

RESTRICTED DELIVERY CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Before the Iowa Department of Public Health

<p>IN THE MATTER OF:</p> <p>Eric Hansen 18 Dartmouth Street SW Cedar Rapids, Iowa 52404-5201</p> <p>Certification: EMT-21-218-06</p>	<p>Case Number: 15-10-01</p> <p>NOTICE OF PROPOSED ACTION</p> <p>COPY</p> <p>REVOCATION</p>
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Pursuant to the provisions of Iowa Code Sections 17A.18, 147A.7, and Iowa Administrative Code (I.A.C.) 641—131.7, the Iowa Department of Public Health is proposing to **REVOKE** the emergency medical care provider certification identified above.

The department may revoke an emergency medical care provider certification when it finds that the applicant or certificate holder has committed any of the following acts or offenses:

Knowingly making misleading, deceptive, untrue or fraudulent representations in the practice of the profession or engaging in unethical conduct or practice harmful or detrimental to the public. Proof of actual injury need not be established.
Iowa Code Section 147A.7(1)f; IAC 641—131.7(3)f

Failure to comply with the terms of a department order or the terms of a settlement agreement or consent order.
IAC 641—131.7(3)i

Knowingly aiding, assisting or advising a person to unlawfully practice EMS.
IAC 641—131.7(3)k

Representing oneself as an emergency medical care provider when one's certification has been suspended or revoked or when one's certification is lapsed or has been placed on inactive status.
IAC 641—131.7(3)l

Fraud in representation as to skill, ability or certification.
IAC 641—131.7(2)r

Willful or repeated violation of Iowa Code chapter 147A or these rules.
IAC 641—131.7(3)s

Practicing emergency medical services at a certain level of certification when the EMS provider is not certified at such level.
IAC 641—131.7(2)aa

The following events have resulted in issuance of this proposed action:

On July 31, 2011, the Department suspended your emergency medical care provider certification for a period of six months. At the completion of the suspension, your certification was then placed on probation until January 1, 2014.

The following events led to the 2011 action:

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You were the Administrator for Helping Hands Activity Volunteer Program. Helping Hands Activity Volunteer Program was not an authorized EMS program in the State of Iowa.

On January 5 and February 25, 2011, you and volunteers with Helping Hands Activity Volunteer Program, requested an EMS response for an individual with a medical condition. The individual requesting the response identified himself as a Helping Hands Paramedic. Upon the arrival of EMS, you and the volunteers were noted to be wearing coats and hats marked with the letters EMS. The two volunteers were not certified as EMS providers in the State of Iowa. A vehicle present at the scene on February 25th had a magnet that read "Helping Hands AVP Volunteer EMS."

In addition:

On January 5, 2011, you provided glucose to a patient independently and not as a member of an authorized service.

On February 25, 2011, you identified yourself to a law enforcement official as a paramedic.

On February 25, 2011, you identified the volunteers with you as First Responders.

On February 25, 2011, you administered glucose, utilized a glucometer and administered oxygen to a patient independently and not as a member of an authorized service.

While on probation under the 2011 action, you, through your organization Helping Hands LLC, provided on-site medical care at events. Helping Hands LLC was not an authorized EMS service but you continued to represent yourself as an EMT at events by wearing a hat that had the letters EMT on it.

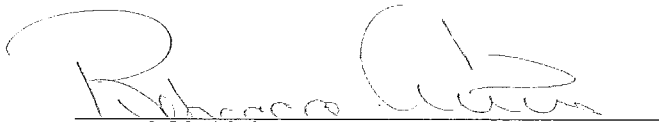
On March 4, 2013, the Department suspended your emergency medical care provider certification indefinitely. The suspension is to remain in effect until you provided written verification of employment by an authorized EMS service from a service director or from the supervising physician of a hospital or other entity where health care is ordinarily provided as described in IAC 641—131.3(1).

In October of 2015, while your certification is still under suspension, the Department received a complaint concerning Helping Hands LLC. The investigation revealed that Helping Hands LLC was contracted to provide on-site care at the Amanas' Oktoberfest celebration in 2015. The Department has received witness statements and photographs of you and staff wearing clothing with the letters "EMS" prominently displayed. The staff members present were not certified emergency medical care providers.

Additionally, golf carts used by Helping Hands LLC were marked with the Star-of-Life. The Star-of-Life is a registered trademark of the US Department of Transportation National Highway Traffic Safety Administration (NHTSA). NHTSA authorizes the use of the Star-of-Life to identify authorized emergency medical care vehicles and providers. Helping Hands LLC is not authorized as an ambulance or non-transport service.

You have the right to request a hearing concerning this notice of disciplinary action. A request for a hearing must be submitted in writing to the Department by certified mail, return receipt requested, within twenty (20) days of receipt of this Notice of Proposed Action. The written request must be submitted to the Iowa Department of Public Health, Bureau of Emergency Medical Services, Lucas State Office Building, 321 E 12th St, Des Moines, Iowa 50319. If the request is made within the twenty (20) day time limit, the proposed action is suspended pending the outcome of the hearing. Prior to or at the hearing, the Department may rescind the notice upon satisfaction that the reason for the action has been or will be removed.

If no request for a hearing is received within the twenty (20) day time period, the disciplinary action proposed herein shall become effective and shall be final agency action.



Rebecca Curtiss
Bureau Chief
Iowa Department of Public Health
Bureau of Emergency and Trauma Services

2-3-16
Date

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