



Medicaid Provider General Letters

The table below contains the 30 most recent letters transmitting changes to Medicaid provider manuals. The most recent letter is listed first. Click on the letter number to view the letter and the transmitted pages. These changes will be incorporated into the chapter on the effective date stated in the letter.

LETTER NO.	DATE	SUBJECT
<u>AHosp22-1</u>	November 11, 2022	General Letter No. 8-AP-506, Employees' Manual, Title 8, Medicaid Appendix, Acute Hospital Services , Chapter III., Provider-Specific Policies , Title Page 1, Table of Contents Page i, Title Page 2, Table of Contents Page 1, 2 and 3, revised; 4 and 5, removed; pages 1-6, 7 and 8, 8a-8c, 9 and 10, 11, 12-17, 18, 19, 20, 21-89, revised; 90-93, 94, 95-98, 99, 100-111, 112, 113-122, 123, 124-135, 136, 137-139, 140, removed.
<u>Drugs22-1</u>	October 21, 2022	General Letter No. 8-AP-505, Employees' Manual, Title 8, Medicaid Appendix, Prescribed Drugs , Chapter III., Provider-Specific Policies , Title Page 1, Table of Contents Page i, Title Page 2, Table of Contents Page 1 and 2, revised; Contents Page 3, removed; pages 1-53, revised; 54-64, removed.
<u>IHH22-2</u>	October 7, 2022	General Letter No. 8-AP-504, Employees' Manual, Title 8, Medicaid Appendix, Integrated Health Home Program (IHH) , Chapter III., Provider-Specific Policies , Title Page 1, Table of Contents Page i, Title Page 2, Table of Contents Page 1 and 2, pages 1-31, revised; 32-40, removed.
<u>HCBS22-1</u>	June 24, 2022	General Letter No. 8-AP-503, Employees' Manual, Title 8, Medicaid Appendix, Home- and Community-Based Services (HCBS) , Chapter III., Provider-Specific Policies , Table of Contents Page i, Table of Contents Page 1-5, pages 1-3, 6-172, revised; 173-179, new.
<u>IHH22-1</u>	February 25, 2022	General Letter No. 8-AP-502, Employees' Manual, Title 8, Medicaid Appendix, Integrated Health Home Program , Chapter III., Provider-Specific

		Policies , Title Page, Table of Contents Page i, Title Page 2, Contents Page 1 and 2, pages 1-40, new.
<u>Chiropr22-1</u>	February 4, 2022	General Letter No. 8-AP-501, Employees' Manual, Title 8, Medicaid Appendix, Chiropractic Services , Chapter III., Provider-Specific Policies , Title Page, Table of Contents Page 1, Title Page 2, Contents Page 1, pages 1-9, revised.
<u>Phys21-1</u>	December 3, 2021	General Letter No. 8-AP-500, Employees' Manual, Title 8, Medicaid Appendix, Physician Services , Chapter III., Provider-Specific Policies , Title Page, Table of Contents Page i, Title Page 2, Contents Page 1, Contents Page 2, Contents Page 3, page 1-7, 8, 9-20, 21, 22-31, 32, 33-36, 37-42, revised; 42a and 42b, removed; 43, 44, 45-51, 52-54, 55-66, 67, 68-71, revised.
<u>Lab21-1</u>	November 12, 2021	General Letter No. 8-AP-499, Employees' Manual, Title 8, Medicaid Appendix, Independent Laboratory , Chapter III., Provider-Specific Policies , Title Page, Contents Page i, Title Page 2, Contents Page 1, pages 1-2, revised.
<u>BHlthInter21-1</u>	October 22, 2021	General Letter No. 8-AP-498, Employees' Manual, Title 8, Medicaid Appendix, Behavioral Health Intervention Services , Chapter III., Provider-Specific Policies , Title Page, Contents Page i, Title Page 2, Contents Page 1, 1-16, revised, 17-19, new.
<u>RCF21-1</u>	August 20, 2021	General Letter No. 8-AP-497, Employees' Manual, Title 8, Medicaid Appendix, Residential Care Facilities , Chapter III., Provider-Specific Policies , Title Page, Contents Page i, Title Page 2, Contents Page 1, revised; Contents Page 2, removed; 1, 2 and 3, 4-8, 9-15, 16-18, revised; 19, 20, 21, 22-23, removed.
<u>MedEquip21-1</u>	July 30, 2021	General Letter No. 8-AP-496, Employee's Manual, Title 8, Medicaid Appendix, Medical Equipment and Supply Dealer , Chapter III, Provider-Specific

