Western Iowa Service Area Thomas Bouska	Appointment only 116 South State Street Suite B Sac City, IA 50583-2350	IM and Service (Carroll) 608 North Court, Suite C Carroll, IA 51401 (712) 792-4391 (866) 202-5968
<b>Scott</b> Eastern Service Area Lori Frick	IM 600 West Fourth Street 2nd Floor Davenport, IA 52801 (563) 326-8680 (866) 849-3537	
	Service 600 West Fourth Street 3rd Floor Davenport, IA 52801 (563) 326-8794 (866) 849-3537	



<b>County, Service Area, and Manager</b>	<b>Location</b>	<b>Mailing Address (if different)</b>
<b>Shelby</b>		
Western Iowa Service Area Thomas Bouska	Appointment only 612 Court Street, 1st Floor Harlan, IA 51537 (800) 396-9027	IM and Service (Carroll) 608 North Court, Suite C Carroll, IA 51401 (712) 792-4391 (866) 202-5968
<b>Sioux</b>		
Western Iowa Service Area Thomas Bouska	215 Central Avenue SE PO Box 375 Orange City, IA 51041 (712) 737-2943 (800) 337-2943	
<b>Story</b>		
Des Moines Service Area Pat Penning	126 South Kellogg Suite 101 Ames, IA 50010 (515) 292-2035 (800) 232-7347	
<b>Tama</b>		
Cedar Rapids Service Area Marc Baty	129 West High Street Toledo, IA 52342 (641) 484-3406	IM and Service (Benton) 114 East Fourth Street Vinton, IA 52349 (319) 472-4746 (888) 480-0062
<b>Taylor</b>		
Western Iowa Service Area Thomas Bouska	Appointment only 309 Main Bedford, IA 50833 (877) 996-1199	IM/Service (Montgomery) 1109 Highland PO Box 525 Red Oak, IA 51566 (712) 623-4838 (888) 623-4838
<b>Union</b>		
Des Moines Service Area Pat Penning	304 North Pine Street Creston, IA 50801 (641) 782-2173 (877) 394-1438	
<b>Van Buren</b>		
Cedar Rapids Service Area Marc Baty	Appointment only Van Buren County Courthouse Keosauqua, IA 52565 (319) 293-3791	IM and Service (Jefferson) 51 West Hempstead PO Box 987 Fairfield, IA 52556 (641) 472-5011 (800) 642-6249



<b>County, Service Area, and Manager</b>	<b>Location</b>	<b>Mailing Address (if different)</b>
<b>Wapello</b> Cedar Rapids Service Area Marc Baty	120 East Main PO Box 457 Ottumwa, IA 52501 (641) 682-8793 (888) 338-6067	
<b>Warren</b> Des Moines Service Area Pat Penning	901 East Iowa PO Box 729 Indianola, IA 50125 (515) 961-5353 (800) 286-6424	
<b>Washington</b> Cedar Rapids Service Area Marc Baty	2175 Lexington Blvd. Building #3 PO Box 519 Washington, IA 52353 (319) 863-0049 (866) 863-0061	IM and Service (Jefferson) 51 West Hempstead PO Box 987 Fairfield, IA 52556 (641) 472-5011 (800) 642-6249
<b>Wayne</b> Des Moines Service Area Pat Penning	Appointment only 117 West Jackson Corydon, IA 50060	IM and Service (Clarke) 109 South Main PO Box 377 Osceola, IA 50213 (641) 342-6516 (877) 394-1439
<b>Webster</b> Northern Iowa Service Area Evan Klenk	330 First Avenue N Fort Dodge, IA 50501 (515) 955-6353 (877) 529-6873	
<b>Winnebago</b> Northern Iowa Service Area Evan Klenk	Appointment only 126 South Clark Street Forest City, IA 50436	IM/Service (Cerro Gordo) Mohawk Square 22 N Georgia Ave. Suite 1 Mason City, IA 50401 (641) 424-8641 (800) 217-6903
<b>Winneshiek</b> Northern Iowa Service Area Evan Klenk	2307 US Highway 52 S PO Box 286 Decorah, IA 52101 (563) 382-2928 (800) 611-7781	



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**County, Service Area,  
and Manager**

**Location**

**Mailing Address  
(if different)**

**Woodbury**

Western Iowa Service Area  
Thomas Bouska

Trosper-Hoyt County  
Services Bldg.  
822 Douglas Street  
Sioux City, IA 51101-1024  
(712) 255-0833  
(877) 259-4992

**Worth**

Northern Iowa Service Area  
Evan Klenk

Appointment only  
95 Ninth Street North  
Northwood, IA 50459

IM/Service (Cerro Gordo)  
Mohawk Square  
22 N Georgia Ave. Suite 1  
Mason City, IA 50401  
(641) 424-8641  
(800) 217-6903

**Wright**

Northern Iowa Service Area  
Evan Klenk

Appointment only  
114 First Street SW  
Clarion, IA 50525

IM (Cerro Gordo)  
Mohawk Square  
22 N Georgia Ave. Suite 1  
Mason City, IA 50401  
(641) 424-8641  
(800) 217-6903

Service (Hamilton)  
2300 Superior Street  
Webster City, IA 50595  
(515) 832-9555  
(800) 944-1764



