
STATE OF IOWA DEPARTMENT OF

Health ^{AND} Human

SERVICES

Electronic Visit Verification (EVV) Stakeholder Sessions

Topics to be Covered

- Review Stakeholder Session goals
- Follow up questions from last session
- What it means to be an early adopter?



Iowa Medicaid EVV Team

Lead - Brooke
Watson

(Long Term Services
and Support Policy)

Christy Casey

(Long Term Services
and Support Policy)

Rebecca
Wedemeier

(Lead - Home Health
Policy)

Kimberly Pierson
(Program Integrity)

Emily Eppens
(Iowa Medicaid
Communications)

MCOs and CareBridge

Iowa Total Care
MCO

Amerigroup
MCO

Molina
MCO

CareBridge
Vendor

Stakeholder Session Goals

- Iowa Medicaid, MCO, and Vendor support to providers.
- Constructively discuss concerns and use problem solving techniques to help prepare for the federally mandated full implementation on January 1, 2024.
- Provide suggested timelines for providers to enable a smooth transition when full implementation is expected.
- Keep providers up to date on progress and requirements.
- Work collectively to identify needs and highlight training opportunities.
- Prevent delays in implementation to avoid financial sanctions.

Follow Up Questions from March Session

- Are CDAC providers subject to EVV requirements?
 - Yes, CDAC Providers are subject to the requirements of EVV.
- How can an Agency sign up for Early Adoption?
 - Providers can email to communicate their interest at evv@dhs.state.ia.us.
- What data will be required to be documented in Carebridge? Will the clinicians just need to check in/check out in Carebridge or will they need to document their entire visit in Carebridge if there is no integration with current software?
 - Using CareBridge ensures providers are compliant with the 21st Century Cures Act. It does not take place of the EHR documentation system and that part of the process. CareBridge will present on this during the May Stakeholder Session.
- Are visits where Medicaid is the secondary payer (not the primary payer) subject to EVV?
 - No, they are not subject to EVV when Medicaid is the secondary payer unless the primary payer does not cover any portion of the billed service.
- Our Peds Extended program has a clinician with the patient for 8–10-hour shift. There will be several different waiver programs that will need to be billed during that shift. Will the clinician need to clock in and out each time they shift to a different waiver code?
 - Yes, the clinician would have to be aware and learn that a different service code needs to be clocked in and out of based on the services authorized and provided.
- How do I know if our software will transmit data to CareBridge?
 - Information can be accessed at the following link: <https://carebridgehealth.zendesk.com/hc/en-us/sections/1500002119701-Technical-Specifications-for-Third-Party-Vendors>
 - Or you can email EVVIntegrationSupport@carebridgehealth.com and request information about your software and the capabilities of it transmitting data to CareBridge.
- Is a patient signature also required on the visits (even with GPS coordinates being captured)?
 - There is an option for the patient to sign; however, there are options to select why the member can't sign. Currently, CCO is the only service that requires a signature.

What it means to be an Early Adopter?

- Providers are encouraged to be an Early Adopter for Home Health Care EVV.
- What does this mean for those providers?:
 - Training can be executed ahead of schedule; as well as have all information set up in the CareBridge system in advance of the go live deadline.
 - Dedicated attention from CareBridge through the process of getting things set up prior to everyone going live.
 - An early understanding of how CareBridge will work with your current software and time to address any problems that may arise.

Reminders

- The EVV Webpage can be accessed through the link below:
 - [Electronic Visit Verification \(EVV\) | Iowa Department of Human Services](#)
- To find the current list of frequently asked questions, click the following link:
 - [EVV Resource Library | Iowa Department of Human Services](#)
- To contact the EVV Team, click on the following link:
 - EVV@dhs.state.ia.us

Questions