		Policies , Contents page 1 and 2, page 2-17, 20-47, revised; and 48, removed.
<u>All21-I</u>	April 23, 2021	General Letter No. 8-AP-495, Employees' Manual, Title 8, All Providers Manual , Chapter I., <i>General Program Policies</i> , page 38, revised.
<u>Drug21-I</u>	April 16, 2021	General Letter No. 8-AP-494, Employees' Manual, Title 8, Medicaid Appendix, Prescribed Drugs Manual , <i>Provider-Specific Policies</i> , Title, Contents page i, Title 2, Contents page 1, Contents page 2 and 3, page 1, 2, 3-5, 6 and 7, 8, 9, 10-12, 13, 14, 15, 16-17, 18-21, 22-25, 26, 27-30, 31-45, 46, 47 and 48, 49, 50, 51-64, revised; and forms (see General Letter text).
<u>MedEquip20-I</u>	October 9, 2020	General Letter No. 8-AP-493, Employee's Manual, Title 8, Medicaid Appendix, Medical Equipment and Supply Dealer , Chapter III, Provider-Specific Policies , Title pages 1 and 2, Contents Overview page 1, Contents pages 1 and 2, and pages 1-47, revised.
<u>Hospice20-I</u>	October 2, 2020	General Letter No. 8-AP-492, Employees' Manual, Title 8, Medicaid Appendix, Hospice , Chapter III, <i>Provider-Specific Policies</i> , Title pages 1 and 2, Contents Overview page 1, Contents pages 1 and 2, and pages 1-28, revised; page 29, new.
<u>HCBS20-I</u>	September 11, 2020	General Letter No. 8-AP-491, Employees' Manual, Title 8, Medicaid Appendix, Home- and Community-Based Services (HCBS) , Chapter III, <i>Provider-Specific Policies</i> , Contents Page 1-5, revised; pages 2, 3, 4-6, revised; 6a and 6b, removed; 7, 8-12, 13, 14, 15, 16, revised; 16a, removed; 17-21, 22, 23, 24, 25, 26, 27, 28, revised; 28a, removed; 29, 30, 31-34, 35-37, 38, 39, 40, 41-45, 46, 47, 48, 49-50, 51, 52, 53, 54-55, 56, 57, 58, 59, 60, 61, 62, 63, 64, revised; 64a-64e, removed; 65, 66, 67, 68, 69, 70, 71, 72, 73, 74-78, 79, 80, 81-90, revised; 90a-90f, removed; 91-92, 93-96, 97, 98, 99, 100, 101, 102, 103-108, 109, 110, 111, 112, 113-115, 116, revised; 116a, removed; 117-118, 119, 120, 121, 122-129,

		130-131, 132, 133-139, 140-167, 168-170, 171, revised; 172-179, removed.
<u>Drug20-1</u>	August 1, 2020	General Letter No. 8-AP-490, Employees' Manual, Title 8, Medicaid Appendix, Prescribed Drugs Manual , <i>Provider-Specific Policies</i> , Contents Page I, revised; pages 9 and 13, revised; pages 18, 19, 20, 21, 26, 50, revised, and forms (see General Letter text).
<u>All20-1</u>	April 17, 2020	General Letter No. 8-AP-489, Employees' Manual, Title 8, Medicaid Appendix, All Providers Manual , Chapter II. <i>Member Eligibility</i> , pages 20 and 21, revised; and forms 470-5200 and 470-5201.
<u>Chiro19-1</u>	September 27, 2019	General Letter No. 8-AP-488, Employees' Manual, Title 8, Medicaid Appendix, Chiropractic Services Manual , Chapter III, <i>Provider-Specific Policies</i> , Contents (page I), revised; and pages 1 and 4 through 9, revised.
<u>Drug19-1</u>	August 9, 2019	General Letter No. 8-AP-487, Employees' Manual, Title 8, Medicaid Appendix, Prescribed Drugs Manual , <i>Provider-Specific Policies</i> , Contents (pages 1, 2, and 3), revised; pages 2, 6, 7, 15, 16, 18 through 30, 46, and 49 through 63, revised; page 64, new; and the following forms.
<u>All19-1</u>	May 31, 2019	General Letter No. 8-AP-486, Employees' Manual, Title 8, Medicaid Appendix, All Providers Manual , Chapter II. <i>Member Eligibility</i> , Title page, revised; Contents (pages 1 and 2), revised; and pages 1 through 39, revised
<u>Hab18-1</u>	November 16, 2018	General Letter No. 8-AP-485, Employees' Manual, Title 8, Medicaid Appendix, Habilitation Services Manual , Chapter III, <i>Provider-Specific Policies</i> , Contents (pages 1 and 2), revised; pages 13, 17, 24, 26, 29, 36, 46 through 49, and 51, revised; and pages 24a through 24e, 50a, and 50b, new.
<u>Podia18-1</u>	November 16, 2018	General Letter No. 8-AP-484, Employees' Manual, Title 8, Medicaid Appendix, Podiatric Services Manual , Chapter III, <i>Provider-Specific Policies</i> ,