**B. CENTRALIZED UNITS**

<b>Program, Service Area and Manager</b>	<b>Phone Number</b>	<b>Address</b>
<b>Child and Dependent Adult Abuse Intake *</b>		
Centralized Service Area Denise Gonzales	(800) 362-2178 (24 hour hotline)	Centralized Service Intake Unit 401 SW 7th Street, Suite G PO Box 4826 Des Moines, IA 50309-4634
<b>Child Abuse Registry *</b>		
Centralized Service Area Denise Gonzales		401 SW 7th Street, Suite G PO Box 4826 Des Moines, IA 50309-4634
<b>Child Care Eligibility</b>		
Centralized Service Area Denise Gonzales	(515) 725-2768 (866) 448-4605	DHS Child Care Eligibility Unit River Plaza 2309 Euclid Avenue Des Moines, IA 50310
<b>Child Care Payment and Registration</b>		
Centralized Service Area Denise Gonzales	(515) 725-3991 (866) 448-4605	DHS Child Care Payment Unit Hoover State Office Bldg. 1305 East Walnut Street Des Moines, IA 50319-0114
<b>Facility Medical Only Call Center *</b>		
Centralized Service Area Denise Gonzales	(877) 238-0015 Fax: (515) 564-4040	DHS Facility Medical Unit Omni Center 300 W Broadway Suite 110 Council Bluffs, IA 51503
<b>Income Maintenance Call Center *</b>		
Centralized Service Area Denise Gonzales	To report changes: (877) 347-5678 Fax: (515) 564-4141	DHS IMCC Omni Center 300 W Broadway Suite 110 Council Bluffs, IA 51503
<b>Refugee Services</b>		
Des Moines Service Area Pat Penning	(515) 283-7999	1200 University Avenue Des Moines, IA 50314-2334

\* No walk in traffic accepted.



**C. ADDRESSES OF SOCIAL SECURITY ADMINISTRATION OFFICES**

Members may also use the toll-free number, (800) 772-1213, to reach any office. Directions to the office and office hours are available on the Internet at: [www.socialsecurity.gov](http://www.socialsecurity.gov).

<b>Social Security Office</b>	<b>Phone Number</b>	<b>Counties Served</b>
<b>Ames</b> 2615 University Blvd. Ames, IA 50010	(866) 899-1928	Boone Dallas Story
<b>Burlington</b> 3920 Division Street Burlington, IA 52601	(800) 772-1213	Des Moines Henry Lee Louisa
<b>Carroll</b> 818 N Bella Vista Drive Carroll, IA 51401	(866) 572-8381	Adair Audubon Carroll Crawford Greene Guthrie Shelby
<b>Cedar Rapids</b> 3165 Williams Blvd. SW Cedar Rapids, IA 52404	(866) 495-0088	Benton Iowa Linn
<b>Coralville</b> 1100 6th Street Suite 100 Coralville, IA 52241	(866) 964-2039	Johnson Washington
<b>Council Bluffs</b> 20 Arena Way Suite 1 Council Bluffs, IA 51501	(866) 331-9094	Fremont Harrison Mills Pottawattamie
<b>Creston</b> 906 East Taylor Street Creston, IA 50801	(866) 613-2827	Adams Cass Clarke Decatur Madison Montgomery Page Ringgold Taylor Union



<b>Social Security Office</b>	<b>Phone Number</b>	<b>Counties Served</b>
<b>Davenport</b>		
4319 N Brady Street Davenport, IA 52806	(563) 326-1621 (855) 420-8556	Cedar Clinton Muscatine Scott
<b>Des Moines</b>		
Riverpoint Office Complex 455 SW 5th Street Suite F Des Moines, IA 50309	(800) 772-1213	Polk Warren
<b>Dubuque</b>		
1635 Associates Drive Suite 101 Dubuque, IA 52002	(877) 405-3650	Clayton Delaware Dubuque Jackson Jones
<b>Fort Dodge</b>		
2315 2nd Avenue N Fort Dodge, IA 50501	(866) 839-6193	Calhoun Hamilton Humboldt Kossuth Pocahontas Webster Wright
<b>Marshalltown</b>		
2502 S 2nd Street Marshalltown, IA 50158	(877) 819-2595	Jasper Marshall Poweshiek Tama
<b>Mason City</b>		
625 Village Green Drive SW Mason City, IA 50401	(866) 365-6708	Cerro Gordo Floyd Franklin Hancock Mitchell Winnebago Worth
<b>Ottumwa</b>		
2429 Northgate Street Suite A Ottumwa, IA 52501	(866) 964-7394	Appanoose Davis Jefferson Keokuk Lucas Mahaska Marion Monroe Van Buren Wapello Wayne
<b>Sioux City</b>		
3555 Southern Hills Drive Sioux City, IA 51106	(866) 338-2859	Lyon Monona Plymouth Sioux Woodbury



<b>Social Security Office</b>	<b>Phone Number</b>	<b>Counties Served</b>	
<b>Spencer</b>			
1610 12th Avenue SW Spencer, IA 51301	(712) 262-5350 (866) 273-6050	Clay Dickinson Emmet	O'Brien Osceola Palo Alto
<b>Storm Lake</b>			
Colonial Mall 800 Oneida Street Storm Lake, IA 50588	(712) 732-1095 (866) 656-5650	Buena Vista Cherokee	Ida Sac
<b>Waterloo</b>			
3121 Greyhound Drive Waterloo, IA 50701	(888) 456-9554	Allamakee Black Hawk Bremer Buchanan Butler Chickasaw	Fayette Grundy Hardin Howard Winneshiek

**D. ADDRESSES OF EPSDT CARE COORDINATION AGENCIES**

For addresses and contact information for the EPSDT Care Coordination agencies, go to [http://www.idph.state.ia.us/hpcdp/epsdt\\_providers.asp](http://www.idph.state.ia.us/hpcdp/epsdt_providers.asp) and see 'Iowa EPSDT Coordinator Contacts'.