
STATE OF IOWA DEPARTMENT OF

Health ^{AND} Human

SERVICES

Consumer Choice Option Workgroup Update

November 2, 2023

Overview



What is the CCO Workgroup?

- This workgroup provides discussion with CCO independent support brokers, members and guardians to improve and expand CCO services in Iowa.
- The CCO workgroup has worked to make the program more accessible for all waiver programs by combining forms for less paperwork.



Current Activities

Electronic Forms

- The workgroup is working with Veridian Fiscal Solutions (VFS) to make some CCO forms electronic.

Combining Forms

- Working to combine forms to streamline processes and get rid of repetition.

Timesheet

- The workgroup will release a new CCO timesheet in the next few months.

CCO Trainings

- The group completed an Independent Support Broker (ISB) training, and will host a CCO 101 training for case managers and the general public.
- Registration is open now!

Budget Training

- The workgroup is working to put a budget training together to host at the beginning of 2024.

CCO Town Hall

- Discussing the opportunity to kick off a CCO-specific town hall.

Rates

- The group has submitted a decision documents for CCO rates.

CCO Resources

Visit <https://hhs.iowa.gov/ime/members/medicaid-a-to-z/consumer-choices-option> on the HHS website to learn more about CCO.

Questions