		Contents (page 1), revised; and pages 2 through 7, revised.
<u>Rehab18-1</u>	November 16, 2018	General Letter No. 8-AP-483, Employees' Manual, Title 8, Medicaid Appendix, Rehabilitation Agency Manual , Chapter III, <i>Provider-Specific Policies</i> , pages 6 through 9, revised.
<u>Drug18-2</u>	September 14, 2018	General Letter No. 8-AP-482, Employees' Manual, Title 8, Medicaid Appendix, Prescribed Drugs Manual , Chapter III, <i>Provider-Specific Policies</i> , Contents (pages 1, 2, and 3), revised; pages 1 through 63, revised; and the following forms.
<u>EM-CN-38</u>	August 31, 2018	Employees' Manual, Table of Contents, pages 1, 2, 3, 5, and 6, revised.
<u>Crisis18-1</u>	May 18, 2018	General Letter No. 8-AP-481, Employees' Manual, Title 8, Medicaid Appendix, Crisis Response Services , Title Page, new; Table of Contents, new; Chapter I, <i>General Program Policies</i> , Title Page, Table of Contents (pages 1, 2, and 3), and pages 1 through 47; Chapter II, <i>Member Eligibility</i> , Title Page, Table of Contents (pages 1 and 2), and pages 1 through 39; Chapter III, <i>Provider-Specific Policies</i> , Title Page, new; Table of Contents (page 1), new; and pages 1 through 20, new; Chapter IV, <i>Billing Iowa Medicaid</i> , Title page, Table of Contents (pages 1, 2, and 3), and pages 1 through 15 and 89 through 160; <i>Appendix</i> , Title Page, Table of Contents (page 1), and pages 1 through 22.
<u>SMHS18-1</u>	May 18, 2018	General Letter No. 8-AP-480, Employees' Manual, Title 8, Medicaid Appendix, Subacute Mental Health Services , Title Page, new; Table of Contents, new; Chapter I, <i>General Program Policies</i> , Title Page, Table of Contents (pages 1, 2, and 3), and pages 1 through 47; Chapter II, <i>Member Eligibility</i> , Title Page, Table of Contents (pages 1 and 2), and pages 1 through 39; Chapter III, <i>Provider-Specific Policies</i> , Title Page, new; Table of Contents (page 1), new; and pages 1 through 11, new; Chapter IV, <i>Billing Iowa Medicaid</i> , Title page, Table of Contents (pages 1, 2, and 3), and pages 1 through 15 and 89 through

<u>ICF18-1</u>	May 4, 2018	160; <i>Appendix</i> , Title Page, Table of Contents (page 1), and pages 1 through 22.
<u>CaseMgm18-1</u>	May 4, 2018	General Letter No. 8-AP-479, Employees' Manual, Title 8, Medicaid Appendix, <i>Intermediate Care Facilities for the Intellectually Disabled (ICF/IID)</i> , Chapter III, <i>Provider-Specific Policies</i> , pages 4, 6, 7, 9, 10, 11, 13, 15, 17, 18, 19, 50 through 54, 56, and 57, revised.
		General Letter No. 8-AP-478, Employees' Manual, Title 8, Medicaid Appendix, <i>Targeted Case Management, Case Management, and Care Coordination</i> , Title page, revised; Contents (page 1), revised; Chapter III, <i>Provider-Specific Policies</i> , Contents (page 1), revised; pages 1 through 15, revised; and pages 16 and 17, new.