

MEETING AGENDA

DIVISION	Iowa Medicaid		
MEETING TITLE	Member Town Hall		
FACILITATOR	Lisa Cook, Medicaid Senior Advisor		
DATE	Nov. 2, 2023	TIME	4 p.m. – 5 p.m.
LOCATION	Join ZoomGov Meeting https://www.zoomgov.com/j/1603247371 Meeting ID: 160 324 7371		

MEETING OBJECTIVES

- Update members on Medicaid current activities.
- Give an update on the HOMEtown Conversations tour and locations the week of Nov. 6-10.
- Inform members on when to call the member services lines vs. the HHS Contact Center line.
- Inform members on what will happen if CMS does not approve the continued COVID-19 flexibilities.
- Give an update on the CCO workgroup.
- Share a presentation ICDAC enrollments and background checks.
- Open discussion

MEETING PARTICIPANTS

Iowa Medicaid:

Lisa Cook, Medicaid Senior Advisor
 Elizabeth Matney, Medicaid Director
 Rebecca Curtiss, Deputy Medicaid Director
 LeAnn Moskowitz, LTSS Policy Specialist
 Latisha McGuire, LTSS Program Manager
 Sabrina Johnson, Provider Enrollment Oversight Officer
 Emily Eppens, Medicaid Communications Manager
 Emma Nutter, Communications Specialist
 Other Iowa Medicaid Staff

Organizations:

Amerigroup, Iowa
 Iowa Total Care
 Molina Healthcare of Iowa

Other:

Iowa Medicaid Members

AGENDA TOPIC	PRESENTER
Medicaid Updates- (5 min.)	Lisa Cook, Medicaid Senior Advisor
HOMEtown Conversations Update (5 min.)	Emily Eppens, Medicaid Communications Manager
When to Call Member Services (5 min.)	Emma Nutter, Communications Specialist
COVID Flexibilities and CMS (10 min.)	LeAnn Moskowitz, LTSS Policy Specialist
CCO Workgroup Update (5-10 min.)	Latisha McGuire, LTSS Program Manager

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Health AND **Human**
SERVICES

ICDAC Enrollment Process (15-20 min.)	Sabrina Johnson, Provider Enrollment Oversight Officer
Open Discussion	Open